

Follow a Part Exercise

1. R.O. Opened - 11/3
2. Labor Line Written - 11/3
3. Part Ordered - 11/7
4. Invoiced (Jane) - 11/8
5. Shipping doc generated (Brad) - 11/8
6. Arrived - 11/9
7. Receipt - Morning of 11/9
8. Tech Received - 8:00 a.m. 11/9
9. Installed - 9:30 a.m. 11/9

12 month demand - 1