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	25	9	226005		\$2,056.50	27.55	\$819.00	6.3

DATE: _____

"R" LABOR	"R" Billed Hours	Cost Hours	Cost \$'s	RO Open Date	1st Punch Date and Time	Open to First
\$539.50	4.20	12.37	\$ 426.77	5/12/21 14:11	5/17/21 8:33	4.77
\$676.00	5.20	6.84	\$ 267.63	5/12/21 13:21	5/14/21 14:21	2.04
\$2,210.00	17.00	16.59	\$ 568.05	5/12/21 7:20	5/12/21 8:34	0.05
\$5,941.00	45.70	40.68	\$ 1,584.68	5/11/21 9:29	5/21/21 14:53	10.23
\$819.00	6.30	9.68	\$ 237.52	5/12/21 7:30	5/12/21 8:21	0.04
\$130.00	1.00	0.49	\$ 15.94	5/11/21 7:37	5/11/21 8:14	0.03
\$0.00	0.00	5.54	\$ 130.79	5/11/21 7:26	5/11/21 7:54	0.02
\$0.00	0.00	1.62	\$ 41.31	5/7/21 10:54	5/7/21 13:52	0.12
\$0.00	0.00	1.40	\$ 23.80	5/10/21 7:31	5/10/21 8:12	0.03
\$156.00	1.20	6.91	\$ 117.47	5/10/21 9:11	5/11/21 16:00	1.28
\$0.00	0.00	3.42	\$ 58.14	5/10/21 9:45	5/10/21 10:04	0.01
\$0.00	0.00	0.02	\$ 0.34	5/10/21 13:08	5/10/21 17:43	0.19
\$0.00	0.00	3.76	\$ 68.00	5/6/21 13:21	5/6/21 15:32	0.09
\$182.00	1.40	1.35	\$ 46.57	5/6/21 13:01	5/6/21 13:18	0.01
\$0.00	0.00	2.17	\$ 41.53	5/4/21 15:13	5/5/21 8:00	0.70
\$791.00	4.50	4.52	\$ 162.72	5/5/21 8:15	5/5/21 11:36	0.14
\$0.00	0.00	5.40	\$ 141.77	5/5/21 15:48	5/5/21 16:00	0.01
\$666.90	6.00	5.83	\$ 209.88	5/6/21 7:33	5/6/21 8:05	0.02
\$975.00	7.50	11.08	\$ 414.78	5/6/21 7:48	5/6/21 15:47	0.33
\$1,365.00	10.50	12.68	\$ 427.77	5/6/21 9:32	5/12/21 16:49	6.30
\$0.00	0.00	0.83	\$ 14.11	5/6/21 9:58	5/6/21 10:32	0.02
\$221.00	1.70	1.70	\$ 56.10	5/12/21 8:44	5/12/21 11:09	0.10
\$156.00	1.20	1.12	\$ 28.56	5/12/21 7:53	5/14/21 13:51	2.25
\$351.00	2.70	2.70	\$ 97.20	5/12/21 14:24	5/19/21 7:52	6.73
\$1,430.00	11.00	11.76	\$ 405.72	5/18/21 13:53	6/2/21 7:08	14.72
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Last Punch Date and Time	1st to Last	Invoice Date	Last to Invoice	Cycle Time	1 ITEM RO'S
5/18/21 8:44	1.01	5/18/21 10:16	0.06	5.84	No
5/17/21 16:20	3.08	5/18/21 15:32	0.97	6.09	No
5/20/21 11:25	8.12	5/21/21 7:24	0.83	9.00	No
6/28/21 8:21	37.73	6/28/21 9:00	0.03	47.98	Yes
5/13/21 12:06	1.16	5/14/21 14:24	1.10	2.29	No
5/11/21 8:36	0.02	5/11/21 11:13	0.11	0.15	Yes
5/11/21 14:15	0.26	5/12/21 7:06	0.70	0.99	Yes
5/7/21 15:29	0.07	5/7/21 16:14	0.03	0.22	No
5/10/21 10:46	0.11	5/10/21 11:30	0.03	0.17	No
5/12/21 14:46	0.95	5/12/21 15:36	0.03	2.27	No
5/10/21 13:29	0.14	5/11/21 9:16	0.82	0.98	Yes
5/10/21 17:44	0.00	5/11/21 11:32	0.74	0.93	Yes
5/8/21 15:05	1.98	5/10/21 8:36	1.73	3.80	No
5/6/21 16:29	0.13	5/7/21 9:16	0.70	0.84	Yes
5/5/21 9:51	0.08	5/7/21 7:21	1.90	2.67	Yes
5/5/21 16:07	0.19	5/6/21 7:26	0.64	0.97	Yes
5/5/21 18:46	0.12	5/5/21 18:48	0.00	0.13	Yes
5/6/21 15:47	0.32	5/7/21 8:21	0.69	1.03	No
5/13/21 16:07	7.01	5/14/21 7:26	0.64	7.98	No
5/18/21 11:00	5.76	5/21/21 8:16	2.89	14.95	No
5/6/21 14:10	0.15	5/6/21 17:12	0.13	0.30	Yes
5/12/21 12:51	0.07	5/12/21 14:21	0.06	0.23	Yes
5/14/21 14:58	0.05	5/17/21 8:01	2.71	5.01	Yes
5/19/21 10:39	0.12	5/19/21 14:21	0.15	7.00	Yes
6/7/21 14:09	5.29	6/7/21 16:53	0.11	20.13	No
	-		0.00	-	
	-		0.00	-	

Printing Options: 1. Click on appropriate button (may take several seconds to execute).
 2. Print file.

REPAIR ORDER ANALYSIS RECAP

DEALERSHIP: NELSON INTERNATIONAL OF EAST GRAND FORKS

DATE: 13-Jul-

"C"	<u>\$2,056.50</u>	÷	<u>27.6</u>	BILLED HOUR =	<u>\$74.65</u>	AVERAG
"M"	<u>\$819.00</u>	÷	<u>6.3</u>	BILLED HOUR =	<u>\$130.00</u>	AVERAG
"R"	<u>\$16,609.40</u>	÷	<u>127.1</u>	BILLED HOUR =	<u>\$130.68</u>	AVERAG
TOTAL	<u>\$19,484.90</u>	÷	<u>161.0</u>	TOTAL BHRs =	<u>\$121.06</u>	AVERAG
Projected CP E.L.R.	<u>\$130.00</u>			Difference	<u>(\$8.94)</u>	

TOTAL LABOR SALES	<u>\$19,484.90</u>	÷	TOTAL RO's	<u>25</u>	=	<u>\$779.40</u>	LABOR I
TOTAL BILLED HOURS	<u>161.0</u>	÷	TOTAL RO's	<u>25</u>	=	<u>6.44</u>	BILLED I
TOTAL C.O.L.	<u>\$5,587.15</u>	÷	TOTAL LABOR	<u>\$19,485</u>	=	<u>29%</u>	COST OI
1-ITEM ROs	<u>13</u>	÷	TOTAL RO's	<u>25</u>	=	<u>52%</u>	ONE ITE
Average Mileage	<u>226005</u>						

"C" BILLED HOURS	<u>27.6</u>	÷	TOTAL BHRs	<u>161.0</u>	=	<u>17.1%</u>	COMPET
"M" BILLED HOURS	<u>6.3</u>	÷	TOTAL BHRs	<u>161.0</u>	=	<u>3.9%</u>	MAINTEN
"R" BILLED HOURS	<u>127.1</u>	÷	TOTAL BHRs	<u>161.0</u>	=	<u>79.0%</u>	REPAIR

MODEL YEAR MIX

Count

Mix

<u>Year</u>	<u>Count</u>	<u>%</u>
2022	2	8.0%
2021	5	20.0%
2020	2	8.0%
2019	0	0.0%
2018	0	0.0%
Older	16	64.0%
TOTALS	25	100%
Estimates		
Estimate %		

Freightliner	4	8%
Peterbilt	2	4%
Kenworth	1	2%
Mack	1	2%
International	13	27%
Ford	13	27%
Western Star	13	27%
Volvo	1	2%
Hino	0	0%
Isuzu	0	0%
Other	1	2%
Total	49	100%
	196.0%	

Average Open to First Days 2.01

Average First to Last to Invoice Days 0.71225

Days
2.95611111

SE "C" E.L.R.

SE "M" E.L.R.

SE "R" E.L.R.

SE "CP" E.L.R.

PER RO AVERAGE

HOURS PER RO AVERAGE

F SALE

EM ROs

UNITIVE LABOR

NANCE LABOR

LABOR

Days

Average Cycle Time 5.6776389

