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	25	2	153,850		\$3,447.22	32.00	\$542.30	4.0

DATE: July 13, 2021

"R" LABOR	"R" Billed Hours	Cost Hours	Cost \$'s	RO Open Date	1st Punch Date and Time	Open to First
\$2,537.50	17.50	18.93	\$ 502.67	5/10/21 8:56	5/10/21 10:27	0.06
\$2,982.65	21.60	17.70	\$ 580.65	5/19/21 8:44	5/19/21 8:56	0.01
\$290.00	2.00	0.00	\$ -	5/26/21 7:32	5/26/21 7:40	0.01
\$412.50	2.50	0.85	\$ 37.80	5/26/21 8:12	5/26/21 8:43	0.02
\$913.50	6.30	5.75	\$ 137.50	5/27/21 7:19	5/27/21 9:03	0.07
		5.80	\$ 94.13	5/28/21 10:53	5/28/21 13:36	0.11
\$2,390.13	19.78	21.74	\$ 517.36	6/1/21 7:10	6/1/21 8:57	0.07
\$2,272.50	15.50	14.31	\$ 450.80	6/2/21 7:42	6/2/21 8:04	0.02
\$340.00	1.60	3.45	\$ 90.56	6/2/21 11:38	6/2/21 11:40	0.00
		0.73	\$ 14.67	6/3/21 7:54	6/3/21 8:44	0.03
		1.38	\$ 22.13	6/2/21 14:51	6/2/21 15:13	0.02
		1.95	\$ 22.13	6/4/21 6:58	6/4/21 7:21	0.02
\$580.00	5.00	5.80	\$ 51.19	6/9/21 9:59	6/9/21 10:00	0.00
\$2,370.00	16.00	10.38	\$ 327.07	6/9/21 10:45	6/9/21 11:04	0.01
		1.21	\$ 32.85	6/10/21 8:33	6/10/21 10:59	0.10
		1.25	\$ 25.00	6/9/21 8:48	6/9/21 15:45	0.29
\$615.57	6.92	6.92	\$ 181.56	6/10/21 12:10	6/10/21 12:35	0.02
		0.93	\$ 14.93	6/11/21 7:03	6/11/21 8:07	0.04
\$435.00	3.00	1.50	\$ 47.25	6/11/21 8:27	6/14/21 7:45	2.97
		1.51	\$ 40.95	6/11/21 8:33	6/11/21 10:52	0.10
\$594.50	4.10	6.70	\$ 180.90	6/14/21 7:59	6/14/21 11:43	0.16
\$2,007.50	13.50	10.39	\$ 327.60	6/14/21 10:38	6/14/21 10:44	0.00
\$696.00	4.80	6.56	\$ 163.34	6/14/21 11:39	6/14/21 11:42	0.00
\$615.50	3.90	3.53	\$ 92.75	6/9/21 10:12	6/9/21 13:09	0.12
\$1,508.00	10.40	9.50	\$ 299.25	6/16/21 9:08	6/17/21 11:25	1.10
						-
						-



Last Punch Date and Time	1st to Last	Invoice Date	Last to Invoice	Cycle Time	1 ITEM RO'S
6/2/21 11:04	23.03	6/7/21 0:00	4.54	27.63	No
6/7/21 9:48	19.04	6/14/21 0:00	6.59	25.64	No
5/26/21 8:39	0.04	6/25/21 0:00	29.64	29.69	Yes
5/26/21 9:55	0.05	6/22/21 0:00	26.59	26.66	No
6/3/21 12:02	7.12	6/17/21 0:00	13.50	20.70	No
6/4/21 9:52	6.84	6/7/21 0:00	2.59	9.55	No
6/11/21 10:34	10.07	6/18/21 0:00	6.56	16.70	No
6/9/21 10:19	7.09	6/9/21 0:00	-0.43	6.68	No
6/2/21 15:39	0.17	6/11/21 0:00	8.35	8.52	No
6/3/21 9:28	0.03	6/7/21 0:00	3.61	3.67	Yes
6/2/21 16:36	0.06	6/3/21 0:00	0.31	0.38	No
6/4/21 9:18	0.08	6/4/21 12:00	0.11	0.21	No
6/10/21 10:59	1.04	6/17/21 0:00	6.54	7.58	No
6/29/21 9:41	19.94	6/29/21 0:00	-0.40	19.55	Yes
6/10/21 12:12	0.05	6/16/21 0:00	5.49	5.64	No
6/9/21 17:00	0.05	6/10/21 0:00	0.29	0.63	Yes
6/14/21 13:16	4.03	6/22/21 14:00	8.03	12.08	No
6/11/21 10:48	0.11	6/16/21 0:00	4.55	4.71	Yes
6/18/21 11:43	4.17	6/24/21 0:00	5.51	12.65	Yes
6/11/21 12:23	0.06	6/21/21 0:00	9.48	9.64	No
6/18/21 13:51	4.09	6/25/21 0:00	6.42	10.67	No
6/17/21 11:25	3.03	6/18/21 0:00	0.52	3.56	Yes
6/24/21 7:21	9.82	6/29/21 0:00	4.69	14.51	No
6/10/21 10:38	0.90	6/17/21 0:00	6.56	7.58	No
6/28/21 11:04	10.99	6/30/21 0:00	1.54	13.62	Yes
	-		0.00	-	
	-		0.00	-	



Printing Options: 1. Click on appropriate button (may take several seconds to execute).  
 2. Print file.

## REPAIR ORDER ANALYSIS RECAP

DEALERSHIP: BENTLEY TRUCK SERVICES NC

DATE: 13-Jul-

<b>"C"</b>	<u>\$3,447.22</u>	÷	<u>32.0</u>	<b>BILLED HOUR =</b>	<u>\$107.73</u>	<b>AVERAG</b>
<b>"M"</b>	<u>\$542.30</u>	÷	<u>4.0</u>	<b>BILLED HOUR =</b>	<u>\$135.58</u>	<b>AVERAG</b>
<b>"R"</b>	<u>\$21,560.85</u>	÷	<u>154.4</u>	<b>BILLED HOUR =</b>	<u>\$139.64</u>	<b>AVERAG</b>
<b>TOTAL</b>	<u>\$25,550.37</u>	÷	<u>190.4</u>	<b>TOTAL BHRs =</b>	<u>\$134.19</u>	<b>AVERAG</b>
<b>Projected CP E.L.R.</b>	<u>\$145.00</u>			<b>Difference</b>	<u>(\$10.81)</u>	

<b>TOTAL LABOR SALES</b>	<u>\$25,550.37</u>	÷	<b>TOTAL RO's</b>	<u>25</u>	=	<u>\$1,022.01</u>	<b>LABOR I</b>
<b>TOTAL BILLED HOURS</b>	<u>190.4</u>	÷	<b>TOTAL RO's</b>	<u>25</u>	=	<u>7.62</u>	<b>BILLED I</b>
<b>TOTAL C.O.L.</b>	<u>\$4,255.04</u>	÷	<b>TOTAL LABOR</b>	<u>\$25,550</u>	=	<u>17%</u>	<b>COST OI</b>
<b>1-ITEM ROs</b>	<u>8</u>	÷	<b>TOTAL RO's</b>	<u>25</u>	=	<u>32%</u>	<b>ONE ITE</b>
<b>Average Mileage</b>	<u>153850</u>						

<b>"C" BILLED HOURS</b>	<u>32.0</u>	÷	<b>TOTAL BHRs</b>	<u>190.4</u>	=	<u>16.8%</u>	<b>COMPET</b>
<b>"M" BILLED HOURS</b>	<u>4.0</u>	÷	<b>TOTAL BHRs</b>	<u>190.4</u>	=	<u>2.1%</u>	<b>MAINTEN</b>
<b>"R" BILLED HOURS</b>	<u>154.4</u>	÷	<b>TOTAL BHRs</b>	<u>190.4</u>	=	<u>81.1%</u>	<b>REPAIR</b>

MODEL YEAR MIX

Count

Mix

<u>Year</u>	<u>Count</u>	<u>%</u>
2022	1	4.0%
2021	0	0.0%
2020	0	0.0%
2019	0	0.0%
2018	0	0.0%
Older	23	92.0%
<b>TOTALS</b>	<b>24</b>	<b>96%</b>
Estimates		
Estimate %		

Freightliner	3	13%
Peterbilt	0	0%
Kenworth	0	0%
Mack	0	0%
International	2	9%
Ford	2	9%
Western Star	2	9%
Volvo	0	0%
Hino	7	30%
Isuzu	7	30%
Other	0	0%
<b>Total</b>	<b>23</b>	<b>100%</b>
	92.0%	

Days  
Average Open to First 0.21

Days  
Average First to Last to Invoice 6.44736111

Days  
5.27558333

SE "C" E.L.R.

SE "M" E.L.R.

SE "R" E.L.R.

SE "CP" E.L.R.

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PER RO AVERAGE

HOURS PER RO AVERAGE

F SALE

EM ROs

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UNITIVE LABOR

NANCE LABOR

LABOR

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Days

**Average Cycle Time** 11.937139

