

Repair Order Analysis Summary Report

	Sales in Dollars	FRH's on RO's	Averages	Analysis
Competitive	\$ 3,122 ÷	42.90 =	72.78	FRH Average
Maintenance	\$ 6,094 ÷	140.40 =	43.40	FRH Average
Repair	\$ 4,181 ÷	334.40 =	12.50	FRH Average
Totals	\$ 13,397 ÷	517.70 =	25.88	Customer ELR
Target Labor Rate			114.00	Per FRH
Total Ro's in Sample	100	Difference	-88.12	Per FRH

0

Total Cost of Labor	8189.90 ÷	Total Sales	=	61.13%	Percent Cost of Sales
Total Cost of Labor	8189.90 ÷	Total FRHs	=	15.82	Cost per FRH

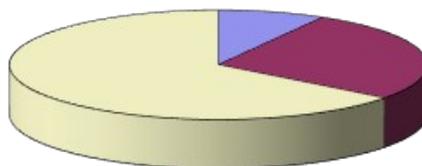
Repair Order Measurements

Total Labor Sales	13,396.63 ÷	Total ROs	=	133.97	Avg Labor per RO
Total FRHs	517.70 ÷	Total ROs	=	5.18	Avg FRH's per RO
Menu Sales		Total ROs	=		Percent Menu Sales
Competitive FRHs	42.90 ÷	Total FRHs	=	8.29%	Percent Competitive
Maintenance FRHs	140.40 ÷	Total FRHs	=	27.12%	Percent Maintenance
Repair FRH	334.40 ÷	Total FRHs	=	64.59%	Percent Repair
One item ROs	65 ÷	Total ROs	=	65.00%	Percent One Item RO

Model Year Analysis

2022	2021	2020	2019	2018	2017	Older	Total
0	3	30	17	3	9	38	100
0.00%	3.00%	30.00%	17.00%	3.00%	9.00%	38.00%	

Labor Mix



■ Percent Competitive
 ■ Percent Maintenance
 ■ Percent Repair