



## Financial Management Objective Homework

**Student  
Class #**

Rich Altenhoff

**Name:**

N323
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**Academy**

***I plan to accomplish the following objective  
our next class on:***

APRIL 3 <sup>RD</sup> 2017
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**by**

**Provide the relevant  
composite data**

Department	Mont h	Page	Colum n
Service department	Janua ry		

<b>Action plan for achieving objective</b>
<b>What is the area of focus? LABOR GROSS PROFIT PERCENTAGE—WE DO NOT HAVE ENOUGH LOW PAID TECHNICIANS OR APPRENTICES</b>
<b>What is the proposed plan? How will you achieve it?</b>
<b>Hire more apprentices and look at how work is being distributed.</b>
<b>How will you track your progress? What measurements, KPI's? How often will you track?</b>
We will track labor gross daily or weekly through accessa. Rapair order audits in accessa.
<b>Who are the employees that will be involved, or impacted? Will they require training or assistance?</b>
Service manager, 3-4 technicians, service advisors
<b>Is there a cost, or estimated cost for implementation? There should be no cost involved, is should save expense and make the store more profitable.</b>

<b>Projected date of completion? April 1<sup>st</sup> 2017</b>

<b>Jan.</b>	<b>Feb.</b>	<b>March</b>	<b>April 1st</b>	<b>May</b>	<b>June</b>
<b>July</b>	<b>Aug.</b>	<b>Sept.</b>	<b>Oct.</b>	<b>Nov.</b>	<b>Dec.</b>