



Service Department Survey

Please complete the following survey. **DO NOT** put your name on this form. Please **PRINT** your responses. Thank you for your cooperation.

Single Point Domestic
 Single Point Import

Multi Point – Domestic
 Multi Point – Import
 Multi Point – Combined

Position: Service Manager Service Advisor Technician
 Dispatcher Cashier Lot Person
Gender: Male Female

List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. Family like Owner's Reputation
2. Treatment of employees
3. pay & Benefits

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|-------------------------------|
| <u>9</u> Availability of special tools | <u>3</u> Pay Plans |
| <u>8</u> Cleanliness of Service Department | <u>10</u> Telephone system |
| <u>7</u> Company benefits (major medical, 401K) | <u>2</u> Training |
| <u>6</u> Distribution of work | <u>1</u> Treated with respect |
| <u>5</u> Parts availability (back parts counter) | <u>4</u> Uniforms |

Please list the **major** reason why you chose to work at this Service Department.

Owner's Reputation treating employees like family

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 Gender: Male Female

List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. Dependability
2. customer service
3. Effishence

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|-------------------------------|
| <u>6</u> Availability of special tools | <u>3</u> Pay Plans |
| <u>8</u> Cleanliness of Service Department | <u>10</u> Telephone system |
| <u>2</u> Company benefits (major medical, 401K) | <u>1</u> Training |
| <u>7</u> Distribution of work | <u>5</u> Treated with respect |
| <u>9</u> Parts availability (back parts counter) | <u>4</u> Uniforms |

Please list the **major** reason why you chose to work at this Service Department.

Enjoy work on cars



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Position: Service Manager Service Advisor Technician
 Dispatcher Cashier Lot Person

Gender: Male Female

List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. Empathy
2. Team work
3. Honesty

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|-------------------------------|
| <u>4</u> Availability of special tools | <u>8</u> Pay Plans |
| <u>6</u> Cleanliness of Service Department | <u>9</u> Telephone system |
| <u>5</u> Company benefits (major medical, 401K) | <u>7</u> Training |
| <u>3</u> Distribution of work | <u>1</u> Treated with respect |
| <u>2</u> Parts availability (back parts counter) | <u>10</u> Uniforms |

Please list the **major** reason why you chose to work at this Service Department.

It's like a big family for the most part.



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 Dispatcher Cashier Lot Person

Gender: Male Female

List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. Trained + Motivated Team.
2. Opportunity + Incentive for service goals.
3. Availability of parts + tools needed to do job.

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- | | |
|--|-------------------------------|
| <u>6</u> Availability of special tools | <u>10</u> Pay Plans |
| <u>7</u> Cleanliness of Service Department | <u>9</u> Telephone system |
| <u>3</u> Company benefits (major medical, 401K) | <u>2</u> Training |
| <u>4</u> Distribution of work | <u>1</u> Treated with respect |
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Please list the **major** reason why you chose to work at this Service Department.

Good team AND potential to increase skills + Motivated with incentives.

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Position: Service Manager Service Advisor Technician
 Dispatcher Cashier Lot Person
 Gender: Male Female

List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. RESPECT FOR INDIVIDUAL WORK DONE, SOME WORK HARDER THAN OTHERS
2. PAY PLANS
3. UNIFORMS

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|-------------------------------|
| <u>8</u> Availability of special tools | <u>3</u> Pay Plans |
| <u>5</u> Cleanliness of Service Department | <u>9</u> Telephone system |
| <u>4</u> Company benefits (major medical, 401K) | <u>2</u> Training |
| <u>6</u> Distribution of work | <u>1</u> Treated with respect |
| <u>7</u> Parts availability (back parts counter) | <u>10</u> Uniforms |

Please list the **major** reason why you chose to work at this Service Department.

MONEY -



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Position: Service Manager Service Advisor Technician
 Dispatcher Cashier Lot Person

Gender: Male Female

List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. more accountability
2. more training and certifications
3. less fighting between Tech. and advisor

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|-------------------------------|
| <u>4</u> Availability of special tools | <u>1</u> Pay Plans |
| <u>5</u> Cleanliness of Service Department | <u>10</u> Telephone system |
| <u>6</u> Company benefits (major medical, 401K) | <u>2</u> Training |
| <u>7</u> Distribution of work | <u>3</u> Treated with respect |
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Please list the **major** reason why you chose to work at this Service Department.

It's all I know, and I like helping out people when they have problem. I think if you can fix thing that onone can gives me great satisfaction



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Position: Service Manager Service Advisor Technician
 Dispatcher Cashier Lot Person

Gender: Male Female

List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. GOOD WORK ENVIRONMENT
2. GOOD PEOPLE TO WORK WITH
3. CLEAN SHOP

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|-------------------------------|
| <u>4</u> Availability of special tools | <u>5</u> Pay Plans |
| <u>2</u> Cleanliness of Service Department | <u>9</u> Telephone system |
| <u>3</u> Company benefits (major medical, 401K) | <u>6</u> Training |
| <u>10</u> Distribution of work | <u>1</u> Treated with respect |
| <u>8</u> Parts availability (back parts counter) | <u>7</u> Uniforms |

Please list the **major** reason why you chose to work at this Service Department.

COMPANY HAS A GOOD REPUTATION AND GOOD PEOPLE TO WORK WITH
4 FOR.



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Position: Service Manager Service Advisor Technician
 Dispatcher Cashier Lot Person

Gender: Male Female

List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. LOVE AUTOMOTIVES - USED TO RACE IN MY YOUNGER YEARS
2. Love assisting customers and help them
3. _____

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|-------------------------------|
| <u>10</u> Availability of special tools | <u>6</u> Pay Plans |
| <u>2</u> Cleanliness of Service Department | <u>7</u> Telephone system |
| <u>4</u> Company benefits (major medical, 401K) | <u>1</u> Training |
| <u>5</u> Distribution of work | <u>3</u> Treated with respect |
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Please list the **major** reason why you chose to work at this Service Department.

Team work - we are like a family

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List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. _____
2. _____
3. _____

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|---|
| <p><u>2</u> Availability of special tools</p> <p><u>5</u> Cleanliness of Service Department</p> <p><u>10</u> Company benefits (major medical, 401K)</p> <p><u>2</u> Distribution of work</p> <p><u>1</u> Parts availability (back parts counter)</p> | <p><u>10</u> Pay Plans</p> <p><u>5</u> Telephone system</p> <p><u>2</u> Training</p> <p><u>2</u> Treated with respect</p> <p><u>10</u> Uniforms</p> |
|--|---|

Please list the **major** reason why you chose to work at this Service Department.



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 Dispatcher Cashier Lot Person

Gender: Male Female

List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. Leadership
2. Time management
3. Accountability

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|-------------------------------|
| <u>6</u> Availability of special tools | <u>3</u> Pay Plans |
| <u>7</u> Cleanliness of Service Department | <u>10</u> Telephone system |
| <u>2</u> Company benefits (major medical, 401K) | <u>9</u> Training |
| <u>5</u> Distribution of work | <u>1</u> Treated with respect |
| <u>4</u> Parts availability (back parts counter) | <u>8</u> Uniforms |

Please list the **major** reason why you chose to work at this Service Department.



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Position: Service Manager Service Advisor Technician
 Dispatcher Cashier Lot Person

Gender: Male Female

List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. weekends off
2. working hours
3. amount getting payed

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|-------------------------------|
| <u>1</u> Availability of special tools | <u>7</u> Pay Plans |
| <u>4</u> Cleanliness of Service Department | <u>8</u> Telephone system |
| <u>6</u> Company benefits (major medical, 401K) | <u>10</u> Training |
| <u>2</u> Distribution of work | <u>9</u> Treated with respect |
| <u>3</u> Parts availability (back parts counter) | <u>3</u> Uniforms |

Please list the **major** reason why you chose to work at this Service Department.

- vehicles
- nice place
- nice people
- nice management

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 Dispatcher Cashier Lot Person
 Gender: Male Female

List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. Money
2. HEALTH BENEFITS
3. _____

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|-------------------------------|
| <u>3</u> Availability of special tools | <u>5</u> Pay Plans |
| <u>6</u> Cleanliness of Service Department | <u>10</u> Telephone system |
| <u>2</u> Company benefits (major medical, 401K) | <u>8</u> Training |
| <u>4</u> Distribution of work | <u>1</u> Treated with respect |
| <u>7</u> Parts availability (back parts counter) | <u>9</u> Uniforms |

Please list the **major** reason why you chose to work at this Service Department.

Need JOB

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Position: Service Manager Service Advisor Technician
 Dispatcher Cashier Lot Person

Gender: Male Female

List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. Making Customers happy, Getting vehicles fixed
2. Sharing knowledge with people,
3. Being able to work on your own vehicles.

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|-------------------------------|
| <u>5</u> Availability of special tools | <u>9</u> Pay Plans |
| <u>8</u> Cleanliness of Service Department | <u>7</u> Telephone system |
| <u>2</u> Company benefits (major medical, 401K) | <u>6</u> Training |
| <u>3</u> Distribution of work | <u>1</u> Treated with respect |
| <u>4</u> Parts availability (back parts counter) | <u>10</u> Uniforms |

Please list the **major** reason why you chose to work at this Service Department.

like the people and Environment, like working with customers
Great Company!

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Position: Service Manager Service Advisor Technician
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Gender: Male Female

List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. Training
2. Special tools
3. Parts availability

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|-------------------------------|
| <u>1</u> Availability of special tools | <u>1</u> Pay Plans |
| <u>5</u> Cleanliness of Service Department | <u>10</u> Telephone system |
| <u>5</u> Company benefits (major medical, 401K) | <u>1</u> Training |
| <u>1</u> Distribution of work | <u>1</u> Treated with respect |
| <u>1</u> Parts availability (back parts counter) | <u>1</u> Uniforms |

Please list the **major** reason why you chose to work at this Service Department.

The company as a whole is good place to work for.



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Gender: Male Female

List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

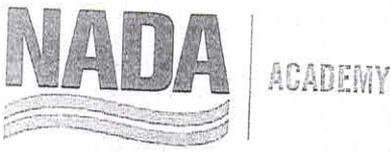
- 1. HONESTY
- 2. FAIRNESS
- 3. RESPECT

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|-------------------------------|
| <u>8</u> Availability of special tools | <u>4</u> Pay Plans |
| <u>6</u> Cleanliness of Service Department | <u>10</u> Telephone system |
| <u>5</u> Company benefits (major medical, 401K) | <u>3</u> Training |
| <u>2</u> Distribution of work | <u>1</u> Treated with respect |
| <u>7</u> Parts availability (back parts counter) | <u>9</u> Uniforms |

Please list the **major** reason why you chose to work at this Service Department.

THE PEOPLE, OWNERS WHO ARE RESPONSIBLE



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 Dispatcher Cashier Lot Person

Gender: Male Female

List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. Standardization of positions held within the company.
2. Proper manning/Positions to support Service & Parts
3. _____

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|-------------------------------|
| <u>9</u> Availability of special tools | <u>10</u> Pay Plans |
| <u>2</u> Cleanliness of Service Department | <u>7</u> Telephone system |
| <u>6</u> Company benefits (major medical, 401K) | <u>8</u> Training |
| <u>5</u> Distribution of work | <u>1</u> Treated with respect |
| <u>4</u> Parts availability (back parts counter) | <u>3</u> Uniforms |

Please list the **major** reason why you chose to work at this Service Department.

The people I work with.

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List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. Quality and pride of work performed
2. Team work
3. Trust

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|---|--|
| <p><u>6</u> Availability of special tools</p> <p><u>5</u> Cleanliness of Service Department</p> <p><u>2</u> Company benefits (major medical, 401K)</p> <p><u>9</u> Distribution of work</p> <p><u>4</u> Parts availability (back parts counter)</p> | <p><u>3</u> Pay Plans</p> <p><u>7</u> Telephone system</p> <p><u>8</u> Training</p> <p><u>1</u> Treated with respect</p> <p><u>10</u> Uniforms</p> |
|---|--|

Please list the **major** reason why you chose to work at this Service Department.

Jeeps Rule, and people I work with

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List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. Honesty
2. Professional
3. Dependable

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|-------------------------------|
| <u>3</u> Availability of special tools | <u>10</u> Pay Plans |
| <u>1</u> Cleanliness of Service Department | <u>6</u> Telephone system |
| <u>9</u> Company benefits (major medical, 401K) | <u>7</u> Training |
| <u>5</u> Distribution of work | <u>2</u> Treated with respect |
| <u>4</u> Parts availability (back parts counter) | <u>8</u> Uniforms |

Please list the **major** reason why you chose to work at this Service Department.

Great Work environment.

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Gender: Male Female

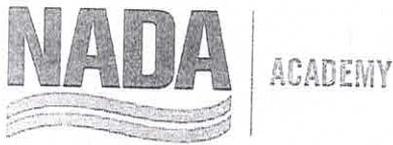
List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. WORK LOAD
2. TOOLS
3. PARTS

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|---|--|
| <p><u>7</u> Availability of special tools</p> <p><u>8</u> Cleanliness of Service Department</p> <p><u>3</u> Company benefits (major medical, 401K)</p> <p><u>2</u> Distribution of work</p> <p><u>6</u> Parts availability (back parts counter)</p> | <p><u>4</u> Pay Plans</p> <p><u>10</u> Telephone system</p> <p><u>5</u> Training</p> <p><u>1</u> Treated with respect</p> <p><u>9</u> Uniforms</p> |
|---|--|

Please list the **major** reason why you chose to work at this Service Department.



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Gender: Male Female

List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. Having work to accomplish
2. Having parts to do said work
3. _____

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|-------------------------------|
| <u>1</u> Availability of special tools | <u>1</u> Pay Plans |
| <u>3</u> Cleanliness of Service Department | <u>10</u> Telephone system |
| <u>1</u> Company benefits (major medical, 401K) | <u>3</u> Training |
| <u>1</u> Distribution of work | <u>3</u> Treated with respect |
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Position: Service Manager Service Advisor Technician
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Gender: Male Female

List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. Training
2. Good shop layout → space, lifts, etc...
3. Competitive Pay

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|-------------------------------|
| <u>8</u> Availability of special tools | <u>2</u> Pay Plans |
| <u>9</u> Cleanliness of Service Department | <u>10</u> Telephone system |
| <u>6</u> Company benefits (major medical, 401K) | <u>1</u> Training |
| <u>3</u> Distribution of work | <u>5</u> Treated with respect |
| <u>4</u> Parts availability (back parts counter) | <u>7</u> Uniforms |

Please list the **major** reason why you chose to work at this Service Department.

I was hired, but I stay because of my
coworkers.



Service Department Survey

Please complete the following survey. **DO NOT** put your name on this form. Please **PRINT** your responses. Thank you for your cooperation.

Single Point Domestic
 Single Point Import

Multi Point – Domestic
 Multi Point – Import
 Multi Point – Combined

Position: Service Manager Service Advisor Technician
 Dispatcher Cashier Lot Person

Gender: Male Female

List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

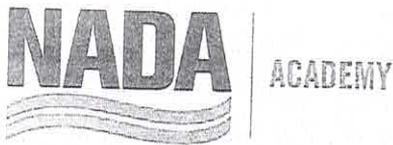
1. Paying Bills
2. Learning new things everyday
3. Keeping a reputable name for the Company

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|-------------------------------|
| <u>9</u> Availability of special tools | <u>7</u> Pay Plans |
| <u>10</u> Cleanliness of Service Department | <u>6</u> Telephone system |
| <u>3</u> Company benefits (major medical, 401K) | <u>5</u> Training |
| <u>2</u> Distribution of work | <u>1</u> Treated with respect |
| <u>4</u> Parts availability (back parts counter) | <u>8</u> Uniforms |

Please list the **major** reason why you chose to work at this Service Department.

I worked at an Independent shop and wanted a
different pace



Service Department Survey

Please complete the following survey. **DO NOT** put your name on this form. Please **PRINT** your responses. Thank you for your cooperation.

Single Point Domestic
 Single Point Import

Multi Point – Domestic
 Multi Point – Import
 Multi Point – Combined

Position: Service Manager Service Advisor Technician
 Dispatcher Cashier Lot Person

Gender: Male Female

List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. WORKING TOGETHER W/ COLLEAGUES AS A TEAM
2. TEAM MORALE
3. CUSTOMER SERVICE

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|-------------------------------|
| <u>6</u> Availability of special tools | <u>3</u> Pay Plans |
| <u>7</u> Cleanliness of Service Department | <u>8</u> Telephone system |
| <u>4</u> Company benefits (major medical, 401K) | <u>5</u> Training |
| <u>9</u> Distribution of work | <u>1</u> Treated with respect |
| <u>2</u> Parts availability (back parts counter) | <u>10</u> Uniforms |

Please list the **major** reason why you chose to work at this Service Department.

HIGHER WORK LOAD FOR MORE OPPORTUNITY.

Service Department Survey

Please complete the following survey. **DO NOT** put your name on this form. Please **PRINT** your responses. Thank you for your cooperation.

- | | | |
|--|-----------------------------------|---|
| <input checked="" type="checkbox"/> Single Point | <input type="checkbox"/> Domestic | <input type="checkbox"/> Multi Point – Domestic |
| <input type="checkbox"/> Single Point | <input type="checkbox"/> Import | <input type="checkbox"/> Multi Point – Import |
| | | <input type="checkbox"/> Multi Point – Combined |

- Position: Service Manager Service Advisor Technician
 Dispatcher Cashier Lot Person

- Gender: Male Female

List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. Direct Deposit
2. Good Environment
3. Technicians that take their own Trash out

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|-------------------------------|
| <u>2</u> Availability of special tools | <u>1</u> Pay Plans |
| <u>10</u> Cleanliness of Service Department | <u>9</u> Telephone system |
| <u>3</u> Company benefits (major medical, 401K) | <u>8</u> Training |
| <u>5</u> Distribution of work | <u>6</u> Treated with respect |
| <u>4</u> Parts availability (back parts counter) | <u>7</u> Uniforms |

Please list the **major** reason why you chose to work at this Service Department.

The people are great

Service Department Survey

Please complete the following survey. **DO NOT** put your name on this form. Please **PRINT** your responses. Thank you for your cooperation.

- | | | |
|--|-----------------------------------|---|
| <input checked="" type="checkbox"/> Single Point | <input type="checkbox"/> Domestic | <input type="checkbox"/> Multi Point – Domestic |
| <input type="checkbox"/> Single Point | <input type="checkbox"/> Import | <input type="checkbox"/> Multi Point – Import |
| | | <input type="checkbox"/> Multi Point – Combined |

- Position: Service Manager Service Advisor Technician
 Dispatcher Cashier Lot Person

- Gender: Male Female

List 3 items that are **important to you**, working in an automotive service environment. Please rank them with 1. being most important, 2. being important, and 3. being least important.

1. Good Environments
2. Good attitudes
3. Direct Deposit

Please look at the 10 items listed below and rank them from 1-10 with 1 being most important and 10 being least important. DO NOT duplicate numbers; use each number 1 through 10 only once.

- | | |
|--|-------------------------------|
| <u>3</u> Availability of special tools | <u>6</u> Pay Plans |
| <u>10</u> Cleanliness of Service Department | <u>9</u> Telephone system |
| <u>2</u> Company benefits (major medical, 401K) | <u>8</u> Training |
| <u>5</u> Distribution of work | <u>6</u> Treated with respect |
| <u>4</u> Parts availability (back parts counter) | <u>7</u> Uniforms |

Please list the **major** reason why you chose to work at this Service Department.

Greater possibilities
