



Juan Nieves <jnieves@conleybuickgmc.com>

## Homework NADA

1 message

Alan Conley <aconley@conleybuickgmc.com>

Mon, Sep 18, 2017 at 8:18 PM

To: Juan Nieves <jnieves@conleybuickgmc.com>, Chris Conley <cconley@conleybuickgmc.com>, Alan Conley <aconley@conleybuickgmc.com>

### Some of these items are due the Monday before your class starts.

#### Pre-Parts Class Preparation – Fixed Operations 1 Parts

Below is a list of instructions and items which you need to bring for your next classroom session, Fixed Operations I – Parts class.

1. Bring a copy of your Parts Department's DMS generated management reports for the month showing your inventory sales profile, sales movement, aging, etc. Select the month that is two (2) months before your class month which would be. See the attached DMS examples. This document is usually only 2-3 pages long. Please have someone put some **ink** (change the ribbon!) in the printer before this report is run. This report can be available on the first day of the new business month. Ask for a copy in advance so that one is available for you for this class. **This is a paper turn in on Monday of your class week.**
2. Complete the 3 Steps to Basic Understanding Parts Processes (Pre parts Class Exercise) and please upload the Excel template to Pre work the **DROPBOX** location on your class site. **This is due by Monday the week before your class starts** (This is not necessary for visiting students inbound with current students)
3. Bring your dealership's organizational chart as it pertains to the Parts department. It is okay to do a stick chart so that **you** know who is working in that department.
4. Find out and bring to class how much of your OE parts factory return dollars you have accumulated in parts for the year, how much you still have not claimed and, and when your next return is scheduled for. **This is a paper turn in during class week.**
5. Bring the dealership's Financial Statement (F/S) that matches #1.
6. Bring a **Copy** of 1 Parts Invoices for parts that you have purchased from your same make competitor (not NAPA/AutoZone) that have already been entered into the General Ledger/Accounts Payable system).
7. Participate in the Parts Pre-class Introduction Threaded Discussion found on your class site which will close on the Sunday before your class starts. (You may be quizzed on this Monday morning)

Alan  
x  
Just

8. Class will be dismissed at 12:00 p.m. on Friday of your Parts class week. Visiting students not attending the next class can leave at 11:00 am.
9. Please contact us via your cell phone at Mark Michalski mmichalski@nada.org at 443-801-7768 cell, Chris Bavis cbavis@nada.org or 301-401-3301 cell or Brian Crossin bcrossin@nada.org Or 703-395-1570 cell if you have any questions.

### **Class Paper Turn in**

### **Class site location**

#1 DMS Report (early Monday morning)

#2 20 SOP Template

Best Regards,

Alan Conley

941 755 8531

Conley Buick GMC Subaru

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09/22/2017  
13:05

02-CONLEY SUBARU  
MANAGEMENT REPORT  
Manufacturer - SUBARU

ACSS\_PS  
Page: 1

Value of Inventory at Cost		\$	52385.62
Count of Parts on Hand			2775
Line Items: On Hand			569
With Zero Quantity			6396
With Negative Quantity			10
Total Number of Line Items			6975
Used Cores on Hand: Count			2
Value		\$	550.00
Parts on Order: Count			33
Cost		\$	1976.43
Value of Parts Received during 08/2017		\$	26345.29
Number of Parts with Lost Sales during 08/2017			18
Lost Sales Quantity 25 with a Cost of \$			2693.72

=====  
Cost of Sales Information Totals

	Invoice COS	RO COS	Total COS
September	\$ 2178.58	\$ 7612.93	\$ 9791.51
August	4567.37	22142.12	26709.49
July	3090.47	22360.18	25450.65
June	1066.39	21495.28	22561.67
May	1774.55	19144.23	20918.78
April	2140.50	15323.26	17463.76
March	2360.41	24529.46	26889.87
February	4711.10	16896.46	21607.56
January	4509.68	24705.96	29215.64
December	5705.25	22216.30	27921.55
November	1806.64	14468.17	16274.81
October	2453.31	26183.26	28636.57
September	1228.23	21118.22	22346.45
TOTALS	\$ 37592.48	\$ 258195.83	\$ 295788.31

Current Inventory Turn Rate 0.5099

=====  
Parts Activity

	Quantity	Line Items	Total Cost	% of Inventory
Active Parts	1543	232	17592.39	33.58%
Inactive Parts				
1 - 3 Months	680	676	13945.63	26.62%
4 - 6 Months	220	495	7086.14	13.52%
7 - 9 Months	108	543	2407.56	4.59%
10 - 12 Months	18	406	1973.82	3.76%
Over 12 Months	206	4623	9380.08	17.90%
	2775	6975	52385.62	100.00%

09/22/2017  
13:01

CONLEY BUICK GMC  
MANAGEMENT REPORT  
Manufacturer - GM

ACSS\_PS  
Page: 1

Value of Inventory at Cost	\$	290698.31
Count of Parts on Hand		14199
Line Items: On Hand		3213
With Zero Quantity		21887
With Negative Quantity		29
Total Number of Line Items		25129
Used Cores on Hand: Count		125
Value	\$	21976.00
Parts on Order: Count		115
Cost	\$	8324.55
Value of Parts Received during 08/2017	\$	92030.35
Number of Parts with Lost Sales during 08/2017		20
Lost Sales Quantity 33 with a Cost of \$		2081.48

=====  
Cost of Sales Information Totals

	Invoice COS	RO COS	Total COS
September	\$ 2502.79	\$ 34956.95	\$ 37459.74
August	13653.47	87831.98	101485.45
July	7966.13	85064.74	93030.87
June	7821.13	100586.50	108407.63
May	5246.24	91958.36	97204.60
April	8567.16	91935.80	100502.96
March	5706.91	114863.30	120570.21
February	5459.81	105265.08	110724.89
January	3838.54	111166.57	115005.11
December	5282.35	116493.52	121775.87
November	5924.03	93329.97	99254.00
October	6030.50	93779.74	99810.24
September	10235.45	77234.29	87469.74
TOTALS	\$ 88234.51	\$ 1204466.80	\$ 1292701.31

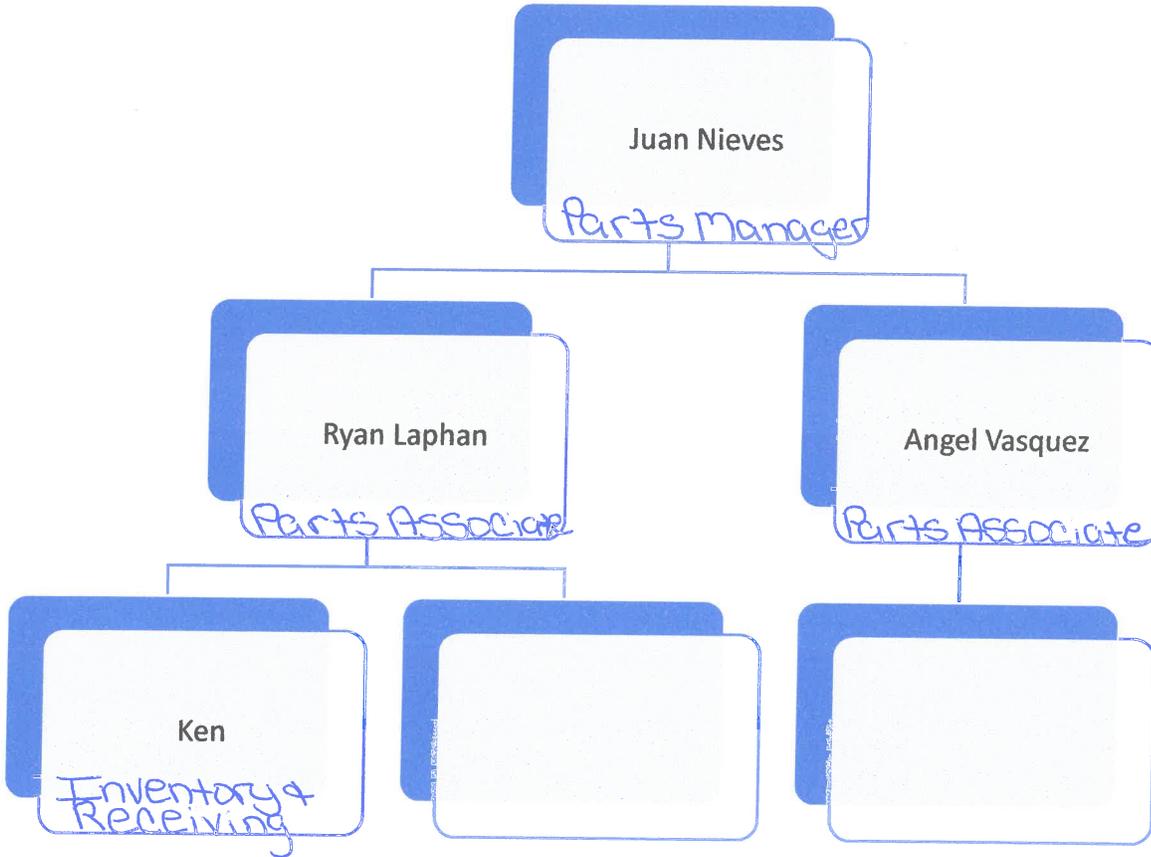
Current Inventory Turn Rate 0.3491

=====  
Parts Activity

	Quantity	Line Items	Total Cost	% of Inventory
Active Parts	7390	769	49026.35	16.86%
Inactive Parts				
1 - 3 Months	2104	2119	60672.72	20.87%
4 - 6 Months	974	1789	37540.28	12.91%
7 - 9 Months	683	1861	26243.56	9.02%
10 - 12 Months	446	1431	12870.29	4.42%
Over 12 Months	2602	17160	104345.11	35.89%
	14199	25129	290698.31	100.00%

# Conley Buick GMC Parts Organizational Chart

3)



Print

4) MATERIAL RETURNS BALANCE DETAILS

Customer Code: 131332

Name: CONLEY BUICK GMC

Address: 800 CORTEZ RD W, BRADENTON, FL, 342071487

	Current Month	Current Year	Previous Year
<b>Gross Reserves</b>	619.65	11458.78	14016.85
<b>Returns</b>	0.00	10055.64	12344.12
<b>Pending Returns</b>	913.72	913.72	0.00
<b>Net Reserves</b>	619.65	489.42	0.00







# AutoNation

AutoNation Parts Center Clearwater

LOCAL 727-536-7871 · NATIONAL 1-800-888-2292 · FAX 1-800-888-1173  
 15005 US HWY 19 North · CLEARWATER, FL 33764



RETURN/REFUND POLICY: ALL RETURNED ITEMS MUST BE IN THE ORIGINAL UNOPENED BOX OR CONTAINER. MUST BE ACCOMPANIED BY THIS INVOICE AND ARE SUBJECT TO A 15% RESTOCKING CHARGE. PLEASE NOTE THAT THE DEALERSHIP WILL NOT ACCEPT RETURNS OR MAKE REFUNDS AFTER 30 DAYS. NO REFUNDS OR RETURNS ON SPECIAL ORDER PARTS OR ELECTRICAL PARTS.

DATE ENTERED	YOUR ORDER NO.	DATE SHIPPED	INVOICE DATE	INVOICE NUMBER
05 SEP 17	231645	05 SEP 17	05 SEP 17	7550563

ACCT# 4174948 (941) 755-8531  
 RT# 21  
 CONLEY BUICK BRADENTON INC  
 800 CORTEZ RD WEST  
 BRADENTON, FL 34207

PAGE 1 OF 1

242-627

SHIP	B.O.	PART NUMBER	DESCRIPTION	CHG	WILL	CALL	NET	F.O.B.	
1	0	*W525157*S300	RIVET	SOR	9.71	6.31	6.31	6.31	
DISCLAIMER OF WARRANTY: ANY WARRANTIES ON THE PARTS OR PRODUCTS DESCRIBED ABOVE ARE LIMITED TO THE FACT THAT THEY ARE SUPPLIED BY THE DEALERSHIP. THE DEALERSHIP DOES NOT MAKE ANY REPRESENTATIONS OR WARRANTIES AS TO THE CONDITION, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OF ANY PARTS OR PRODUCTS, INCLUDING ANY WARRANTIES OR CONDITIONS OF SALE, EXPRESS AND IMPLIED. THE DEALERSHIP IS NOT RESPONSIBLE FOR THE SAME IF THE PARTS OR PRODUCTS ARE USED FOR A PURPOSE OTHER THAN THAT FOR WHICH THEY WERE DESIGNED OR FOR WHICH THEY WERE INTENDED. THE DEALERSHIP IS NOT RESPONSIBLE FOR THE SAME IF THE PARTS OR PRODUCTS ARE USED IN CONNECTION WITH THE SALE OF SAID PARTS OR PRODUCTS. THIS DISCLAIMER IN NO WAY AFFECTS THE PROVISIONS OF ANY MANUFACTURER WARRANTIES.									
PARTS SUBLET FREIGHT SALES TAX							6.31	0.00	0.00
TOTAL							\$6.31		

CUSTOMER COPY

**BUICK** **GMC**  
*Cadillac* *Saturn*  
**CHEVROLET** **LINCOLN**  
**SATURN** **MERCURY**  
**PONTIAC** **NISSAN**  
**CHEV TRUCKS** **DODGE**  
**LEXUS**

If Payment is Made By Check  
 When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to check process the payment as processed as a debit. If you may be withdrawn from your account as soon as today, you agree that you will debit your account electronically as the amount of the check. If the amount of the check is returned unpaid for any reason, you authorize a service fee agent to charge a maximum amount permitted by law.



John Fonseca <jfonseca@conleybuickgmc.com>

**Can you provided me with our processes? Thanks**

1 message

Alan Conley <aconley@conleybuickgmc.com>

Mon, Sep 18, 2017 at 8:29 PM

To: John Fonseca <jfonseca@conleybuickgmc.com>, Chris Conley <cconley@conleybuickgmc.com>, Juan Nieves <jnieves@conleybuickgmc.com>, Alan Conley <aconley@conleybuickgmc.com>, Peggy Felker <pfelker@conleybuickgmc.com>

Best Regards,

**DO NOT WAIT UNTIL THE LAST MINUTE TO DO THIS EXERCISE**

**Week 2 - Parts Pre Class work – 3 Steps to Basic Understanding Parts Processes  
Bring results to class**

*JUAN - MAKE  
NOTES AND  
EXPLAIN YOUR  
PROCESS*

1. **Follow a part exercise:** When a part arrives either via Stock Order or from an outside purchase for immediate installation you must follow the part and paper trail and **document all your findings.**

- Stock order for shelf: Receipt in the part (do this yourself with stock clerk). What stocking status is the part, what was the parts demand history (demands in 12 months) which instituted the order? Ask where the Bill of Lading or shipping documentation goes from there noting each step. Go to the Controller and see how the order is charged on your Parts Statement.
- Follow a part that was purchased on the outside with the intention of installing it on a customer's vehicle. Receipt the part in, follow the part to the back parts counter; then follow the part to the technician noting each step a computer and screen number an entry was made. After the vehicle has been repaired - follow the repair order until it ends up with the cashier.

**Document every step along the way noting what happens at each step.**

2. **Perpetual Inventory Bin Counts:** Have the Parts Manager run an inventory report for one or two sets of bins or shelves in a row of shelving. Include bins or shelves from the floor to the top shelf. Choose shelves that have several small parts on them.

Use the report provided by the Parts Manager to inventory everything on the shelf or bin annotating the quantity on hand. The on-hand quantity is either accurate, over or under listed quantity on the DMS report. (Note DMS report number)

Are there differences? If no, congratulations!

If yes, then have the Parts Manager help you understand (aka: what caused the variance). Notate the reason given – some examples might include: (Note screen or report number used to find cause of variance)

- Part purchased and not receipted into inventory
- Part given to technician and not charged out
- Part given to technician, charged out then returned by technician to the Parts Dept. because it was not needed, then not added back (DMS) into inventory
- Part left the dealership via customer or employee without being charged on an invoice

3. **Special Order Parts Exercise:** Click to download the "20 SOP's LOG IN SHEET MASTER 2016.2" below. Have your Parts Manager provide you a list of Special Order Parts. Locate Special Order Parts bin if there is one. On the attached Excel Template please notate the following for **20** Special Order Parts.

- R.O. number – Put a C for Customer Pay or W for Warranty in front of the R.O. number
- Customer Pay parts: Was the full price of the part collected prior to ordering: Yes/No
- For all 20 parts – List date ordered in DMS
- List date part receipted (arrived) into parts inventory
- Date(s) Service Advisor or Front Counter person were notified (form of communication: Verbal/Written – V/W)
- Dates annotated (notes or remarks section in DMS) or manually notated when customer contact was attempted – must verify
- Total days part has been on the shelf
- Cost of the part from your OE
- What are you going to do with the part if you cannot get the customer in to install it?

Ex. Return, put on shelf for stock R/S

Alan Conley

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Conley Buick GMC Subaru

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## SOP Parts Ordering Processes

Step 1) Service Adviser (SA) or Technician (Tech) diagnoses the issue and determines what part is needed to fix the problem. If parts counter customer skip to Step 5.

Step 2) SA or Tech goes to parts and determines is the part needs to be ordered. If the part must be ordered determine where the part is located and if the part is considered a "Service Lane" part.

Step 3) SA determines whether the job will be a-warranty repair or customer pay and sells job if required.

Step 4) If the job is customer pay the SA determines how they want to order the part is not "service Lane" i.e. overnight (OVN) or regular ordering and then collects payment for the SOP on a repair order or parts counter ticket. There will be no refunds on SOP's.

Step 5) The Parts Department creates a Special Order Card with the following information

- Customer Name/Address/Phone Number/E-mail Address
- Warranty or Customer Pay (If Customer Pay RO# or Counter Ticket # of payment)
- Tech Name and Number
- Service Advisor Name and if the vehicle is in the shop
- Labor Amount and actual labor time to install part
- Estimate sheet created by SW
- Chief Complaint
- Whether the part is paint to match. If part is paint to match the SA becomes the Body Shop Manager and all pricing and customer contact runs through them.

Step 6) SOP Arrives

- Shipping and Receiving Clerk marks packing slip with location and puts part in location
- Shipping and Receiving Clerk gives completed packing slip to parts counterman
- Counterman posts parts to inventory, marks Special Order Card with location and makes copy of Special Order Card
- Counter man places original card in SOP book
- If part is paint to match give part and SOP card to the Body Shop Manager

Step 7) Notify Customer

- Counterman determines whether the part is for a walk in customer or shop RO.
- If parts counter order the parts counterman places copy of SOP card in the call bin and calls customer. If no answer, counterman leave a message and writes on SOP card the date and time of the missed call then sends notification e-mail and return card to the call bin. Attempt to contact customer the next day. After 4 days of attempts give card to Parts Department Manager.

Step 7 Cont.)

- If the SOP is for a shop customer counterman determines whether the vehicle is in or out of the shop.
- If vehicle is in the shop give the SOP card to the service writer.
  - o SA writes new RO or continues with previously created RO
  - o SA dispatches job to original Tech and bring Ro to parts
  - o Parts then pulls part from SOP LOCATION not the stocking location and checks for payment or bills part on RO if warranty
  - o Parts delivers SOP and RO to Tech within 5 minutes of receiving RO form SA
- If the vehicle is out of the shop place the SOP card in the pick-up bin for the SBDC (internet Department)
  - o SBDC picks up the SOP Cards once daily between 1:00 and 3:00 pm and schedules customer to have parts installed.
  - o Once appointment is scheduled SBDC writes date and time of appointment on the SPO card and returns the card to the parts department. The parts department then staples the copy of the card to the original.
  - o If no answer, SBDC leaves a message and writes on SOP card the date and time of the missed call then sends notification e-mail then returns card to the call bin. Attempt to contact customer the next day. After 4 days of attempts give card to Parts Department Manager.

*Special orders can be a profit center for parts departments, but it's important to set rules and procedures in place regarding prepayment or approval in writing, allowable markup, and how soon orders will be placed and when customers should be notified once the item arrives.*

No matter how efficiently an GM parts manager controls the in-stock inventory, there will be items that need to be special ordered. How those special orders are controlled and handled will determine whether or not the entire transaction is actually profitable for the parts department or not. There are two major categories of special orders and the way they are handled differs greatly. These two categories are:

1. Customer placed special orders.
2. Service department required special orders.

The basic procedures for special orders will remain the same for both categories, but there will be some important differences because the service department is not likely to skip out and not return your phone calls. Service should be treated just like another customer, but your best customer. Either way, procedures need to be established to ensure that inventory that is special ordered does not become in-stock inventory. If the part does not sell well enough to stock, a parts department should never be stuck with a special order that is not picked up.

In order for special orders to remain profitable they must satisfy the need sufficiently. They must be paid for by the customer placing the special order. They must be ordered and received in a timely manner and they must meet all the expectations of the customer. If all of these parameters are accomplished, special orders can become a very profitable ingredient in the parts department's profitability.

### **Customer Placed Special Orders**

No parts department can stock every part that customers will need or desire. Some parts are just not popular enough to justify stocking, but they can still be of value to satisfy customer needs. The key to making special orders successful are:

1. **Prepaid** – or a substantial deposit to ensure the customer will purchase the part.
2. **Proper Mark-up** – special orders require more time and effort, therefore justify more profit.
3. **Timeliness** – parts need to be ordered and picked up as quickly as possible.
4. **Picked Up or Returned** – items not purchased need to be returned for credit.

The most efficient way to ensure customers will pick up a part is to have them prepay for all special orders. If a customer is serious about purchasing a part and not continuing to shop for that part they should have no problem with paying for the part up front. Most customers are actually used to this requirement and will expect to prepay.

Some dealers choose to ask only for a deposit, but if a customer is willing to give you some of the money, he is just as likely to be willing to give it all. While a deposit is a better approach than just

ordering the part without a commitment, the resistance to asking for complete prepayment is generally all in the mind of the parts department employee.

There are always exceptions to the prepayment rule. Customer service has to take priority over procedure in every case. Several factors need to be considered before violating the general rule. How valuable is the customer to the overall dealership? Special customers need to receive special treatment.

Also, how easy and how expensive is the part to return? If a part is being purchased from a distributor that will take the part back without any difficulty or charge, it can be ordered more frequently without payment.

Also a consideration, what type of attitude does the customer have? A customer who is already frustrated with the dealership should not be further irritated by asking for payment up front. All of these exceptions need to be considered but the regular procedure needs to be established as all special orders are prepaid.

While most parts departments have some form of standard markup or use suggested retail prices, special orders require more consideration. Special orders require more time due to ordering, receiving and customer notification, so a larger markup should be obtained.

Special orders placed to steal business from a competitor cannot bring a higher markup, but parts that can only be obtained through a custom order have to carry a higher price. This is especially important when the part is being ordered from an OEM. If you have a competitive advantage by being the only dealer of particular product in your area, do not be afraid to increase your margin on these items.

One of the most important areas where profit can be lost on special orders is in timeliness. Parts need to be obtained as quickly as possible to ensure customer satisfaction and encourage future special orders. Once a part is delivered it needs to be received and the customer notified in a timely manner so that inventory dollars are not tied up.

Customers need to be encouraged to pick up orders quickly to eliminate the chance of damage or misuse of their part. Due to the fact that the customer has prepaid for the part, some parts departments lose the sense of urgency in handling the order. Over time, this can seriously erode the true profitability of those orders.

If all aspects of the order have been handled in a timely manner, but for some reason the part is not going to be retailed, the return needs to be taken care of immediately. Some dealers will think, "Since I have the part I might as well try and sell it." This can be an enormous mistake. This thinking can tie up valuable inventory dollars and may slow the turn on in-stock items by confusing customers or reducing choices.

If the customer does not purchase the part, for whatever reason, bite the bullet and do what is required to return the part. This will increase profitability in the long run.

### **Service Department Special Orders**

The service department is the best customer of parts and special orders are no exception. Service will require special order parts from aftermarket distributors and OEM suppliers, but will also have a large demand for warranty parts. These special orders need to be handled with the same basic procedures as with customer orders with a few minor differences:

1. They must be approved before ordered.
2. Warranty and OEM parts have special requirements
3. Service owns what it orders.

The biggest difference between customer and service special orders is the requirement for prepayment. The service department is generally part of the same company and therefore will be around when the part arrives.

Instead of having payment up front with service, though, special orders need to be approved before ordered. Approval must come from someone with enough authority to purchase the part. In most companies, service technicians do not have authority to order parts without approval from either a service writer or manager. This approval should be in writing and confirmed before the part is ordered.

It should also be verified that the person responsible for paying for the part, the customer, warranty manufacturer or service contract company has approved the part. Prepayment is not required, but approval is.

One of the most frustrating situations that can occur with service department special orders deals with OEM warranty parts. When service is performing a pre-delivery inspection (PDI) and discovers a part that needs to be replaced under warranty, they will place a special order. But what should be done when the vehicle is sold before the part arrives and the end-user does not care about the defective part? It needs to be established before this situation occurs that the service department is responsible for all expenses associated with this type of special order.

Parts ordered from OEM for warranty or installation that have special requirements and precautions need to be taken before ordering. Notably:

1. Most OEM's will not take parts back.
2. OEM parts have a limited market.
3. OEM parts have higher shipping and handling charges to receive.
4. OEM parts have to be more specific as far as color schemes, wood patterns and sizes.
5. Descriptions are very important, as most OEMs do not have catalogs.

Due to these special circumstances, strict procedures must be followed when parts are requested from service. Service must understand when an approval to order is given; it is the same as prepaying for the part. Even if the part is not needed and it cannot be returned, it belongs to the service department.

Service will always be one of the parts department's best customers, but can also create some of the biggest problems. Service is concerned with taking care of the customer in the quickest, most efficient way and they are generally not concerned with the expenses they create for parts. If the parts department, especially special orders, is to remain profitable, service must be held responsible for the cost of the special orders they request for either customers or warranty.

### **Stick to the Rules**

Special orders can help a parts department generate additional sales and create more satisfied customers. In order to ensure that special orders are profitable, rules and procedures need to be established and adhered to. These rules vary somewhat depending upon whether the customer is a walk-in or the service department but are similar. The keys are:

1. Make sure the part is paid for or you have an approval in writing.
2. Orders need to be placed, received and customers notified as soon as possible.
3. If it does not sell, it needs to be returned or the customer charged.

If the parts department will set up these rules and follow them, special orders will not become a drain on department profits. Problems occur when an exception to the established procedure is made without proper reasoning. Stick to the rules and your back room will not become cluttered with OEM, warranty and non-selling inventory.

09/25/2017  
14:32

CONLEY BUICK GMC  
PHYSICAL INVENTORY COUNT PAD  
Non-Blank Locations  
FOR LOCATION 37

ACSS PS  
Page: 1

Step #2

MANF	PART NUMBER	DESCRIPTION	QTY	LOCATION	COUNT	CORE	CNT
GM	24264345	BODY	4.265	1	37		
GM	24275863	VALVE	4.265	1	37		
GM	24275865	VALVE	4.265	1	37		
GM	24275868	VALVE	4.265	3	37		
GM	24275869	VALVE	4.265	1	37		
GM	24275870	VALVE	4.265	2	1	37	
GM	24275873	VALVE	4.265	1	37		
GM	24230719	LEVER	4.279	1	37		
GM	24239240	LEVER	4.279	1	37		
GM	24278171	LEVER	4.279	1	37		
GM	2954-2692 94015392	PLUG	4.311	1	37		
GM	24226707	SEAL	4.318	1	37		
GM	24232325	SEAL	4.318	1	37		
GM	2423-3898 24236132	SEAL	4.318	1	37		
GM	24225896	SENSOR	4.329	1	37		
GM	24232088	SENSOR	4.329	1	37		
GM	24232557	RING	4.329	1	37		
GM	24262387	SENSOR	4.329	2	37		
GM	24265507	SENSOR	4.329	1	37		
GM	24203876	SENSOR	4.337	1	37		
GM	24262388	SENSOR	4.337	1	37		

E N D O F R E P O R T

09/25/2017  
16:09

CONLEY BUICK GMC  
PHYSICAL INVENTORY COUNT PAD  
Non-Blank Locations  
FOR LOCATION 1

ACSS PS  
Page: 1

MANF	PART NUMBER	DESCRIPTION	QTY	LOCATION	COUNT	CORE	CNT
	555028	PLUG	3	1			
	555110	PLUG	1	1			
	565027	PLUG	10	1			
	565030	PLUGS	2	1			
	565072	PLUG	6	1			
	565077	PLUG	9	1			
GM	10230877	STRUT	0.027	2	1		
GM	10247084	STRUT	0.027	1	1		
GM	10448575	MOUNT	0.027	1	1		
GM	13227719	MOUNT	0.027	1	1		
GM	15062381	MOUNT	0.027	1	1		
GM	15854939	MOUNT	0.027	1	1		
GM	15854941	MOUNT	0.027	1	1		
GM	15863998	MOUNT	0.027	1	1		
GM	15910501	MOUNT	0.027	1	1		
GM	20760910	STRUT	0.027	1	1		
GM	20877778	MOUNT	0.027	0	1		
GM	22774206	MOUNT	0.027	1	1		
GM	25710672	MOUNT	0.027	1	1		
GM	25840450	MOUNT	0.027	1	1		
GM	25840452	MOUNT	0.027	2	1		
GM	25840458	STRUT	0.027	1	1		
GM	25857747	MOUNT	0.027	1	1		
GM	84086738	MOUNT	0.027	1	1		
GM	84175580	MOUNT	0.027	2	1		

15854940

09/25/2017  
16:09

CONLEY BUICK GMC  
PHYSICAL INVENTORY COUNT PAD  
Non-Blank Locations  
FOR LOCATION 1

ACSS PS  
Page: 2

MANF	PART NUMBER	DESCRIPTION	QTY	LOCATION	COUNT	CORE	CNT
GM	84175581	MOUNT	0.027	2	1		

END OF REPORT

09/25/2017  
16:12

CONLEY BUICK GMC  
PHYSICAL INVENTORY COUNT PAD  
Non-Blank Locations  
FOR LOCATION 2

ACSS PS  
Page: 1

MANF PART NUMBER	DESCRIPTION	QTY	LOCATION	COUNT	CORE	CNT
GM 22925178	SPACER	0.002	(3) 2			
GM 12555771	GASKET	0.137	(0) 2			
GM 12591866	SEAL	0.137	(1) 2			
GM 12592195	SEAL	0.137	(1) 2			
GM 12612570	GASKET	0.137	(1) 2			
GM 12637710	SEAL	0.137	(1) 2			
GM 12639249	GASKET	0.137	(1) 2			
GM 12639250	HOUSING	0.137	(0) 2			
GM 24507388	GASKET	0.137	(4) 2			
GM 89017622	SEAL KIT	0.137	(6) 2			
GM 89018163	SEAL KIT	0.137	(1) 2			
GM 89060436	SEAL KIT	0.137	(1) 2			
GM 97209342	SEAL	0.137	(0) 2			
GM 12633904	GASKET	0.207	(0) 2			
GM 24435052	GASKET	0.207	(0) 2			
GM 24502133	GASKET	0.207	(1) 2			
GM 10128316	SEAL	0.213	(1) 2			
GM 12582313	SEAL	0.213	(1) 2			
GM 12584041	SEAL	0.213	(0) 2			
GM 12585673	SEAL	0.213	(1) 2			
GM 12608750	SEAL	0.213	(2) 2			
GM 14090906	SEAL	0.213	(2) 2			
GM 25193519	SEAL	0.213	(2) 1 2			
GM 97209341	SEAL	0.213	(1) 2			
GM 11561583	PLUG	0.253	(1) 2			

1258-9477-.207 - (1)  
1258-9478-.207 - (1)  
1258-9479-.207 - (1)

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CONLEY BUICK GMC  
PHYSICAL INVENTORY COUNT PAD  
Non-Blank Locations  
FOR LOCATION 2

ACSS PS  
Page: 2

MANF PART NUMBER	DESCRIPTION	QTY	LOCATION	COUNT	CORE	CNT
GM 12647148	GASKET KI	0.289	(2) 2			
GM 89017463	GASKET KI	0.289	(1) 2			
GM 13502353	CAP	1.240	(1) 2			

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14:45

CONLEY BUICK GMC  
PHYSICAL INVENTORY COUNT PAD  
Non-Blank Locations  
FOR LOCATION 38

ACSS PS  
Page: 1

MANF	PART NUMBER	DESCRIPTION	QTY	LOCATION	COUNT	CORE	CNT
GM	8681168	SEAL	4.515	①	38		
GM	12474947	SEAL	4.515	①	38		
GM	12547638	SEAL	4.515	①	38		
GM	15642511	GASKET	4.515	①	38		
GM	19132943	SEAL	4.515	①	38		
GM	24245110	GASKET	4.515	①	38		
GM	1913-2950		4.525	①	38		
GM	89059644	RING	4.538	①	38		
GM	15662234	RING	4.555	①	38		
GM	12384990	SEAL	4.563	①	38		
GM	8410-9212		4.563	①	38		
GM	1264464	SWITCH	4.589	①	38		
GM	15666390	LEVER	4.591	①	38		
GM	15929213	HANDLE	4.594	①	38		
GM	1596-1566		4.60	①	38		
GM	13583372	SENSOR	4.625	①	38		
GM	13597422	SENSOR	4.625	①	38		
GM	20995840	SENSOR	4.625	①	38		
GM	25912943	SENSOR	4.625	①	38		
GM	8906-0201		4.625	①	38		
GM	15210659	PAD	4.630	①	38		
GM	15706042	PAD	4.630	①	38		
GM	15864570	PAD	4.630	①	38		
GM	18024466	MOTOR KIT	4.647	①	38		
GM	20990924	CYLINDER	4.649	①	38		
GM	20845345	CYLINDER	4.650	①	38		
GM	20943078	CYLINDER	4.650	①	38		
GM	84158419	CYLINDER	4.650	②	38		
GM	18012741	SWITCH	4.651	①	38		

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CONLEY BUICK GMC  
PHYSICAL INVENTORY COUNT PAD  
Non-Blank Locations  
FOR LOCATION 38

ACSS PS  
Page: 2

MANF	PART NUMBER	DESCRIPTION	QTY	LOCATION	COUNT	CORE	CNT
GM	20760280	CAP	4.651	①	38		
GM	22672096	SWITCH	4.651	①	38		
GM	22688449	CAP	4.651	①	38		
GM	11548247	RETAINER	4.662	①	38		

GM	15838718	SENSOR	4.663	(1) 38
GM	13279658	BRACKET	4.665	(2) 38
GM	13343688	DAMPENER	4.665	(2) 38
GM	13368153	STUD	4.665	(2) 38
GM	15855609	CALIPER	4.665	(1) 38
GM	15855616	CALIPER	4.665	(1) 38
GM	18029868	CYLINDER	4.665	(4) 38
GM	18060172	CYLINDER	4.665	(3) 38
GM	19213345	CYLINDER	4.665	(2) 38
GM	19213350	CYLINDER	4.665	(1) 38
GM	23290149	HOUSING	4.665	(1) 38

E N D   O F   R E P O R T

CONLEY BUICK GMC

Special Order Parts Report - Page 1  
 Source: ALL  
 For Advisor: Nick Alvarez

Step # 3

Part/Desc/Comment	Customer	Ticket	Only Part	Order Date	Recvd Date	Cust Notfy	Visit Sched
13589257 SENSOR 6.552 Qty Ord: 1 Qty Rcv: 1 PO: 011331 COST: 44.73 QOH: 1	BAYLOR, ETHEL MAE VIN: 1G4GB5G33EF184579 Bin: SOP PM Bin: SOP		Y	09/18	09/19	/	/
						Phone: 941-729-3998	
22783017 MAT PKG 15.286 Email: NO EMAIL Qty Ord: 1 Qty Rcv: 1 PO: 011322 COST: 75.00	BENOIT, JONAS VIN: 2GKALSEK0E6102693 Bin: SOP PM Bin: SOP Cmnt: LET MAT KNOW WHEN IN		Y	09/15	09/18	/	/
						Phone: 941-792-8247 Phone 2: 941-747-4461	
23380460 LAMP 2.679 Email: jburns265@hotmail.com Qty Ord: 1 Qty Rcv: 1 PO: 011088 COST: 398.60	BURNS, JENNIFER VIN: 1GKS1HKC9FR540144 Bin: SOP PM Bin: 239 Cmnt: CAR HERE /TOM		Y	08/02	08/03	/	/
						Phone: 941-915-5474 Phone 2: -	
84241847 MODULE 10.150 Email: NA Qty Ord: 1 Qty Rcv: 1 PO: 011087 COST: 65.89	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065 Bin: 241 PM Bin: 241 Cmnt: FOR STOCK		O	08/02	08/08	/	/
						Phone: 941-755-8531 Phone 2: -	
15259076 PLUG 10.571 Email: NA Qty Ord: 1 Qty Rcv: 1 PO: 011087 COST: 3.25	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065 Bin: 63 PM Bin: 63 Cmnt: FOR STOCK		O	08/02	08/03	/	/
						Phone: 941-755-8531 Phone 2: -	
13506836 RELAY 2.510 Email: NA Qty Ord: 5 Qty Rcv: 5 PO: 011227 COST: 571.00	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065 Bin: 19 PM Bin: 19 Cmnt: FOR STOCK		O	08/23	08/24	/	/
						Phone: 941-755-8531 Phone 2: -	
20937766 WHEEL 5.803 Email: NA Qty Ord: 2 Qty Rcv: 2 PO: 011250 COST: 834.00	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065 Bin: SOP PM Bin: SOP Cmnt: PER CRIS		O	08/28	08/29	/	/
						Phone: 941-755-8531 Phone 2: -	
22959525 CARPET 15.286 Email: NA Qty Ord: 1 Qty Rcv: 1 PO: 011284 COST: 228.10	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065 Bin: SOP PM Bin: SOP Cmnt: VIN 2G4GL5EX8H9189812 AS PER		O	08/31	09/06	/	/
						Phone: 941-755-8531 Phone 2: -	
22944665 CARPET 15.306 Email: NA Qty Ord: 1 Qty Rcv: 1	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065 Bin: SOP PM Bin: SOP		O	08/31	09/06	/	/
						Phone: 941-755-8531 Phone 2: -	

CONLEY BUICK GMC

Special Order Parts Report - Page 5

Source: ALL

For Advisor: Nick Alvarez

Part/Desc/Comment	Customer	Ticket	Only Order Part	Order Date	Recvd Date	Cust Notfy	Visit Sched
23383731 CONTROL 9.650 Email: EMAIL Qty Ord: 1 Qty Rcv: 1 Bin: SOP PM Bin: SOP PO: 011310 COST: 341.18 QOH: 1 Cmnt: NEED APPT	HENRY, GEORGE VIN: 3GTP1PEC6GG293044		Y	09/14	09/15	/	/
						Phone: 631-626-5120	
						Phone 2: -	
23439650 HINGE 17.208 Email: K.PRES@VERIZON.NET Qty Ord: 1 Qty Rcv: 1 Bin: SOP PM Bin: SOP PO: 011299 COST: 44.97 QOH: 1 Cmnt: NEED AN APPT	KINNEY, GREGG VIN: 3GTP1VEC6EG247912		Y	09/02	09/06	/	/
						Phone: 941-962-1196	
						Phone 2: -	
19205366 MODULE 3.670 Email: amor4066@gmail.com Qty Ord: 1 Qty Rcv: 1 Bin: SOP PM Bin: SOP PO: 011219 COST: 179.19 QOH: 1 Cmnt: NEED APPT	MELENDEZ, CARMEN VIN: 5Y2SL63835Z482390		R	08/22	08/24	/	/
						Phone: -	
						Phone 2: 941-812-3838	
19355534 AIRBAG 14.865 Email: amor4066@gmail.com Qty Ord: 1 Qty Rcv: 1 Bin: SOP PM Bin: SOP PO: 011219 COST: 150.00 QOH: 1 Cmnt: NEED APPT	MELENDEZ, CARMEN VIN: 5Y2SL63835Z482390		R	08/22	08/26	/	/
						Phone: -	
						Phone 2: 941-812-3838	
22839588 CONTROL 4.004 Email: BPCOASTAL3@AOL.COM Qty Ord: 1 Qty Rcv: 1 Bin: 31 PM Bin: SOP PO: 011227 COST: 11.49 QOH: 1 Cmnt: NEED APPT	PARHAM, ROBERT I VIN: 1GKKRRKD1GJ195800		Y	08/23	08/24	/	/
						Phone: 941-932-8064	
						Phone 2: 941-746-0904	
25928336 SPEAKER 9.665 Email: rapercy1207@gmail.com Qty Ord: 1 Qty Rcv: 1 Bin: 63 PM Bin: SOP PO: 011132 COST: 17.76 QOH: 1 Cmnt: NEED AN APPT	PERCY, REGINA VIN: 1G4HC5EM4AU121722		Y	08/09	08/11	/	/
						Phone: 941-778-3457	
						Phone 2: 941-730-2391 CELL	
23380459 LAMP 2.679 Email: leonamiller101@gmail.com Qty Ord: 1 Qty Rcv: 1 Bin: SOP PM Bin: SOP PO: 011302 COST: 398.60 QOH: 1 Cmnt: NEED AN APPT	PETRAT, WILLARD VIN: 1GKS1HKJ2HR207818		Y	09/05	09/06	/	/
						Phone: 941-755-7073	
						Phone 2: 941-	
84113570 HARNESS 3.120 Qty Ord: 1 Qty Rcv: 1 Bin: SOP PM Bin: 22 PO: 011274 COST: 43.14 QOH: 1 Cmnt: 231556 GIVE TO JOEY Tech: Joseph Reda	PROFESSIONAL PLUMBIN VIN: 1GT12UEY3HF118606	231556	Y	08/30	08/31	/	/
						Phone: 941-	
23398898 CALIPER 4.665 Email: RDWALKER@YAHOO.COM Qty Ord: 1 Qty Rcv: 1 Bin: SOP PM Bin: SOP	WALKER, RICHARD VIN: 1GT12XEG3FF596000	231754	R	09/13	09/14	/	/
						Phone: 941-322-0606	
						Phone 2: -	

CONLEY BUICK GMC

Special Order Parts Report - Page 2

Source: ALL

For Advisor: Nick Alvarez

Part/Desc/Comment	Customer	Ticket	Only Order Recvd Part	Recvd Date	Cust Date	Visit Notfy	Sched
22959524 CARPET 15.286 Email: NA Qty Ord: 1 Qty Rcv: 1 Bin: SOP PM Bin: SOP PO: 011284 COST: 228.10 Cmmt: VIN 2G4GL5EX8H9189812 AS PER	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065		O	08/31	09/06	/	/
						Phone: 941-755-8531	
						Phone 2: -	
84209396 CARPET 15.306 Email: NA Qty Ord: 1 Qty Rcv: 1 Bin: SOP PM Bin: SOP PO: 011283 COST: 99.10 QOH: 1 Cmmt: VIN 1GTG5CEN4H1263250 AS PER	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065		O	08/31	09/13	/	/
						Phone: 941-755-8531	
						Phone 2: -	
23246069 CARPET 15.286 Email: NA Qty Ord: 1 Qty Rcv: 1 Bin: SOP PM Bin: SOP PO: 011283 COST: 116.50 QOH: 1 Cmmt: VIN 1GTG5CEN4H1263250 AS PER	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065		O	08/31	09/13	/	/
						Phone: 941-755-8531	
						Phone 2: -	
94538695 CARPET 15.286 Email: NA Qty Ord: 1 Qty Rcv: 1 Bin: SOP PM Bin: SOP PO: 011282 COST: 113.81 QOH: 1 Cmmt: VIN KL4CJASBXHB207097 AS PE	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065		O	08/31	09/13	/	/
						Phone: 941-755-8531	
						Phone 2: -	
26210540 CARPET 15.286 Email: NA Qty Ord: 1 Qty Rcv: 1 Bin: SOP PM Bin: SOP PO: 011281 COST: 96.37 QOH: 1 Cmmt: VIN 1G4ZR5SS7HU140507 AS P	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065		O	08/31	09/06	/	/
						Phone: 941-755-8531	
						Phone 2: -	
26210533 CARPET 15.306 Email: NA Qty Ord: 1 Qty Rcv: 1 Bin: SOP PM Bin: SOP PO: 011281 COST: 151.77 QOH: 1 Cmmt: VIN 1G4ZR5SS7HU140507 AS P	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065		O	08/31	09/06	/	/
						Phone: 941-755-8531	
						Phone 2: -	
26210537 CARPET 15.286 Email: NA Qty Ord: 1 Qty Rcv: 1 Bin: SOP PM Bin: SOP PO: 011281 COST: 94.44 QOH: 1 Cmmt: VIN 1G4ZR5SS7HU140507 AS P	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065		O	08/31	09/06	/	/
						Phone: 941-755-8531	
						Phone 2: -	
19351948 HEADLAMP 2.725 Email: NA Qty Ord: 1 Qty Rcv: 1 Bin: SOP PM Bin: SOP PO: 011302 COST: 769.49	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065		O	09/05	09/06	/	/
						Phone: 941-755-8531	
						Phone 2: -	

CONLEY BUICK GMC

Special Order Parts Report - Page 3

Source: ALL

For Advisor: Nick Alvarez

Part/Desc/Comment	Customer	Ticket	Only Order Recvd	Cust Visit
=====	=====	=====	Part Date Date Notfy	Sched
20819283 CAP 4.651 Email: NA Qty Ord: 1 Qty Rcv: 1 Bin: SOP PM Bin: SOP PO: 011314 COST: 2.27 QOH: 1 Cmnt: 1GTH5BEA4H1312023	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065		O 09/14 09/15 / Phone: 941-755-8531 Phone 2: -	/
12662195 CAP 1.758 Email: NA Qty Ord: 1 Qty Rcv: 1 Bin: SOP PM Bin: SOP PO: 011314 COST: 5.36 QOH: 1 Cmnt: 1GTH5BEA4H1312023	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065		O 09/14 09/15 / Phone: 941-755-8531 Phone 2: -	/
25161877 FILTER 1.836 Email: NA Qty Ord: 12 Qty Rcv: 12 Bin: 106 PM Bin: 106 PO: 011319 COST: 45.48 QOH: 15 Cmnt: FOR STOCK	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065		O 09/15 09/18 / Phone: 941-755-8531 Phone 2: -	/
84209396 CARPET 15.306 Email: NA Qty Ord: 1 Bin: SOP PM Bin: SOP PO: 011320 COST: 0.00 QOH: 1 Cmnt: VIN 1GTG5CEN4H1263250 AS PER	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065		O 09/15 / / Phone: 941-755-8531 Phone 2: -	/
23246069 CARPET 15.286 Email: NA Qty Ord: 1 Bin: SOP PM Bin: SOP PO: 011320 COST: 0.00 QOH: 1 Cmnt: VIN 1GTG5CEN4H1263250 AS PER	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065		O 09/15 / / Phone: 941-755-8531 Phone 2: -	/
94538695 CARPET 15.286 Email: NA Qty Ord: 1 Bin: SOP PM Bin: SOP PO: 011321 COST: 0.00 QOH: 1 Cmnt: VIN KL4CJASBXHB207097 AS PER	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065		O 09/15 / / Phone: 941-755-8531 Phone 2: -	/
84147962 COVER 16.682 Email: NA Qty Ord: 2 Bin: 227 PM Bin: 227 PO: 011347 COST: 0.00 Cmnt: FOR STOCK	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065		O 09/19 / / Phone: 941-755-8531 Phone 2: -	/
84160781 BRACKET 16.714 Email: NA Qty Ord: 10 Bin: 81 PM Bin: 81 PO: 011347 COST: 0.00 QOH: 1 Cmnt: FOR STOCK	CONLEY BUICK GMC IN- VIN: 1C4RJFJT8EC178065		O 09/19 / / Phone: 941-755-8531 Phone 2: -	/

CONLEY BUICK GMC

Special Order Parts Report - Page 4  
 Source: ALL  
 For Advisor: Nick Alvarez

Part/Desc/Comment	Customer	Ticket	Only Part	Order Date	Recvd Date	Cust Notify	Visit Sched
25861560 SWITCH 16.263 Qty Ord: 1 Qty Rcv: 1 PO: 011173	FINNAN, SUSAN VIN: 5GADS13SX62185915 Bin: SOP PM Bin: SOP COST: 186.00 Cmnt: GIVE TO JOEY WHEN IN		Y	08/16	08/18	/	/
						Phone: 941-993-7413	
19302005 MODULE 4.720 Email: NO COMPUTER Qty Ord: 1 Qty Rcv: 1 PO: 011333	FLIGIEL, RITA VIN: 3G5DA03E62S603494 Bin: SOP PM Bin: SOP COST: 365.31 QOH: 1 Cmnt: NEED APPT		Y	09/18	09/19	/	/
						Phone: 941-708-6760 Phone 2: 877-429-6611	
24286289 HARNES 2.480 Email: JAFFOUNTAIN@VERIZON.NET Qty Ord: 1 Qty Rcv: 1 PO: 011306	FOUNTAIN, DON VIN: 1GKS2JKJ6FR522283 Bin: SOP PM Bin: SOP COST: 54.91 QOH: 1 Cmnt: NEED APPT		Y	09/06	09/15	/	/
						Phone: 941-750-6500 Phone 2: 941-224-3157	
22905674 PAD 8.228 Email: pgeiger317@aol.com Qty Ord: 1 Qty Rcv: 1 PO: 011270	GEIGER, PATSY VIN: 1GTG5CE39F1255558 Bin: SOP PM Bin: SOP COST: 28.20 QOH: 1 Cmnt: NEED APPT		Y	08/30	08/31	/	/
						Phone: 941-720-1381 Phone 2: -	
84338853 SLIDE 15.100 Email: jimsheating2@yahoo.com Qty Ord: 1 Qty Rcv: 1 PO: 011150	GLOWNIAK, JAMES VIN: 1G1FH3D75G0171289 Bin: SOP PM Bin: SOP COST: 79.00 QOH: 1		Y	08/12	08/15	/	/
						Phone: - Phone 2: 843-714-4582	
23183557 COVER 17.198 Email: EVANGUIDO@HOTMAIL.COM Qty Ord: 1 Qty Rcv: 1 PO: 011294	GUIDO, BRITTNEY VIN: 1GKS1JKJ4FR228254 Bin: SOP PM Bin: SOP COST: 10.08 QOH: 1 Cmnt: NEED AN APPT		R	09/01	09/13	/	/
						Phone: 941-313-0694 Phone 2: -	
22792760 STRUT 17.202 Email: EVANGUIDO@HOTMAIL.COM Qty Ord: 1 Qty Rcv: 1 PO: 011294	GUIDO, BRITTNEY VIN: 1GKS1JKJ4FR228254 Bin: SOP PM Bin: SOP COST: 14.98 QOH: 1 Cmnt: NEED AN APPT		R	09/01	09/02	/	/
						Phone: 941-313-0694 Phone 2: -	
84183516 ACTUATOR 16.263 Email: EVANGUIDO@HOTMAIL.COM Qty Ord: 1 Qty Rcv: 1 PO: 011294	GUIDO, BRITTNEY VIN: 1GKS1JKJ4FR228254 Bin: SOP PM Bin: SOP COST: 116.63 QOH: 1 Cmnt: NEED AN APPT		R	09/01	09/13	/	/
						Phone: 941-313-0694 Phone 2: -	
13519125 LATCH 12.242 Email: EVANGUIDO@HOTMAIL.COM Qty Ord: 1 Qty Rcv: 1	GUIDO, BRITTNEY VIN: 1GKS1JKJ4FR228254 Bin: SOP PM Bin: SOP		R	09/01	09/18	/	/
						Phone: 941-313-0694 Phone 2: -	



800 Cortez Road  
 Bradenton, FL 34207  
 PH: (941) 755-8531  
 FAX: (941) 827-0088  
 MV-11109

PV Quote: QUOTE  
 Account: GMPCP  
 Salesman: 000186  
 Date: 08/23/2017

Customer: 43107  
 ROBERT I PARHAM  
 4418 2ND AVE NW  
 BRADENTON FL 34209  
 Phone: 941-932-8064/941-746-0904  
 PO #: 231307  
 Comment: NEED APPT.

Qty	Part Number/Description	Location	On Hand	List Price	Sale Price	Total
1	22839588 CONTROL 4.004	31	0	20.16	20.16	20.16

*BIN P*

*11227*

*O 8-23-17  
 I-8-24-17  
 D- still on Hand*

*9/6 @ 10 AM*

Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the said sale of said products.

- ALL RETURNS MUST BE MADE WITHIN 10 DAYS AND SUBJECT TO 30% HANDLING CHARGE.
- NO REFUNDS ON ELECTRICAL PARTS OR SPECIAL ORDER PARTS.
- ALL RETURNED PARTS MUST BE IN ORIGINAL SALEABLE PACKAGING.

Total Parts: 20.16  
 Tax: 1.41  
 PartView Quote Total: 21.57

Signature: \_\_\_\_\_



800 Cortez Road  
 Bradenton, FL 34207  
 PH: (941) 755-8531  
 FAX: (941) 827-0088  
 MV-11109

PV Quote: QUOTE  
 Account: GMPCP  
 Salesman: 000109  
 Date: 08/23/2017

Customer: 32228

WENDY JORDAN  
 5115 20TH AVE W  
 BRADENTON FL 34207

Phone: 941-795-5975/941-545-4038

Comment: NEED APPT AS PER RANDY

Qty	Part Number/Description	Location	On Hand	List Price	Sale Price	Total
1	19121542 Not Sure	SOP	0	148.63	148.63	148.63
	BELT KIT 16.714					
2	15183044 B-3	SOP	0	47.64	47.64	95.28
	SPEAKER 9.665					
2	15201406	62	0	42.19	42.19	84.38
	SPEAKER 9.665					
3	25852236 B-3	63	1	47.12	47.12	94.24
	SPEAKER 9.665					
2	15186674	SOP	0	44.18	44.18	88.36
	SPEAKER 9.655					

08-23-17

18-25-17

D still on Hand

**SPECIAL ORDER**

*(Handwritten initials)*

9/6

@ 10:30 AM

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- ALL RETURNS MUST BE MADE WITHIN 10 DAYS AND SUBJECT TO 30% HANDLING CHARGE.
- NO REFUNDS ON ELECTRICAL PARTS OR SPECIAL ORDER PARTS.
- ALL RETURNED PARTS MUST BE IN ORIGINAL SALEABLE PACKAGING.

~~11200~~  
11229

Total Parts: 510.89  
 Tax: 35.76  
 PartView Quote Total: 546.65

Signature: \_\_\_\_\_



816 Cortez Road West  
 Bradenton, FL 34207  
 PH: (941) 755-8531  
 FAX: (941) 755-9548  
 MV-11109

PV Quote: QUOTE  
 Account: SPCP  
 Salesman: 000186  
 Date: 08/31/2017

Customer: 93748  
 DONALD/VICKY WINNEY  
 409 32ND STREET WEST  
 BRADENTON FL 34205  
 Phone: 941-745-5626/941-447-5911  
 PO #: 228012

Comment: NEED APPT

Qty	Part Number/Description	Location	On Hand	List Price	Sale Price	Total
1	81608AG020 <i>BCW-W</i> TERMINAL BASE (+)	99	0	11.38	11.38	11.38
1	81601AJ10A <i>BCW-W</i> BATTERY CA ASSY	99	0	104.15	104.15	104.15
1	SOA821B400 BATTERY	88	5	122.99	122.99	122.99

O-8-31-17

I-9-05-17

11739

D 9-5-17

8/6 @  
8:30 AM

Slw-Ryan Blanche

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- NO REFUNDS ON ELECTRICAL PARTS OR SPECIAL ORDER PARTS.
- ALL RETURNED PARTS MUST BE IN ORIGINAL SALEABLE PACKAGING.

Total Parts: 238.52  
 Tax: 16.70  
 PartView Quote Total: 255.22

Signature: \_\_\_\_\_



800 Cortez Road  
 Bradenton, FL 34207  
 PH: (941) 755-8531  
 FAX: (941) 827-0088  
 MV-11109

PV Quote: QUOTE  
 Account: GMPCP  
 Salesman: 000186  
 Date: 06/28/2017

Customer: 43414

ALVIN SEIDMAN  
 7001 GULF OF MEXICO DR UNIT 25  
 LONGBOAT KEY FL 34228

Phone: 941-383-2591/  
 PO #: 229454

Comment: NEED APPT

LM-6/29/17  
 6/30/17

Qty	Part Number/Description	Location	On Hand	List Price	Sale Price	Total
1	22899705 SWITCH	SOP	0	40.18	40.18	40.18

B/W - S

06-28-17

I 6-29-17

D 7-26-17

Completed  
 RO#230371

SA. Nick Alvarez

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- ALL RETURNED PARTS MUST BE IN ORIGINAL SALEABLE PACKAGING.

10903

Total Parts: 40.18

Tax: 2.81

PartView Quote Total: 42.99

Signature: \_\_\_\_\_



800 Cortez Road  
 Bradenton, FL 34207  
 PH: (941) 755-8531  
 FAX: (941) 827-0088  
 MV-11109

PV Quote: QUOTE  
 Account: GMPCP  
 Salesman: 000109  
 Date: 07/18/2017

Customer: 62729

MICHAEL BRANDON ADAMS  
 6620 28TH AVE E  
 BRADENTON FL 34208

Phone: 941-773-8863/941-379-5118

Qty	Part Number/Description	Location	On Hand	List Price	Sale Price	Total
2	23130122 ABSORBER 7.345	226	1	172.20	172.20	344.40

*B-1*

*O 7-18-17*

*SA - Nick Alvarez*

*I 7-20-17*

*D 7-21-17*

*11008*

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- NO REFUNDS ON ELECTRICAL PARTS OR SPECIAL ORDER PARTS.
- ALL RETURNED PARTS MUST BE IN ORIGINAL SALEABLE PACKAGING.

Total Parts: 344.40

Tax: 24.10

PartView Quote Total: 368.50

Signature: \_\_\_\_\_