

CUSTOMER #: 111393

713665



Mercedes-Benz of Birmingham

(205) 848-7000 mbbhm.com

ACCOUNTING

JOSEPH C GADDY
5932 SOUTHCREST RD
BIRMINGHAM, AL 35213-1118
JCBAMA@GMAIL.COM

PAGE 1

IRONDALE CAMPUS
750 Mercedes Way
Irontdale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

HOME:205-292-8224 CONT:205-292-8224
BUS: CELL:205-292-8224

SERVICE ADVISOR: 833 TORY BARBER

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG. Includes details for SIL 15 MERCEDES LT ML350 and repair dates.

Main repair estimate table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL. Includes items A, B, C, and D with descriptions and costs.

Warranty disclaimer and shop supply costs table. Includes sections for 'WARRANTY DISCLAIMER', '* SHOP SUPPLY COSTS:', and a table with columns 'DESCRIPTION' and 'TOTALS'.

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SERVICE ADVISOR: 833 TORY BARBER

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG. Includes details for SIL 15 MERCEDES LT ML350, VIN 4JGDA5JBXFA519339, and dates 07MAR18 DD, 07MAR2021, 14:00 19OCT20.

Table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL. Includes EST: 2,961.95 and CONTACT information.

EST: 0.00 19OCT20 09:11 SA: 833
CONTACT: *****

EST: 0.00 19OCT20 09:11 SA: 833
CONTACT: *****

39.95

COST/SALE/COMP: 0 3995
Irondale

Table with columns: DATE, START, FINISH, DURATION, TYPE, TECH, LINE(S), CHG. Lists repair dates from 10-19-20 to 10-21-20.

Table with columns: ACCOUNT, SALE, COST, CONTROL. Lists account numbers and amounts like 81100, 87500, 24525.

COST/SALE/COMP TOT: 121525 296695 0

Table with columns: WARRANTY DISCLAIMER, SHOP SUPPLY COSTS, DESCRIPTION, TOTALS. Includes labor amount 875.00, parts amount 2052.00, and total charges 2966.95.

CUSTOMER #: 130403

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BIRMINGHAM, AL 35222-2428

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BUS: 205-200-8929 CELL:205-527-6029

SERVICE ADVISOR: 791 RICHARD CHAMPION

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
MAGNETITE	19	MERCEDES S560V4	WDDUG8GBXKA440362		16848/16854	TI521	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
16JUL19	DD21AUG18		WAIT 19OCT20		150.00	CASH	05NOV20
R.O. OPENED		READY		OPTIONS: SOLD-STK:M440362 DLR:01127 ENG:17698030038032 TRN:72504502096508			
09:40 19OCT20		17:23 05NOV20					

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
A	PERFORM B	SERVICE WITH CABIN FILTER						
	B-SERV	PERFORM B SERVICE WITH CABIN FILTER						
		624 CMI	1.22	2.50			179.05	179.05
		COST/SALE/COMP:	7000	17905				
		1 I176-180-08-00 TS OIL FILTER ELEMENT				26.00	26.00	26.00
		COST/SALE/COMP:	1550	2600	0			
		1 I002-986-14-71-09 WINDSHIELD WASHER FLUID				11.50	11.50	11.50
		COST/SALE/COMP:	680	1150	0			
		1 I007603-014106 SEAL RING,VLRUB				3.40	3.40	3.40
		COST/SALE/COMP:	200	340	0			
		1 I000-989-08-07-01 BRAKE FLUID				23.50	23.50	23.50
		COST/SALE/COMP:	1500	2350	0			
		1 I000-990-95-18 SCREW PLUG				20.10	20.10	20.10
		COST/SALE/COMP:	670	2010	0			
		1 I222-830-04-18 COMBINATION FILTER				127.00	127.00	127.00
		COST/SALE/COMP:	7600	12700	0			
		95 I000-989-80-02-19-BMEU MB 229.52 SAE 5W-30 BULK				0.52	0.52	49.40
		COST/SALE/COMP:	3895	4940	0			
		Measured in liter						
		VERSION 1 (EMP# 315,19OCT20 11:27): 16848 B-SERVICE 2.50 COMPLETED						
		B-SERVICE WITH 9.5 QTS. OF OIL AS NEEDED..... INCLUDED: THE REPL. OF CABIN AIR FILTERS AND BRAKE FLUID FLUSH.						
B	1	CUSTOMER STATES REPLACE CHROME TRIM PIECE ON FRONT GRILLE						
		C00 NO CHARGE						
		624 CMI	0.00	0.00			0.00	0.00
		COST/SALE/COMP:	0	0				
		VERSION 1 (EMP# 624,04NOV20 15:56): 16854 SEE LINE G.						
C	1	CUSTOMER STATES REPLACE FRONT TIRES AS NEEDED						
		MB2 REPLACED BOTH FRONT TIRES						
		624 CMI	0.79	1.00			50.00	50.00
		COST/SALE/COMP:	2800	5000				
		2 IQ-8-40-1619 MICHELIN 245/45R19 SKU						

<p>WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.</p> <p>By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.</p>	<p>* SHOP SUPPLY COSTS: We have added a charge equal to _____ % of the total cost of labor and parts, not to exceed \$ _____, to the Repair Order for shop supplies used in connection with this repair.</p>	DESCRIPTION	TOTALS
	LABOR AMOUNT		
	PARTS AMOUNT		
	GAS, OIL, LUBE		
	SUBLET AMOUNT		
	MISC. CHARGES *		
	TOTAL CHARGES		
	LESS CREDIT		
	SALES TAX		
	DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 130403

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SERVICE ADVISOR: 791 RICHARD CHAMPION

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
MAGNETITE	19	MERCEDES S560V4	WDDUG8GBXKA440362		16848/16854	TI521	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
16JUL19	DD21AUG18		WAIT 19OCT20		150.00	CASH	05NOV20

R.O. OPENED	READY	OPTIONS:
09:40 19OCT20	17:23 05NOV20	SOLD-STK:M440362 DLR:01127 ENG:17698030038032 TRN:72504502096508

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
		63760	102H			375.00	375.00	750.00
		COST/SALE/COMP:		59200		75000	0	
		2 1400500-1 SCRAP FEE				3.00	3.00	6.00
		COST/SALE/COMP:		600		600	0	
VERSION 1 (EMP# 819,23OCT20 18:22): 16852 REPL. FRT. TIRES / MICHELIN 1.00 REPLACED FRT. TIRES AS NEEDED... THE DOT#'S OF NEW TIRES ARE : (L.F.) HDYP 008X 2720 , (R.F.) HDYP 008X 2720								
D 4 WHEEL ALIGNMENT CAUSE: PERFORM 4 WHEEL ALIGNMENT PER MERCEDES GUIDELINES ALIGN 4 WHEEL ALIGNMENT								
		624	CMI	0.70	2.00		129.95	129.95
		COST/SALE/COMP:		5600		12995		
VERSION 1 (EMP# 624,23OCT20 17:18): 16852 ALIGN. 2.00 PERFORMED ALIGNMENT. ALL VALUES ARE NOW TO MB SPECS...								
E 1 CUSTOMER STATES COSMETIC WHEEL REPAIR ON ALL 4 WHEELS. NWP NO WORK PERFORMED								
		999	CMI	0.00	0.00		0.00	0.00
		COST/SALE/COMP:		0		0		
VERSION 1 (EMP# 624,04NOV20 15:57): 16854 CUST. IS TO HAVE WHEEL REPAIRS DONE ELSEWHERE. 0.00 NO WORK PERFORMED.								
F** SUBLET THE REPAIR OF ALL (4) BENT WHEELS NWP NO WORK PERFORMED								
		999	CMI	0.00	0.00		0.00	0.00
		COST/SALE/COMP:		0		0		
VERSION 1 (EMP# 624,04NOV20 15:57): 16854 CUST. IS TO HAVE WHEEL REPAIRS DONE ELSEWHERE. 0.00 NO WORK PERFORMED.								
G** FRT. BUMPER REPL. 881102 REMOVE/INSTALL FRONT BUMPER COMPLETE								
		624	CMI	4.32	4.20		630.00	630.00
		COST/SALE/COMP:		11760		63000		
881105 FRONT BUMPER, COMPLETELY ASSEMBLED UNIT DISASSEMBLE/ ASSEMBLE; IF NECESSARY REPLACEPART(S) (BUMPER REMOVED)								
		624	CMI	0.00	0.00		0.00	0.00

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By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.		We have added a charge equal to _____ % of the total cost of labor and parts, not to exceed \$ _____, to the Repair Order for shop supplies used in connection with this repair.	LABOR AMOUNT	
		ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	PARTS AMOUNT	
			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES *	
			TOTAL CHARGES	
			LESS CREDIT	
DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	SALES TAX	
			PLEASE PAY THIS AMOUNT	

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SERVICE ADVISOR: 791 RICHARD CHAMPION

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
MAGNETITE	19	MERCEDES S560V4	WDDUG8GBXKA440362		16848/16854	TI521	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
16JUL19	DD21AUG18		WAIT 19OCT20		150.00	CASH	05NOV20

R.O. OPENED READY OPTIONS: SOLD-STK:M440362 DLR:01127
ENG:17698030038032 TRN:72504502096508

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	-----	-------

COST/SALE/COMP:				0		0		
1 222-880-95-00-9999	EXCHANGE TRIM BUMPER					1450.00	1450.00	1450.00
COST/SALE/COMP:	72500		145000			0		
CORE CHARGE C							150.00	150.00
COST/SALE/COMP:	15000		15000					
1 I222-885-67-00	BASIC MOUNTING FOR BUMPER					112.20	112.20	112.20
COST/SALE/COMP:	5100		11220			0		
1 I222-885-71-00	VENTILATION LOUVER					253.70	253.70	253.70
COST/SALE/COMP:	11800		25370			0		
8 I000-991-25-32	BLIND RIVET					4.00	4.00	32.00
COST/SALE/COMP:	640		3200			0		
1 I222-885-76-00	ORNAMENTAL TRIM					133.30	133.30	133.30
COST/SALE/COMP:	6200		13330			0		
1 222-885-77-00	ORNAMENTAL TRIM					95.45	95.45	95.45
COST/SALE/COMP:	4150		9545			0		
1 222-885-78-00	ORNAMENTAL TRIM					96.60	96.60	96.60
COST/SALE/COMP:	4200		9660			0		
-1 222-880-95-00-70-9999	CORE BUMPER FRT					300.00	150.00	-150.00
COST/SALE/COMP:	-15000		-15000			0		

SUBL PAINT FRONT BUMPER PO#114333 CMI 582.12 582.12

COST/SALE/COMP: 43120 58212

VERSION 1 (EMP# 624,04NOV20 15:53): 16854 DAMAGED FRT. BUMPER. 4.20

REPLACED THE FRT. BUMPER AND DAMAGED TRIM PIECES AS NEEDED.

H** TRIM STRIP AT REAR BUMPER AROUND RT. REAR TAIL PIPE (REPL.)

88 REPLACED TRIM RING AROUND RIGHT TAILPIPE

624 CMI 0.36 0.30 45.00 45.00

COST/SALE/COMP: 840 4500

1 I222-885-30-00 MOULDING 144.05 144.05 144.05

COST/SALE/COMP: 6700 14405 0

VERSION 1 (EMP# 624,04NOV20 15:54): 16854 TRIM RING AROUND RT. REAR

TAIL PIPE IS DAMAGED. 0.30 REPLACED TRIM PIECE AROUND RT. REAR TAIL

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DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

* SHOP SUPPLY COSTS:	DESCRIPTION	TOTALS
We have added a charge equal to % of the total cost of labor and parts, not to exceed \$ to the Repair Order for shop supplies used in connection with this repair.	LABOR AMOUNT	
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES *	
	TOTAL CHARGES	
	LESS CREDIT	
SALES TAX		
PLEASE PAY THIS AMOUNT		

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16JUL19	DD21AUG18		WAIT 19OCT20		150.00	CASH	05NOV20

R.O. OPENED READY OPTIONS: SOLD-STK:M440362 DLR:01127
ENG:17698030038032 TRN:72504502096508

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
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PIPE.
I** R.F. FENDER LINER AND DRAIN PIPE (REPL.)
88 REPLACED RF FENDER LINER AND DRAIN PIPE
624 CMI 2.08 0.80 120.00 120.00
COST/SALE/COMP: 2240 12000
1 I222-832-16-90 DRAIN PIPE 45.60 45.60 45.60
COST/SALE/COMP: 1600 4560 0
1 I222-690-28-05 WHEEL HOUSE COVERING 169.85 169.85 169.85
COST/SALE/COMP: 7900 16985 0

VERSION 1 (EMP# 624,02NOV20 11:17): 16852 DAMAGED R.F. FENDER LINER AND DRAIN PIPE. 0.80 REPLACED R.F. FENDER LINER AND DRAIN PIPE AS NEEDED.

J** PLEASE QUOTE OUTER TRIM PIECES ON BOTTOM OF FRT. BUMPER
C00 NO CHARGE
624 CMI 0.00 0.00 0.00 0.00
COST/SALE/COMP: 0 0
VERSION 1 (EMP# 624,04NOV20 15:54): 16854 SEE LINE G.

EST: 6,742.59 04NOV20 11:46 SA: 791
CONTACT:

EST: 6,602.59 03NOV20 07:21 SA: 791
CONTACT:

EST: 6,204.69 19OCT20 13:56 SA: 791
CONTACT:

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		MISC. CHARGES *	
		TOTAL CHARGES	
		LESS CREDIT	
		SALES TAX	
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R.O. OPENED READY OPTIONS: SOLD-STK:M440362 DLR:01127
 ENG:17698030038032 TRN:72504502096508

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
EST: 740.14				19OCT20	12:40	SA: 791		

CONTACT:

EST: 609.89 19OCT20 09:40 SA: 791

CONTACT:

EST: 439.99 19OCT20 09:40 SA: 791

CONTACT:

COST/SALE/COMP: 0 3995 39.95
Irondale

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
10-19-20	10:14	11:27	1.22	W	624	A	
	11:28	11:59	0.51	W	624	C	
10-23-20	16:36	17:18	0.70	W	624	D	
	17:18	17:35	0.28	W	624	C	
10-26-20	08:07	08:07	0.00	W	624	B	
11-02-20	08:52	09:12	0.33	W	624	H	
	09:12	11:17	2.08	W	624	I	
	11:17	11:17	0.00	W	624	G	
11-04-20	08:17	11:24	3.12	W	624	G	
	14:41	15:53	1.20	W	624	G	
	15:54	15:54	0.00	W	624	J	
	15:54	15:56	0.03	W	624	H	
	15:56	15:56	0.00	W	624	B	

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		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES *	
		TOTAL CHARGES	
		LESS CREDIT	
		SALES TAX	
DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	PLEASE PAY THIS AMOUNT

CUSTOMER #: 130403

713677

** PRE-INVOICE **
ACCOUNTING



Mercedes-Benz
of Birmingham

(205) 848-7000 mbbhm.com

JESSE LEWIS
401 37TH ST S
BIRMINGHAM, AL 35222-2428

PAGE 6

IRONDALE CAMPUS
750 Mercedes Way
Irondale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

HOME: 205-527-6029 CONT: 205-200-8929
BUS: 205-200-8929 CELL: 205-527-6029

SERVICE ADVISOR: 791 RICHARD CHAMPION

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
MAGNETITE	19	MERCEDES S560V4	WDDUG8GBXKA440362		16848/16854	TI521	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
16JUL19	DD21AUG18		WAIT 19OCT20		150.00	CASH	05NOV20
R.O. OPENED	READY	OPTIONS: SOLD-STK:M440362 DLR:01127					
09:40 19OCT20	17:23 05NOV20	ENG:17698030038032 TRN:72504502096508					

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	-----	-------

ACCOUNT	SALE	COST	CONTROL
81100	115400	30240	
82100	259425	117990	
45800	4940	3895	
84300	75000	59200	
32404	600	600	
82300	15000	15000	
45600	58212	43120	
6103	3995	0	
32401	35497	0	
22500	520417	*****	
22000	47652	***** 130403	

COST/SALE/COMP TOT: 270045 532572 0

DESCRIPTION	TOTALS
LABOR AMOUNT	1154.00
PARTS AMOUNT	3549.65
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	582.12
MISC. CHARGES *	39.95
TOTAL CHARGES	5325.72
LESS CREDIT	0.00
SALES TAX	354.97
PLEASE PAY THIS AMOUNT	5680.69

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*** SHOP SUPPLY COSTS:**
We have added a charge equal to _____% of the total cost of labor and parts, not to exceed \$ _____ to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DATE _____ CUSTOMER SIGNATURE _____ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____

CUSTOMER #: 114497

713902



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SHOALS AMBULANCE
ERIC MESSER
1110 GREENWOOD XING
BESSEMER, AL 35022-5903
ALAN.BOWMAN@SHOALSAMBULANCE.COM
HOME:205-790-7449 CONT:205-790-7449
BUS: 205-361-0701 CELL:205-937-3238

** PRE-INVOICE **
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PAGE 1

IRONDALE CAMPUS
750 Mercedes Way
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HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

SERVICE ADVISOR: 561 JULIET WATKINS

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG. Includes details for a white Mercedes CV MB-M2CA1 with VIN WD3PE7CC6C5642870.

Table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL.

A CUSTOMER STATES CHECK TRANSMISSION, IT SLIPPED WHILE GOING UP HILL.
C00 NO CHARGE
254 CV 2.98 0.00 0.00 0.00
COST/SALE/COMP: 0 0
10047 CV 0.00 0.00 0.00 0.00
COST/SALE/COMP: 0 0
2.98 0.00 0.00 0.00
COST/SALE/COMP: 0 0 **

VERSION 1 (EMP# 10047,254,04NOV20 15:13): 260220 Transmission is worn See line D for transmission replacement.

B CUSTOMER STATES CHECK FOR SERVICE DUE
C00 NO CHARGE
254 CV 0.01 0.00 0.00 0.00
COST/SALE/COMP: 0 0

VERSION 1 (EMP# 254,10047,04NOV20 15:14): 260220 Check for service. No regular maintenance due at this time.

C** CUSTOMER STATES THERE IS A POWER STEERING ISSUE
46 REPLCED P/S RETURN HOSE
10047 CV 0.76 1.00 150.00 150.00
COST/SALE/COMP: 2800 15000
1 906-466-04-81 HOSE 20.70 16.56 16.56
COST/SALE/COMP: 690 1656 0

VERSION 1 (EMP# 10047,254,28OCT20 13:41): 260155 1.00 REPLACED POWER STEERING RETURN HOSE AND TOPPED OFF POWER STEERING FLUID.

D** Transmission, torque converter, 6 torque converter bolts, and transmission dipstick tube

CAUSE: Slipping
272010 REMOVE/INSTALL AUTOMATIC TRANSMISSION
254 CV 5.60 5.00 1350.00 1350.00
COST/SALE/COMP: 16750 135000
10047 CV 0.00 4.00 0.00 0.00
COST/SALE/COMP: 11200 0
5.60 9.00 1350.00 1350.00
COST/SALE/COMP: 27950 135000 **

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PAGE 2

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SERVICE ADVISOR: 561 JULIET WATKINS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
WHITE	12	MERCEDES CV MB-M2CA1	WD3PE7CC6C5642870		260155/260220	TH151	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18APR12 DD		18APR2016	18:00 21OCT20		150.00	CASH	04NOV20

R.O. OPENED: 09:06 21OCT20
READY: 15:25 04NOV20
OPTIONS: DLR:ENTER ENG:3.0_Liter_Turbo

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
1	221-250-33-02-80	TORQUE CONVERTER				1225.00	980.00	980.00
	COST/SALE/COMP:			73000	98000	0		
	CORE CHARGE C						117.00	117.00
	COST/SALE/COMP:			11700	11700			
6	010-990-49-04	CAPSCREW W HEXAL. DRIVE				7.32	5.86	35.16
	COST/SALE/COMP:			1098	3516	0		
1	906-270-33-00-80	AUTOMATIC TRANSMISSION				4130.00	3304.00	3304.00
	COST/SALE/COMP:			330750	330400	0		
	CORE CHARGE C						1300.00	1300.00
	COST/SALE/COMP:			130000	130000			
-1	221-250-33-02-70	TORQUE CONVERTER				195.00	117.00	-117.00
	COST/SALE/COMP:			-11700	-11700	0		
-1	906-270-33-00-70	CORE AUTOMATIC T AUTOMATIC TRANSMISSION				1630.00	1300.00	-1300.00
	COST/SALE/COMP:			-130000	-130000	0		
1	001-989-68-03-15	TRANSMISSION OIL				23.50	18.80	18.80
	COST/SALE/COMP:			1400	1880	0		
1	906-270-06-01	OIL FILLER PIPE				116.60	93.28	93.28
	COST/SALE/COMP:			5300	9328	0		
6	001-989-68-03-15	TRANSMISSION OIL				23.50	18.80	112.80
	COST/SALE/COMP:			8400	11280	0		

VERSION 1 (EMP# 10047,254,02NOV20 14:12): 260155 Transmission is slipping 9.00 4 hours goes to tech 10047 5 hours goes to tech 254. Performed transmission diagnostics and found transmission is slipping. Replaced transmission and torque converter to resolve.

E** Power steering return hose (from p/s reservoir to p/s cooler)
CAUSE: Leaking

46 REPLACED P/S HOSE

10047	CV	1.29	1.00			150.00	150.00
	COST/SALE/COMP:			2800	15000		
1	000-995-30-05	CLAMP				10.13	8.10
	COST/SALE/COMP:			270	810	0	

VERSION 1 (EMP# 10047,254,29OCT20 16:04): 260155 1.00

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	LABOR AMOUNT	
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES *	
	TOTAL CHARGES	
	LESS CREDIT	
SALES TAX		
PLEASE PAY THIS AMOUNT		

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 114497

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PAGE 3

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SERVICE ADVISOR: 561 JULIET WATKINS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
WHITE	12	MERCEDES CV MB-M2CA1	WD3PE7CC6C5642870		260155/260220	TH151	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18APR12 DD		18APR2016	18:00 21OCT20		150.00	CASH	04NOV20

R.O. OPENED	READY	OPTIONS:
09:06 21OCT20	15:25 04NOV20	DLR:ENTER ENG:3.0_Liter_Turbo

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	-----	-------

TECH 10047

GETS 1.0 , REPLACED POWER STEERING HOSE TOPPED OFF FLUID, CHECKED FOR LEAKS , NO LEAKS.

F** Front struts and camber bolts

CAUSE: Worn/Noisy

321915 REMOVE/INSTALL 2 FRONT SUSPENSION STRUTS,
REPLACE IF NECESSARY

10047 CV 3.18 3.00 450.00 450.00

COST/SALE/COMP: 8400 45000

2 906-320-06-33 SHOCK-ABSORBER STRUT 376.35 301.08 602.16

COST/SALE/COMP: 38600 60216 0

2 001-990-77-00-64 HEXAGON HEAD BOLT 31.35 25.08 50.16

COST/SALE/COMP: 2200 5016 0

4 000000-003277 NUT 8.00 6.40 25.60

COST/SALE/COMP: 800 2560 0

ALIGN INSTALLED CAMBER BOLTS AND PERFORMED

ALIGNMENT

10047 CV 0.00 1.00 64.98 64.98

COST/SALE/COMP: 2800 6498

254 CV 0.00 1.00 64.97 64.97

COST/SALE/COMP: 3350 6497

0.00 2.00 129.95 129.95

COST/SALE/COMP: 6150 12995 **

VERSION 1 (EMP# 10047,254,29OCT20 08:31): 260155 Front struts are worn/noisy 5.00 4.0 hours goes to tech 10047 1.0 hour goes to tech 254. Replaced front struts due to wear. Installed camber bolts and performed a four wheel alignment.

G** Engine mounts and transmission mount

CAUSE: Broken motor mounts

221020 BUSHINGS (ALL) FOR ENGINE MOUNT REPLACE

254 CV 22.15 4.00 600.00 600.00

COST/SALE/COMP: 13400 60000

1 639-242-00-13 RUBBER MOUNTING 197.80 158.24 158.24

COST/SALE/COMP: 9200 15824 0

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	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES *	
	TOTAL CHARGES	
ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	LESS CREDIT	
	SALES TAX	

DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	PLEASE PAY THIS AMOUNT
------	--------------------	--	------------------------

CUSTOMER #: 114497

713902



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PAGE 4

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HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

SERVICE ADVISOR: 561 JULIET WATKINS

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG. Includes details for a white Mercedes CV MB-M2CA1 with VIN WD3PE7CC6C5642870.

Table with columns: DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes dates like 18APR12 DD and 18APR2016.

Table with columns: R.O. OPENED, READY, OPTIONS. Includes R.O. 09:06 21OCT20 and options like DL:ENTER ENG:3.0_Liter_Turbo.

Table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL. Lists various engine and suspension parts with their respective costs.

VERSION 1 (EMP# 10047,254,04NOV20 08:31): 260164 Engine mounts and transmission mount are worn 4.00 Replaced engine and transmission mounts.

H** Front suspension bump stops
CAUSE: Broken/coming apart from suspension bottoming out.

Table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL. Lists suspension bump stops and rubber buffers.

VERSION 1 (EMP# 10047,254,03NOV20 12:24): 260155 Front suspension bump stops are damaged. 1.00 Replaced front suspension bump stops.

I** Oil filler neck
CAUSE: Leaking oil.

Table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL. Lists oil filler neck replacement.

VERSION 1 (EMP# 10047,254,29OCT20 16:06): 260155 0.30 TECH 10047

GETS 0.3 , REPLACED OIL FILLER NECK AND CHECKED FOR LEAKS , NO ISSUES.

J** Wipers

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WHITE	12	MERCEDES CV MB-M2CA1	WD3PE7CC6C5642870		260155/260220	TH151	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18APR12 DD		18APR2016	18:00 21OCT20		150.00	CASH	04NOV20
R.O. OPENED	READY	OPTIONS: DLR:ENTER ENG:3.0_Liter_Turbo					
09:06 21OCT20	15:25 04NOV20						

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	-----	-------

CAUSE: worn
 WIPERS LABOR TO REPLACE FRONT WINDSHIELD WIPERS
 10047 CV 0.05 0.20 14.95 14.95
 COST/SALE/COMP: 560 1495
 1 906-820-10-00 TS WIPER BLADE 88.20 70.56 70.56
 COST/SALE/COMP: 3600 7056 0
 VERSION 1 (EMP# 10047,254,28OCT20 13:45): 260155 0.20 REPLACED
 WIPER SQUIRTER ASSEMBLY HOSES (BOTH SIDES).
 K** Both windshield washer nozzles.

CAUSE: Broken/ No washer fluid goes on windshield when trying to wash windshield.
 82 REPLACED WASHER NOZZLES
 10047 CV 0.15 0.50 75.00 75.00
 COST/SALE/COMP: 1400 7500
 2 000-860-45-47 NOZZLE 23.10 18.48 36.96
 COST/SALE/COMP: 1540 3696 0
 2 631-869-00-24 CONNECTOR 11.76 9.41 18.82
 COST/SALE/COMP: 672 1882 0
 VERSION 1 (EMP# 10047,254,29OCT20 16:16): 260155 0.50
 TECH 10047

GETS 0.5 , REPLACED BOTH WIPER SPRAY NOZZLES .
 L** Left headlamp bulb, left side marker bulb, both tag bulbs, both tail light bulbs

CAUSE: Left headlamp and side marker bulbs blownboth tail light bulbs blown.both tag light bulbs blown
 HDLMP-BULB REPLACE LEFT OR RIGHT HEADLAMP BULB
 10047 CV 0.31 0.30 14.95 14.95
 COST/SALE/COMP: 840 1495
 1 400809-000007-64 BULB 22.59 18.07 18.07
 COST/SALE/COMP: 753 1807 0
 3 000000-008154 BULB 3.00 2.40 7.20
 COST/SALE/COMP: 450 720 0
 2 072601-012703 BULB 12.60 10.08 20.16
 COST/SALE/COMP: 720 2016 0

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	MISC. CHARGES *		
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DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

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(205) 848-7000 mbhm.com

SHOALS AMBULANCE
ERIC MESSER
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BUS: 205-361-0701 CELL:205-937-3238

PAGE 6

IRONDALE CAMPUS
750 Mercedes Way
Irontdale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

SERVICE ADVISOR: 561 JULIET WATKINS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
WHITE	12	MERCEDES CV MB-M2CA1	WD3PE7CC6C5642870		260155/260220	TH151	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18APR12 DD		18APR2016	18:00 21OCT20		150.00	CASH	04NOV20
R.O. OPENED		READY	OPTIONS:				
09:06 21OCT20		15:25 04NOV20	DLR:ENTER ENG:3.0_Liter_Turbo				

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
1	000000-008149-64	BULB				6.40	5.12	5.12
COST/SALE/COMP: 160 512 0								
BULBS REPLACE BULB IN ONE EXTERIOR LAMP UNIT OTHER THAN HEADLAMP								
	10047	CV		0.00	0.20		9.95	9.95
COST/SALE/COMP: 560 995								
BULBS REPLACE BULB IN ONE EXTERIOR LAMP UNIT OTHER THAN HEADLAMP								
	10047	CV		0.00	0.20		9.95	9.95
COST/SALE/COMP: 560 995								
BULBS REPLACE BULB IN ONE EXTERIOR LAMP UNIT OTHER THAN HEADLAMP								
	10047	CV		0.00	0.30		9.95	9.95
COST/SALE/COMP: 840 995								
VERSION 1 (EMP# 10047,254,29OCT20 16:35): 260155 1.00 TECH 10047								
GETS 1.0 , REPLACED HEADLIGHT BULB , SIDE MARKER BULB , BOTH TAIL LIGHT BULBS AND TAG LIGHT BULBS.								

EST: 9,022.88 26OCT20 09:07 SA: 561
CONTACT:

EST: 0.00 21OCT20 09:06 SA: 561
CONTACT:

COST/SALE/COMP: 0 3995

39.95

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
10-23-20	08:31	09:24	0.88	DW	254	A	
10-27-20	16:01	17:36	1.58	DW	254	A	
10-28-20	12:00	12:38	0.63	W	10047	C	

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By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

* SHOP SUPPLY COSTS:
We have added a charge equal to _____% of the total cost of labor and parts, not to exceed \$_____ to the Repair Order for shop supplies used in connection with this repair.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS CREDIT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 114497

713902

** PRE-INVOICE **
ACCOUNTING



Mercedes-Benz
of Birmingham

(205) 848-7000 mbbhm.com

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PAGE 7

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Hoover, AL 35244

SERVICE ADVISOR: 561 JULIET WATKINS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
WHITE	12	MERCEDES CV MB-M2CA1	WD3PE7CC6C5642870		260155/260220	TH151	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18APR12 DD		18APR2016	18:00 21OCT20		150.00	CASH	04NOV20
R.O. OPENED	READY	OPTIONS: DLR:ENTER ENG:3.0_Liter_Turbo					
09:06 21OCT20	15:25 04NOV20						

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
		13:33		13:41	0.13	W 10047	C	
		13:42		13:45	0.05	W 10047	J	
		14:10		16:48	2.63	W 10047	F	
10-29-20		07:58		08:31	0.55	W 10047	F	
		08:32		09:46	1.24	W 10047	E	
		16:01		16:04	0.05	W 10047	E	
		16:04		16:06	0.03	W 10047	I	
		16:07		16:16	0.15	W 10047	K	
		16:16		16:35	0.31	W 10047	L	
		16:54		16:54	0.00	W 10047	A	
10-30-20		13:49		16:21	2.53	W 10047	D	
10-31-20		14:48		16:00	1.20	W 254	D	
11-02-20		09:11		09:12	0.02	W 254	D	
		09:12		09:31	0.32	W 254	D	
		10:16		10:59	0.71	W 254	D	
		12:09		12:09	0.00	W 254	D	
		13:23		14:12	0.82	W 254	D	
		14:12		17:26	3.23	W 254	D	
11-03-20		08:41		08:41	0.00	W 254	G	
		08:41		09:13	0.54	W 254	H	
		12:23		12:24	0.02	W 254	H	
		12:24		14:01	1.62	W 254	G	
		15:13		24:00	8.78	W 254	G	
11-04-20		00:00		08:31	8.52	W 254	G	
		08:31		09:01	0.50	W 254	A	
		15:12		15:13	0.02	W 254	A	
		15:13		15:14	0.01	W 254	B	

ACCOUNT	SALE	COST	CONTROL
81104	315970	70450	
82104	459037	359490	
82300	141700	141700	
6103	3995	0	
32400	57070	0	

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	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.		
DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	

CUSTOMER #: 114497

713902



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** PRE-INVOICE **
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PAGE 8

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1800 Montgomery Hwy.
Hoover, AL 35244

SERVICE ADVISOR: 561 JULIET WATKINS

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG, DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE, R.O. OPENED, READY, OPTIONS, LINE OPCODE, TECH TYPE, A/HRS, S/HRS, LIST, NET, TOTAL

COST/SALE/COMP TOT: 571640 920702 0

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* SHOP SUPPLY COSTS:
We have added a charge equal to ___% of the total cost of labor and parts, not to exceed \$ ___ to the Repair Order for shop supplies used in connection with this repair.

Table with columns: DESCRIPTION, TOTALS. Rows include LABOR AMOUNT (3159.70), PARTS AMOUNT (6007.37), GAS, OIL, LUBE (0.00), SUBLET AMOUNT (0.00), MISC. CHARGES * (39.95), TOTAL CHARGES (9207.02), LESS CREDIT (0.00), SALES TAX (570.70), PLEASE PAY THIS AMOUNT (9777.72)

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 2224820

714093



Mercedes-Benz of Birmingham

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AKEEL NATHAN
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ACCOUNTING

PAGE 1

IRONDALE CAMPUS
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SERVICE ADVISOR: 833 TORY BARBER

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG. Includes details for a Mercedes S550V with VIN WDDUG8CBXEAO43082, license 74051/74080, and tag TI187.

Table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL. Includes a line for 'A PERFORM A SERVICE'.

CAUSE: SERVICE PERFORMED AS PER MERCEDES BENZ GUIDELINES
A-SERV PERFORM A SERVICE
138 CMI 1.00 1.20
COST/SALE/COMP: 2520 14655 146.55 146.55
85 I000-989-79-02-19-BIFU MB 229.5 SAE
5W-40 BULK
COST/SALE/COMP: 3400 5100 0 0.60 0.60 51.00
1 I278-180-00-09 TS OIL FILTER ELEMENT
COST/SALE/COMP: 1650 2750 0 27.50 27.50 27.50
1 I002-986-14-71-09 WINDSHIELD WASHER FLUID
COST/SALE/COMP: 680 1150 0 11.50 11.50 11.50
1 I007603-014106 SEAL RING,VLRUB
COST/SALE/COMP: 200 340 0 3.40 3.40 3.40
VERSION 1 (EMP# 138,23OCT20 13:21): 74051 1.20
PERFORMED A SERVICE PER MB GUIDELINES
ENGINE OIL AND FILTER, TOPPED OFF FLUIDS, SET TIRE PRESSURES, RESET FSS

8.5 QTS SYNTHETIC ENGINE OIL
B CUSTOMER STATES KEEPS GETTING COOLANT LOW MESSAGE COMING ON
CD CUSTOMER DECLINED REPAIRS
138 CMI 0.87 0.00
COST/SALE/COMP: 0 0 0.00 0.00

VERSION 1 (EMP# 138,10NOV20 10:20): 74051 FOUND COOLANT LEAKING FROM RESERVOIR. CUSTOMER DECLINED REPLACEMENT OF RESERVOIR.
C CUSTOMER STATES CHECK BOTH FRONT SEAT MASSAGERS ARE NOT WORKING
C00 NO CHARGE
138 CMI 0.70 0.00
COST/SALE/COMP: 0 0 0.00 0.00

VERSION 1 (EMP# 138,10NOV20 10:21): 74051 AIR LEAKING FROM HARNESS ON DRIVER SEAT. LEAK MUST BE RECTIFIED BEFORE FURTHER DIAGNOSIS CAN CONTINUE.

D CUSTOMER STATES CHECK ALL SPEAKERS HE THINKS ONE SOUNDS DISTORTED

Table with columns: DESCRIPTION, TOTALS. Includes 'SHOP SUPPLY COSTS' and 'ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.' Also includes a section for 'PLEASE PAY THIS AMOUNT'.

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By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received or had the opportunity to inspect any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

ACCOUNTING COPY

CUSTOMER #: 2224820

714093



Mercedes-Benz of Birmingham

(205) 848-7000 mbhm.com

ACCOUNTING

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PAGE 2

IRONDALE CAMPUS
750 Mercedes Way
Irondale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

SERVICE ADVISOR: 833 TORY BARBER

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG. Includes vehicle details like BLACK, 14, MERCEDES S550V, WDDUG8CBXEA043082, 74051/74080, TI187.

Table with columns: DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes dates like 31JAN14, 19DEC13, 31JAN2018, 14:24, 17NOV20, 150.00, VISA, 19NOV20.

Table with columns: R.O. OPENED, READY, OPTIONS, DLR: ENTER. Includes date 13:37 22OCT20 and time 16:19 18NOV20.

Table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL. Includes text: CND UNABLE TO DUPLICATE CUSTOMER'S COMPLAINT AT THIS TIME.

138 CMI 0.93 0.00 0.00 0.00
COST/SALE/COMP: 0 0 0.00 0.00
VERSION 1 (EMP# 138, 23OCT20 14:59): 74051 COULD NOT DUPLICATE COMPLAINT. CHECKED SOUND AT ALL SPEAKERS.

E CUSTOMER STATES DYNAMIC SEAT ARE NOT WORKING WHEN GOING AROUND A CURVE
C00 NO CHARGE

138 CMI 0.00 0.00 0.00 0.00
COST/SALE/COMP: 0 0 0.00 0.00
VERSION 1 (EMP# 138, 10NOV20 10:21): 74051 FOUND AIR LEAKING FROM DRIVER SEAT HARNESS. MUST CORRECT AIR LEAK TO CONTINUE.

F CUSTOMER STATES BOTH SEAT HEATER TAKE 30 MIN. TO GET WARM
CND UNABLE TO DUPLICATE CUSTOMER'S COMPLAINT AT THIS TIME

138 CMI 0.00 0.00 0.00 0.00
COST/SALE/COMP: 0 0 0.00 0.00
VERSION 1 (EMP# 138, 23OCT20 15:22): 74051 COULD NOT DUPLICATE COMPLAINT. TESTED ALL 4 SEATS. ALL HEATERS GET UP TO TEMP AT A NORMAL RATE COMPARED TO OTHER VEHICLES.

G CUSTOMER STATES AV FAN SPEED DOES NOT CHANGE WHEN FROM 1-5 SPEEDS THEN ALL OF A SUDDEN FAN IS GOING REALLY HIGH
C00 NO CHARGE

138 CMI 0.00 0.00 0.00 0.00
COST/SALE/COMP: 0 0 0.00 0.00
VERSION 1 (EMP# 138, 10NOV20 10:22): 74051 RECOMMEND REPLACEMENT OF BLOWER MOTOR AND REGULATOR TO CORRECT FAN SPEED.

H CUSTOMER HAS AFTER MARKET WARRANTY NEED ALL PRICES AND ALL PART NUMBERS AT AFTER MARKET WARRANTY PRICES
C00 NO CHARGE

138 CMI 0.00 0.00 0.00 0.00
COST/SALE/COMP: 0 0 0.00 0.00
VERSION 1 (EMP# 138, 10NOV20 10:22): 74051 RECOMMEND REPLACEMENT OF BLOWER MOTOR AND REGULATOR TO CORRECT FAN SPEED.

I** REPLACE A/C BLOWER MOTOR AND RESISTOR.

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Table with columns: SHOP SUPPLY COSTS, DESCRIPTION, TOTALS. Includes rows for LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, LUBE, SUBLET AMOUNT, MISC. CHARGES, TOTAL CHARGES, LESS CREDIT, SALES TAX, PLEASE PAY THIS AMOUNT.

CUSTOMER #: 2224820

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PAGE 3

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Hoover, AL 35244

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Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG. Includes details for a 2014 Mercedes S550V.

Table with columns: DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes dates and rates for work performed.

Table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL. Lists repair items like 'BLOWER OF HEATER/VENTILATION' with associated costs.

VERSION 1 (EMP# 138,06NOV20 15:38): 74051 1.40 REPLACED A/C BLOWER AND REGULATOR. TESTED A/C FUNCTIONS AFTER REPAIR.

J** REPLACE HARNESS FOR DRIVER FRONT SEAT. CAUSE: DRIVER LEAK HAS AIR LEAKING FROM PNEUMATIC AIR LINE. CANNOT DIAGNOSE PASSNEGER SEAT UNTIL AIR LEAK IS CORRECTED.

54 REPLACED WIRING HARNESS FOR LF SEAT. 138 CMI 9.02 8.00. COST/SALE/COMP: 16800 120000 1200.00 1200.00

VERSION 1 (EMP# 138,10NOV20 10:20): 74051 8.00 REPLACED WIRING HARNESS FOR DRIVER SIDE SEAT. TESTED FUNCTIONS OF SEAL AFTER REPAIR.

K** REPLACE CAM PLUG ON BACK OF LEFT CYLINDER HEAD, LEAKING. 01 REPLACED CAM PLUG ON LEFT SIDE CYLINDER HEAD. 138 CMI 1.97 1.00. COST/SALE/COMP: 2100 15000 150.00 150.00

VERSION 1 (EMP# 138,10NOV20 10:19): 74051 1.00 REPLACED CAM PLUG ON BACK OF DRIVER SIDE CYLINDER HEAD. CLEANED EXCESS OIL FROM UNDER ENGINE.

L** MAXCARE WARRANTY- 866-499-6746 CONTRACT # 72241043328 AUTH B1721622B -AC BLOWER/REGULATOR

Table with columns: DESCRIPTION, TOTALS. Includes rows for LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, LUBE, SUBLET AMOUNT, MISC. CHARGES, TOTAL CHARGES, LESS CREDIT, SALES TAX, and PLEASE PAY THIS AMOUNT.

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DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 2224820

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ACCOUNTING

PAGE 4

IRONDALE CAMPUS 750 Mercedes Way Irondale, AL 35210

HOOVER CAMPUS 1800 Montgomery Hwy. Hoover, AL 35244

SERVICE ADVISOR: 833 TORY BARBER

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG. Includes details for a Mercedes S550V with VIN WDDUG8CBXEA043082, license 74051/74080, and payment via VISA on 19NOV20.

Table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL. Includes contact information and preferred method of contact.

Main repair items table with columns: Description, CMI, A/HRS, S/HRS, LIST, NET, TOTAL. Includes items like AC blower/REG repair, seat repair, and loaner car charges.

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* SHOP SUPPLY COSTS: Table with columns: DESCRIPTION, TOTALS. Includes Labor Amount, Parts Amount, Gas, Oil, Lube, Sublet Amount, Misc. Charges, Total Charges, Less Credit, Sales Tax, and Please Pay This Amount.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 2224820

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Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG. Includes details for a 2014 Mercedes S550V.

Table with columns: DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes dates and rates for work performed.

Table with columns: R.O. OPENED, READY, OPTIONS: DLR: ENTER. Includes dates and options for the repair.

Main invoice table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL. Lists various parts and labor charges.

VERSION 1 (EMP# 138, 12NOV20 14:19): 74076 3.00 REPLACED COOLANT RESERVOIR AND FLUSHED COOLING SYSTEM. CHECKED SYSTEM FOR LEAKS AFTER REPAIR. TEST DROVE VEHICLE.
VERSION 2 (EMP# 138, 17NOV20 14:49): 74076 3.00
20-2010 - 0.4HR
20-5410 - 0.8HR
20-1050 - 0.9HR
20-1140 - 0.9HR

CHECKED COOLING SYSTEM FOR LEAKS. FOUND COOLANT LEAKING FROM RESERVOIR. ALSO DISCOVERED COOLANT COLOR IS YELLOW AND NOT THE FACTORY COOLANT COLOR. REPLACED COOLANT RESERVOIR. FLUSHED AFTER MARKET COOLANT

WARRANTY DISCLAIMER and SHOP SUPPLY COSTS table. Includes a table with columns: DESCRIPTION, TOTALS and rows for LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, LUBE, etc.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

ACCOUNTING COPY

PLEASE PAY THIS AMOUNT

2014 CDK Global, LLC (01/17) SERVICE INVOICE TYPE 2 - 25/2C - AS-IS - GENERIC - 9598119

CUSTOMER #: 2224820

714093



Mercedes-Benz of Birmingham

(205) 848-7000 mbbhm.com

AKEEL NATHAN
1399 LAKE TRACE LN
BIRMINGHAM, AL 35244-3963
ANATHAN0021@GMAIL.COM
HOME: 205-222-4820 CONT: 205-222-4820
BUS: 205-222-4820 CELL: 205-222-4820

ACCOUNTING

PAGE 6

IRONDALE CAMPUS
750 Mercedes Way
Irondale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

SERVICE ADVISOR: 833 TORY BARBER

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG. Includes details for a Mercedes S550V.

Table with columns: DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes dates and rates for work performed.

Table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL. Header for the repair work summary.

FROM COOLING SYSTEM. FILLED COOLING SYSTEM WITH MERCEDES BENZ COOLANT. TESTED COOLING SYSTEM AGAIN AFTER REPAIR. NO LEAKS DETECTED. VERSION 3 (EMP# 628,17NOV20 15:37): 74076 3.00

CHECKED COOLING SYSTEM FOR LEAKS. FOUND COOLANT LEAKING FROM RESERVOIR. ALSO DISCOVERED COOLANT COLOR IS YELLOW AND NOT THE FACTORY COOLANT COLOR. REPLACED COOLANT RESERVOIR. FLUSHED AFTER MARKET COOLANT FROM COOLING SYSTEM. FILLED COOLING SYSTEM WITH MERCEDES BENZ COOLANT. TESTED COOLING SYSTEM AGAIN AFTER REPAIR. NO LEAKS DETECTED. GOODWILL REQUESTED FOR COOLANT RESERVOIR, GOODWILL GRANTED. DC: 5010104.

Q** MOUNT AND BALANCE 2 TIRES
MB2 REPLACED REAR TIRES
138 CMI 0.93 1.00
COST/SALE/COMP: 2100 5000 50.00 50.00

2 IQ-8-40-2168 MICHELIN 275/35ZR20 SKU, 05525M, 102Y, P
COST/SALE/COMP: 45400 57800 289.00 289.00 578.00
2 1400500-1 SCRAP FEE
COST/SALE/COMP: 600 600 3.00 3.00 6.00

VERSION 1 (EMP# 138,13NOV20 12:42): 74076 1.00
MOUNTED AND BALANCED 2 TIRES.
OLD DOT#: LR/ 4MB4 00CX 2918
RR/ 4MB4 00CX 2918
NEW DOT#: LR/ 4MB4 00CX 2320
RR/ 4MB4 00CX 2320

R** Alignment, Front and Rear - Check and Adjust
ALIGN 4 WHEEL ALIGNMENT
516 CMI 0.95 2.00
COST/SALE/COMP: 6900 12995 129.95 129.95

VERSION 1 (EMP# 516,17NOV20 08:34): 74080 ALIGNMENT 2.00 PERF AND COMP ALIGNMENT. ADJUSTED FRONT AND REAR TOE.

Table with columns: DESCRIPTION, TOTALS. Includes rows for LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, LUBE, SUBLET AMOUNT, MISC. CHARGES, TOTAL CHARGES, LESS CREDIT, SALES TAX, and PLEASE PAY THIS AMOUNT.

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY OR INCIDENTAL DAMAGES.

* SHOP SUPPLY COSTS: We have added a charge equal to % of the total cost of labor and parts, not to exceed \$ to the Repair Order for shop supplies used in connection with this repair. ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

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PAGE 7

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Hoover, AL 35244

SERVICE ADVISOR: 833 TORY BARBER

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG. Includes details for a Mercedes S550V with VIN WDDUG8CBXEA043082.

Table with columns: DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes dates and rates for various services.

Table with columns: R.O. OPENED, READY, OPTIONS, DLR: ENTER. Includes status and options for the repair.

Table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL. Includes line items for labor and parts.

Table with columns: EST, CONTACT, SA. Includes estimated cost and contact information for a service.

Table with columns: EST, CONTACT, SA. Includes estimated cost and contact information for a service.

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Table with columns: EST, CONTACT, SA. Includes estimated cost and contact information for a service.

Table with columns: COST, SALE, COMP. Includes cost breakdown for parts and labor.

Main repair log table with columns: DATE, START, FINISH, DURATION, TYPE, TECH, LINE(S), CHG. Lists various repair activities over time.

Warranty disclaimer and shop supply costs table. Includes text about warranties and a table for labor, parts, and other charges.

Signature lines for customer and authorized dealership representative.

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Table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL. Lists labor hours for various tasks.

Table with columns: ACCOUNT, SALE, COST, CONTROL. Lists account numbers and their corresponding sale and cost values.

COST/SALE/COMP TOT: 188345 425900 0

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Table with columns: SHOP SUPPLY COSTS, DESCRIPTION, TOTALS. Lists labor, parts, gas, oil, lube, and other charges.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 140001

714172

** PRE-INVOICE **
ACCOUNTING



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Donald Welch

DUPLICATE 1
PAGE 1

IRONDALE CAMPUS
750 Mercedes Way
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1800 Montgomery Hwy.
Hoover, AL 35244

HOME: CONT:256-649-0807
BUS: CELL:256-649-0807

SERVICE ADVISOR: 791 RICHARD CHAMPION

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	08	MERCEDES LT GL550	4JGBF86E28A429229		155411/155411	TI561	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
13OCT08	DD22MAY08	13OCT2012	18:00 27OCT20		150.00	CASH	21NOV20
R.O. OPENED	READY	OPTIONS: DLR:ENTER ENG:5.5_Liter_Gas					
10:58 23OCT20	09:56 30OCT20						

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
A	PERFORM B	SERVICE WITH CABIN FILTER						
	B-SERV	PERFORM B SERVICE WITH CABIN FILTER						
		819 CMI		1.03	2.50		260.95	260.95
		COST/SALE/COMP:		5000	26095			
		1 I000-180-26-09 TS FILTER INSERT				19.00	19.00	19.00
		COST/SALE/COMP:		1125	1900	0		
		1 I002-986-14-71-09 WINDSHIELD WASHER FLUID				11.50	11.50	11.50
		COST/SALE/COMP:		680	1150	0		
		1 I007603-014106 SEAL RING,VLRUB				3.40	3.40	3.40
		COST/SALE/COMP:		200	340	0		
		1 I000-989-08-07-01 BRAKE FLUID				23.50	23.50	23.50
		COST/SALE/COMP:		1500	2350	0		
		1 I164-830-02-18-64 COMBINATION FILTER				58.00	58.00	58.00
		COST/SALE/COMP:		3450	5800	0		
		97 I000-989-79-02-19-BIFU MB 229.5 SAE 5W-40 BULK				0.60	0.60	58.20
		COST/SALE/COMP:		3880	5820	0		
		9 I000-989-79-02-19-BIFU MB 229.5 SAE 5W-40 BULK				0.60	0.60	5.40
		COST/SALE/COMP:		360	540	0		
VERSION 1 (EMP# 819,10032,27OCT20 09:12): 155411 B SERVICE 2.50 PERFORMED B SERVICE OIL AND FILTER RESET FSS PERFORMED MPI REPLACED CABIN AIR FILTERS PERFORMED BRAKE FLUSH								
B	1	CUSTOMER STATES THE DAYTIME RUNNING LIGHTS DO NOT COME ON						
		NPF NO PROBLEM FOUND						
		819 CMI		1.30	0.00		0.00	0.00
		COST/SALE/COMP:		0	0			
		10032 CMI		0.80	0.00		0.00	0.00
		COST/SALE/COMP:		1280	0			
				2.10	0.00		0.00	0.00

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	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.		
DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	

CUSTOMER #: 140001

714172



Mercedes-Benz of Birmingham

** PRE-INVOICE ** *ACCOUNTING*

(205) 848-7000 mbbhm.com

Donald Welch

DUPLICATE 1 PAGE 2

IRONDALE CAMPUS 750 Mercedes Way Irondale, AL 35210

HOOVER CAMPUS 1800 Montgomery Hwy. Hoover, AL 35244

HOME: CONT:256-649-0807 BUS: CELL:256-649-0807

SERVICE ADVISOR: 791 RICHARD CHAMPION

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG. Includes details for 08 MERCEDES LT GL550, VIN 4JGBF86E28A429229, and service dates.

Main service items table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL. Includes items C, D, G, and E** with descriptions of seat button, coolant leak, and tire rotation.

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* SHOP SUPPLY COSTS: We have added a charge equal to % of the total cost of labor and parts, not to exceed \$ to the Repair Order for shop supplies used in connection with this repair. Includes sub-table for LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, LUBE, etc.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

CUSTOMER #: 140001

714172

** PRE-INVOICE **
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Donald Welch

DUPLICATE 1
PAGE 3

IRONDALE CAMPUS
750 Mercedes Way
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1800 Montgomery Hwy.
Hoover, AL 35244

HOME: CONT:256-649-0807
BUS: CELL:256-649-0807

SERVICE ADVISOR: 791 RICHARD CHAMPION

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	08	MERCEDES LT GL550	4JGBF86E28A429229		155411/155411	TI561	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
13OCT08	DD22MAY08	13OCT2012	18:00 27OCT20		150.00	CASH	21NOV20
R.O. OPENED		READY	OPTIONS:				
10:58 23OCT20		09:56 30OCT20	DLR:ENTER ENG:5.5_Liter_Gas				

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	-----	-------

COOLER											
COST/SALE/COMP:						7600	16340	0	163.40	163.40	163.40
1 I272-200-05-15 COOLANT THERMOSTAT											
COST/SALE/COMP:						7700	16555	0	165.55	165.55	165.55
1 IQ-1-03-0004 ANTICORROSION/ANTIFREEZE G48											
COST/SALE/COMP:						1600	2350	0	23.50	23.50	23.50

VERSION 1 (EMP# 10032,30OCT20 08:12): 155411 OIL FILTER HOUSING
3.00 REMOVED AND REPLACED OIL FILTER HOUSING DUE TO A LEAK DETECTED
COMING FROM THE SEAL.

G** Radiator - Replace

204000 REPLACE RADIATOR											
819 CMI						5.65	6.80		1020.00	1020.00	1020.00
COST/SALE/COMP:						13600	102000				
1 I251-500-07-03 RADIATOR											
COST/SALE/COMP:						22000	39744	0	397.44	397.44	397.44
1 IQ-1-03-0004 ANTICORROSION/ANTIFREEZE G48											
COST/SALE/COMP:						1600	2350	0	23.50	23.50	23.50

H** CENTRIFUGE AND CAM COVERS

CAUSE: CENTRIFUGE COVER LEAKING

019735 COVER OF CENTRIFUGE FOR CRANKCASE VENTILATION REMOVE/ INSTALL, SEAL											
819 CMI						1.66	2.00		300.00	300.00	300.00
COST/SALE/COMP:						4000	30000				
1 I272-010-06-31 HOUSING COVER W COUPLING											
COST/SALE/COMP:						4350	10005	0	100.05	100.05	100.05
2 I000-998-65-90 CLOSING COVER											
COST/SALE/COMP:						460	1726	0	8.63	8.63	17.26

VERSION 1 (EMP# 10032,30OCT20 08:13): 155411 RADIATOR 6.80 REMOVED AND REPLACED RADIATOR DUE TO A LEAK DETECTING COMING FROM A CRACK IN THE RADIATOR NEAR THE TOP RIGHT CORNER. REPLACED COOLANT AND VERIFIED REPAIR

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			PARTS AMOUNT	
			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES *	
			TOTAL CHARGES	
			LESS CREDIT	
			SALES TAX	
			PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 140001

714172

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ACCOUNTING



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PAGE 4

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HOME: CONT:256-649-0807
BUS: CELL:256-649-0807

SERVICE ADVISOR: 791 RICHARD CHAMPION

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	08	MERCEDES LT GL550	4JGBF86E28A429229		155411/155411	TI561	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
13OCT08	DD22MAY08	13OCT2012	18:00 27OCT20		150.00	CASH	21NOV20
R.O. OPENED	READY	OPTIONS: DLR:ENTER ENG:5.5_Liter_Gas					
10:58 23OCT20	09:56 30OCT20						

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
1	I000-998-56-90		EXPANSION PLUG			15.05	15.05	15.05
	COST/SALE/COMP:			430	1505	0		
1	1400600-1		SOLVENT			9.95	9.95	9.95
	COST/SALE/COMP:			0	995	0		
VERSION 1 (EMP# 10032,30OCT20 08:13): 155411 CENTRIFUGE COVER AND CAM PLUGS 2.00 REPLACED CENTRIFUGE COVER AND CAM PLUGS DUE TO THE FACT THAT THEY WERE FOUND LEAKING OIL ONTO THE EXHAUST.								
I** Spark Plugs - (OEM) Replace								
	151010		SPARK PLUGS, R & R / REPL. IF REQ.				360.00	360.00
	819	CMI	1.45 2.40					
	COST/SALE/COMP:			4800	36000			
	8	I004-159-18-03-26	SPARK PLUG			18.50	18.50	148.00
	COST/SALE/COMP:			8800	14800	0		
	1	I002-989-80-51-09	LUBRICATING GREASE			22.50	22.50	22.50
	COST/SALE/COMP:			750	2250	0		
VERSION 1 (EMP# 10032,30OCT20 08:14): 155411 SPARK PLUGS 2.40 REPLACED SPARK PLUGS DUE BY TIME AND MILES								
J** Air Filter Element - Replace								
	819	CMI	0.63 0.70				105.00	105.00
	COST/SALE/COMP:			1400	10500			
	1	I273-094-04-04	TS AIR FILTER ELEMENT			65.00	65.00	65.00
	COST/SALE/COMP:			3900	6500	0		
VERSION 1 (EMP# 819,27OCT20 09:50): 155411 ENGINE AIR FILTER 0.70 REPLACED ENGINE AIR FILTER DUE BY MILES AND TIME								
K** 722.9 Transmission Flush								
	819	CMI	2.55 2.20				293.50	293.50
	COST/SALE/COMP:			4400	29350			
	1	I221-277-02-00	GEAR OIL FILTER			43.50	43.50	43.50
	COST/SALE/COMP:			2600	4350	0		
	1	I220-271-03-80	GASKET			25.00	25.00	25.00
	COST/SALE/COMP:			1500	2500	0		
	6	I004-990-35-12	SCREW			6.80	6.80	40.80

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DESCRIPTION	TOTALS
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PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS CREDIT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE _____ CUSTOMER SIGNATURE _____ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____

CUSTOMER #: 140001

714172

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SERVICE ADVISOR: 791 RICHARD CHAMPION

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R.O. OPENED	READY	OPTIONS: DLR:ENTER ENG:5.5_Liter_Gas					
10:58 23OCT20	09:56 30OCT20						

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
	COST/SALE/COMP:			1020	4080	0		
	6 I001-989-68-03-15	TRANSMISSION OIL				23.50	23.50	141.00
	COST/SALE/COMP:			8400	14100	0		
	1 I007603-012102	RING, GENERAL, METAL				3.40	3.40	3.40
	COST/SALE/COMP:			200	340	0		
VERSION 1 (EMP# 819,30OCT20 08:20): 155411 TRANSMISSION SERVICE 2.20 PERFORMED TRANSMISSION SERVICE PER MB GUIDLINES								
L** Windshield Wiper Blades Front and Rear WIPERS LABOR TO REPLACE FRONT WINDSHIELD WIPERS 819 CMI 0.00 0.20								
	COST/SALE/COMP:			400	1495		14.95	14.95
	1 I251-820-01-00	TS WIPER BLADE				70.00	70.00	70.00
	COST/SALE/COMP:			4200	7000	0		
	1 I169-820-17-45	WIPER BLADE				11.00	11.00	11.00
	COST/SALE/COMP:			200	795		7.95	7.95
	1 I169-820-17-45	WIPER BLADE				11.00	11.00	11.00
	COST/SALE/COMP:			650	1100	0		
VERSION 1 (EMP# 10032,30OCT20 08:14): 155411 WIPER BLADES 0.30 REPLACED WIPERS BLADES DUE BY WEAR								
M** Power Steering Rack and Pinion - Replace 463400 POWER STEERING REMOVE/INSTALL 819 CMI 6.57 6.00								
	COST/SALE/COMP:			12000	90000		900.00	900.00
	1 I164-460-05-00-80	REMAN STEERING BOX ASSEMBLY				1130.00	1130.00	1130.00
	COST/SALE/COMP:			68000	113000	0		
	1 IQ-1-46-0002	POWER STEERING FLUID				9.25	9.25	9.25
	COST/SALE/COMP:			600	925	0		
	2 I002-990-70-50	NUT				9.00	9.00	18.00
	COST/SALE/COMP:			480	1800	0		
	2 I001-990-91-54	UNION NUT				28.20	28.20	56.40

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CUSTOMER #: 140001

714172

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Donald Welch

DUPLICATE 1
PAGE 6

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1800 Montgomery Hwy.
Hoover, AL 35244

HOME: CONT:256-649-0807
BUS: CELL:256-649-0807

SERVICE ADVISOR: 791 RICHARD CHAMPION

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	08	MERCEDES LT GL550	4JGBF86E28A429229		155411/155411	TI561	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
13OCT08	DD22MAY08	13OCT2012	18:00 27OCT20		150.00	CASH	21NOV20
R.O. OPENED	READY	OPTIONS: DLR:ENTER ENG:5.5_Liter_Gas					
10:58 23OCT20	09:56 30OCT20						

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
	COST/SALE/COMP:			1880	5640	0		
	2 I015-997-22-45		ORING			6.80	6.80	13.60
	COST/SALE/COMP:			340	1360	0		
	2 I001-989-24-03-13		HYDRAULIC OIL			34.00	34.00	68.00
	COST/SALE/COMP:			4700	6800	0		
	-1 164-460-05-00-70		STEERING BOX ASSEMBLY			580.00	346.00	-346.00
	COST/SALE/COMP:			-34600	-34600	0		

VERSION 1 (EMP# 10032,30OCT20 08:16): 155411 STEERING RACK 6.00
REMOVED AND REPLACED STEERING RACK DUE TO THE FACT THAT THE STEERING RACK HAD A DAMAGED SUPPORT BUSHING THAT MOUNTS TO THE VEHICLE FRAME. REPLACED POWER STEERING FLUID AND VERIFIED REPAIR.

N** Seat Adjustment Switch, (Left Front) - Replace

91 REPLACED DRIVER'S SEAT ADJ SWITCH	819 CMI	0.00	0.50				75.00	75.00
COST/SALE/COMP:		1000	7500					
1 I164-870-43-10-9051			SWITCH			176.30	176.30	176.30
COST/SALE/COMP:		8200	17630			0		

VERSION 1 (EMP# 10032,30OCT20 08:17): 155411 SEAT ADJUSTMENT 0.50
REPLACED DRIVERS SEAT ADJUSTMENT SWITCH PER CUSTOMER REQUEST

O** 4 WHEEL ALIGNMENT

ALIGN 4 WHEEL ALIGNMENT	657 CMI	0.00	2.00				64.98	64.98
COST/SALE/COMP:		5700	6498					
1 I000-333-07-71			SCREW			23.40	23.40	23.40
COST/SALE/COMP:		780	2340			0		
40 INSTALLED BOLTKIT	819 CMI	0.00	1.00				150.00	150.00
COST/SALE/COMP:		2000	15000					

VERSION 1 (EMP# 10032,30OCT20 08:18): 155411 ALIGNMENT 3.00

1 HOUR TO TECH 819
2 HOURS TO TECH 657 (TRAINING)
BOLT KIT NECESSARY.

PERFORMED WHEEL ALIGNMENT AND INSTALLED A BOLT KIT IN ORDER TO

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We have added a charge equal to _____% of the total cost of labor and parts, not to exceed \$ _____ to the Repair Order for shop supplies used in connection with this repair.	LABOR AMOUNT	
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES *	
	TOTAL CHARGES	
	LESS CREDIT	
	SALES TAX	
	PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 140001

714172

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SERVICE ADVISOR: 791 RICHARD CHAMPION

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	08	MERCEDES LT GL550	4JGBF86E28A429229		155411/155411	TI561	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
13OCT08	DD22MAY08	13OCT2012	18:00 27OCT20		150.00	CASH	21NOV20
R.O. OPENED		READY	OPTIONS:				
10:58 23OCT20		09:56 30OCT20	DLR:ENTER ENG:5.5_Liter_Gas				

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
CORRECT ALIGNMENT AFTER REPAIRS.								

EST: 7,490.70 27OCT20 08:41 SA: 791
CONTACT:

EST: 7,028.33 23OCT20 15:36 SA: 791
CONTACT:

EST: 477.49 23OCT20 10:58 SA: 791
CONTACT:

EST: 439.99 23OCT20 10:58 SA: 791
CONTACT:

COST/SALE/COMP: 0 3995 39.95

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
10-23-20	12:25	12:47	0.36	DW	819	D	
	12:47	14:05	1.30	DW	819	B	
10-27-20	08:23	09:11	0.80	W	10032	B	
	08:10	09:12	1.03	W	819	A	
	09:12	09:50	0.63	W	819	J	
	09:50	11:17	1.45	W	819	I	
	11:17	11:41	0.40	W	819	F	
	13:56	16:03	2.12	W	819	F	
	16:03	17:06	1.05	W	819	H	

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PARTS AMOUNT	
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SUBLET AMOUNT	
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LESS CREDIT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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13OCT08	DD22MAY08	13OCT2012	18:00 27OCT20		150.00	CASH	21NOV20
R.O. OPENED		READY	OPTIONS:				
10:58 23OCT20		09:56 30OCT20	DLR:ENTER ENG:5.5_Liter_Gas				

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
10-28-20		07:22	07:59	0.61	W	819	H	
		07:59	07:59	0.00	W	819	D	
		07:59	13:38	5.65	W	819	G	
		13:38	13:42	0.07	W	819	M	
10-29-20		09:24	11:50	2.43	W	819	M	
		12:54	16:58	4.07	W	819	M	
		16:58	19:18	2.33	W	819	K	
10-30-20		08:08	08:21	0.22	W	819	K	

ACCOUNT	SALE	COST	CONTROL
81100	415728	64780	
82100	274030	135095	
45800	6360	4240	
32404	995	0	
82300	34600	34600	
6103	3995	0	
32401	31599	0	
22500	767307	*****	

COST/SALE/COMP TOT: 238715 735708 0

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CUSTOMER #: 4058101

714483

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TRACIE NEWMAN
726 HILLYER HIGH RD
ANNISTON, AL 36207-6251
TANEWMAN09@GMAIL.COM
HOME:256-405-8101 CONT:256-405-8101
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PAGE 1

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Hoover, AL 35244

SERVICE ADVISOR: 791 RICHARD CHAMPION

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
DIAMOND WH	19	MERCEDES LT GLE43W4	4JGDA6EBXKB209907		19563/19566	TI538	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
27NOV19 DD			18:00 27OCT20		150.00	CASH	10NOV20

R.O. OPENED READY OPTIONS: SOLD-STK:M209907 DLR:ENTER

11:28 27OCT20 17:37 10NOV20

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	-----	-------

A B-SERV - PERFORM B SERVICE WITH CABIN FILTER

CAUSE: B-SERV - PERFORM B SERVICE WITH CABIN FILTER

B-SERV B-SERV - PERFORM B SERVICE WITH CABIN FILTER

902 CMI 0.68 2.50

COST/SALE/COMP: 6500 24165 241.65 241.65

1 I276-180-00-09 TS OIL FILTER ELEMENT

COST/SALE/COMP: 1375 2300 0 23.00 23.00 23.00

1 I002-986-14-71-09 WINDSHIELD WASHER FLUID

COST/SALE/COMP: 680 1150 0 11.50 11.50 11.50

1 I007603-014106 SEAL RING,VLRUB

COST/SALE/COMP: 200 340 0 3.40 3.40 3.40

1 I166-830-72-01 TS FINE PARTICLE FILTER

COST/SALE/COMP: 4200 7000 0 70.00 70.00 70.00

1 I166-830-02-18 DUST FILTER

COST/SALE/COMP: 1350 2250 0 22.50 22.50 22.50

1 I000-989-08-07-01 BRAKE FLUID

COST/SALE/COMP: 1500 2350 0 23.50 23.50 23.50

74 I000-989-79-02-19-BIFU MB 229.5 SAE 5W-40 BULK

COST/SALE/COMP: 2960 4440 0 0.60 0.60 44.40

VERSION 1 (EMP# 791,27OCT20 11:28): B-SERV - PERFORM B SERVICE WITH CABIN FILTER

VERSION 2 (EMP# 902,27OCT20 12:23): 19563 2.50 PERFORMED B SERVICE WITH 7.4 QTS. RESET FSS. INSTALLED NEW CABIN AIR FILTER. PERFORMED BRAKE FLUSH

B 1 CUSTOMER STATES QUOTE WINDSHIELD AS NEEDED

C00 NO CHARGE

902 CMI 0.00 0.00

COST/SALE/COMP: 0 0 0.00 0.00

VERSION 1 (EMP# 902,27OCT20 12:24): 19563 QUOTED NEW WINDSHIELD

C** Wheels - Rotate

ROTATE TIRE ROTATION

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DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
27NOV19 DD			18:00 27OCT20		150.00	CASH	10NOV20
R.O. OPENED	READY	OPTIONS: SOLD-STK:M209907 DLR:ENTER					
11:28 27OCT20	17:37 10NOV20						

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
		902	CMI	0.00	0.70		39.95	39.95
COST/SALE/COMP: 1820 3995								
VERSION 1 (EMP# 902,28OCT20 11:26): 19563 0.70 PERFORMED ROTATE								
D** Blade, Wiper (Rear) - Replace								
RWIPER REPLACE REAR WIPER								
		902	CMI	0.00	0.10		7.95	7.95
COST/SALE/COMP: 260 795								
1 I169-820-17-45 WIPER BLADE 11.00 11.00 11.00								
COST/SALE/COMP: 650 1100 0								
VERSION 1 (EMP# 902,28OCT20 11:27): 19563 0.10 REMOVED AND REPLACED								
WIPER								
E** Windshield Wiper Blades (Dual Wipers) - (OEM) Replace								
WIPERS LABOR TO REPLACE FRONT WINDSHIELD WIPERS								
		902	CMI	0.00	0.20		14.95	14.95
COST/SALE/COMP: 520 1495								
1 I166-820-10-45-28 TS WIPER BLADE 54.00 54.00 54.00								
COST/SALE/COMP: 3200 5400 0								
VERSION 1 (EMP# 902,28OCT20 11:27): 19563 0.20 REMOVED AND REPLACED								
WIPERS								
F** WINDSHIELD								
WINDSHIELD/PROGRAM INSTALL MERCEDES-BENZ								
WINDSHIELD AND PROGRAM/CALIBRATE SENSORS								
		391	CMI	2.11	5.20		650.00	650.00
COST/SALE/COMP: 13000 65000								
1 166-670-53-00 WINDSHIELD 901.25 901.25 901.25								
COST/SALE/COMP: 39200 90125 0								
2 I000-989-49-05 ONE-COMPONENT ADHESIVE 81.00 81.00 162.00								
COST/SALE/COMP: 0 16200 0								
VERSION 1 (EMP# 391,10NOV20 13:39): 19566 CRACKED WINDSHIELD 5.90								
REPLACED CRACKED WINDSHIELD AND CALIBRATED MULTIFUNCTIONAL CAMERA								
VERSION 2 (EMP# 391,10NOV20 16:20): 19566 CRACKED WINDSHIELD 5.20								
REPLACED CRACKED WINDSHIELD AND CALIBRATED MULTIFUNCTIONAL CAMERA								

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.	* SHOP SUPPLY COSTS: We have added a charge equal to _____ % of the total cost of labor and parts, not to exceed \$_____ to the Repair Order for shop supplies used in connection with this repair.	DESCRIPTION	TOTALS
		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES *	
		TOTAL CHARGES	
		LESS CREDIT	
		SALES TAX	
		DATE	CUSTOMER SIGNATURE

CUSTOMER #: 4058101

714483

** PRE-INVOICE **
ACCOUNTING



Mercedes-Benz
of Birmingham

(205) 848-7000 mbbhm.com

TRACIE NEWMAN
726 HILLYER HIGH RD
ANNISTON, AL 36207-6251
TANEWMAN09@GMAIL.COM
HOME: 256-405-8101 CONT: 256-405-8101
BUS: 256-405-8101 CELL: 256-405-8101

PAGE 3

IRONDALE CAMPUS
750 Mercedes Way
Irontdale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

SERVICE ADVISOR: 791 RICHARD CHAMPION

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG. Row 1: DIAMOND WH 19 MERCEDES LT GLE43W4 4JGDA6EBXKB209907 19563/19566 TI538. Row 2: DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Row 3: 27NOV19 DD, 18:00 27OCT20, 150.00, CASH, 10NOV20.

Table with columns: R.O. OPENED, READY, OPTIONS. Row 1: 11:28 27OCT20, 17:37 10NOV20, SOLD-STK:M209907 DLR:ENTER

Table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL. Row 1: EST: 1,279.89 27OCT20 16:53 SA: 791

CONTACT:

EST: 629.89 27OCT20 16:36 SA: 791

CONTACT:

EST: 477.49 27OCT20 11:28 SA: 791

CONTACT:

COST/SALE/COMP: 0 3995 39.95

Table with columns: DATE, START, FINISH, DURATION, TYPE, TECH, LINE(S), CHG. Rows include dates like 10-27-20, 10-28-20, 11-10-20 with associated times and technician codes.

Table with columns: ACCOUNT, SALE, COST, CONTROL. Rows include account numbers like 81100, 82100, 45800, 6103, 32401, 22500.

COST/SALE/COMP TOT: 77415 232100 0

Complex table containing WARRANTY DISCLAIMER, SHOP SUPPLY COSTS, and a detailed breakdown of charges (LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, LUBE, etc.) with a total of 2453.66.

CUSTOMER #: 139537

714487



Mercedes-Benz of Birmingham

(205) 848-7000 mbbhm.com

CLASSIC CAR COLLISION
CLASSIC CAR COLLISION

** PRE-INVOICE **
ACCOUNTING

AL PAGE 1

IRONDALE CAMPUS HOOVER CAMPUS
750 Mercedes Way 1800 Montgomery Hwy.
Irondale, AL 35210 Hoover, AL 35244

HOME: CONT:205-709-2614
BUS: 205-709-2614 CELL:205-903-9563

SERVICE ADVISOR: 768 ASHTON HIGGINBOTHAM

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	20	MERCEDES E300W	WDDZF8DB2LA699880		9811/9820	TI356	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN20	DD03JUL19		17:00 27OCT20		150.00	CASH	04NOV20
R.O. OPENED		READY	OPTIONS: STK:M699880 DLR:ENTER				
11:46 27OCT20		09:20 04NOV20					

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	-----	-------

A CUSTOMER STATES THEY REPLACED THE STEERING GEAR, EXHAUST, RADIATOR, CONDENSER, AND SUSPENSION CRADLE. SINCE THEN ESP, ACTIVE BRAKE ASSIST, AND CRUISE CONTROL ARE INOPERATIVE
46 REPOSITIONED STEERING SHAFT ON STEERING RACK
624 CMI 0.89 1.00 150.00 150.00

COST/SALE/COMP: 2800 15000

VERSION 1 (EMP# 624,30OCT20 10:22): 9811 TRACTION CONTROL MALFUNCTIONS PRESENT. 1.00 RAN A SHORT TEST AND FOUND CURRENT FAULTS PRESENT. DIAGNOSIS LED TO FINDING THE STRAIGHT AHEAD POSITION OF THE STEERING WHEEL TO BE REGISTERING 360 DEGREES. LOWERED PANELS, REMOVED SHAFT FROM RACK, AND RE-CONNECTED AT 0 DEGREES (CENTER POSITION). CLEARED CODES AND VERIFIED REPAIR.

B CUSTOMER STATES COOLANT HOT MESSAGE IS ON
201290 REMOVE/INSTALL COOLANT PUMP, REPLACE IF NECESSARY

624 CMI 6.87 5.00

COST/SALE/COMP: 14000 75000 750.00 750.00

1 I264-090-03-00 CLEAN AIR LINE 260.15 260.15 260.15

COST/SALE/COMP: 12100 26015 0 464.38 464.38 464.38

1 I264-200-03-01 COOLANT PUMP 0 15.75 15.75 15.75

COST/SALE/COMP: 26000 46438 0 219.30 219.30 219.30

1 I000-997-61-09 O-RING 0 29.50 29.50 29.50

COST/SALE/COMP: 450 1575 0 219.30 219.30 219.30

1 I264-200-15-01 THERMOSTAT 0 29.50 29.50 29.50

COST/SALE/COMP: 10200 21930 0 29.50 29.50 29.50

1 IQ-1-03-0005 G40 ANTIFREEZE GLYSANTIN G40 29.50 29.50 29.50

COST/SALE/COMP: 1900 2950 0

VERSION 1 (EMP# 624,31OCT20 15:31): 9820 COOLANT HOT MESSAGE IS ON.
5.00 CHECKED VEHICLE FOR COMPLAINT REPLACED FAULTY/DAMAGED COMPONENTS (ELEC. WATER PUMP, THERMOSTAT, AND CLEAN AIR DUCT.) AS NEEDED

C 4 WHEEL ALIGNMENT

CAUSE: PERFORM 4 WHEEL ALIGNMENT PER MERCEDES GUIDELINES

ALIGN 4 WHEEL ALIGNMENT

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		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES *	
		TOTAL CHARGES	
		LESS CREDIT	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 139537

714487

** PRE-INVOICE **
ACCOUNTING



Mercedes-Benz
of Birmingham

(205) 848-7000 mbbhm.com

CLASSIC CAR COLLISION
CLASSIC CAR COLLISION

AL

PAGE 2

IRONDALE CAMPUS
750 Mercedes Way
Irontdale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

HOME: CONT:205-709-2614
BUS: 205-709-2614 CELL:205-903-9563

SERVICE ADVISOR: 768 ASHTON HIGGINBOTHAM

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	20	MERCEDES E300W	WDDZF8DB2LA699880		9811/9820	TI356	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN20	DD03JUL19		17:00 27OCT20		150.00	CASH	04NOV20
R.O. OPENED		READY		OPTIONS: STK:M699880 DLR:ENTER			

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
		624	CMI	1.11	2.00		129.95	129.95

COST/SALE/COMP: 5600 12995
 VERSION 1 (EMP# 624,30OCT20 10:17): 9811 ALIGN. 2.00 PERFORMED
 ALIGN. AND ADJUSTED ALL VALUES TO MB SPECS.. TEST DROVE AND THE CAR
 DROVE FINE.
 D** ELECTRIC COOLANT PUMP AND THERMOSTAT (REPL).. (COOLANT AND SEAL IS
 ALSO NEEDED)
 C00 NO CHARGE

624	CMI	0.00	0.00			0.00	0.00
-----	-----	------	------	--	--	------	------

COST/SALE/COMP: 0 0
 VERSION 1 (EMP# 624,31OCT20 15:31): 9820 SEE LINE B.
 E** ESP. AND ACTIVE BRAKE ASSIST MALFUNCTIONS.... CRUISE CONTROL IS
 INOP. (DIAG. AND REPAIR)
 CAUSE: STEERING COLUMN TO RACK WAS FOUND TO HAVE BEEN INSTALLED 360
 DEGREES OFF CAUSING MALFUNCTIONS.... CORRECTED AS NEEDED AND
 CLEARED FAULTS
 C00 NO CHARGE

624	CM	0.01	0.00			0.00	0.00
-----	----	------	------	--	--	------	------

COST/SALE/COMP: 0 0
 VERSION 1 (EMP# 624,30OCT20 10:23): 9811 SEE LINE A.
 F** CENTER GRAVEL SHIELD AND JACK PAD AT SUBFRAME
 CAUSE: MISSISNG

88	CM	0.38	0.30			45.00	45.00
----	----	------	------	--	--	-------	-------

1	213-524-27-00	COVER F ENGINE COMP. BM	129.80	129.80	129.80
10	1001-990-60-36	SHEET METAL SCREW	8.00	8.00	80.00
1	I213-628-12-00	FIXTURE	27.00	27.00	27.00

VERSION 1 (EMP# 10032,03NOV20 15:59): 9820 0.30 INSTALLED JACK PAD
 AT SUBFRAME.

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	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.		
DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	

CUSTOMER #: 139537

714487



Mercedes-Benz of Birmingham

(205) 848-7000 mbbhm.com

CLASSIC CAR COLLISION
CLASSIC CAR COLLISION

** PRE-INVOICE **
ACCOUNTING

AL

PAGE 3

IRONDALE CAMPUS
750 Mercedes Way
Irondale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

HOME: CONT:205-709-2614

BUS: 205-709-2614 CELL:205-903-9563

SERVICE ADVISOR: 768 ASHTON HIGGINBOTHAM

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	20	MERCEDES E300W	WDDZF8DB2LA699880		9811/9820	TI356	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN20	DD03JUL19		17:00 27OCT20		150.00	CASH	04NOV20

R.O. OPENED READY OPTIONS: STK:M699880 DLR:ENTER

11:46 27OCT20 09:20 04NOV20

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	-----	-------

EST: 2,065.63 28OCT20 10:36 SA: 768

CONTACT:

39.95

COST/SALE/COMP: 0 3995

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
10-27-20	12:33	13:21	0.80	DW	624	A	
	13:21	13:33	0.20	DW	624	B	
	14:39	15:44	1.08	DW	624	B	
	16:42	17:05	0.38	DW	624	B	
10-28-20	09:22	10:04	0.70	DW	624	B	
10-29-20	15:29	18:17	2.80	W	624	B	
10-30-20	07:53	09:10	1.29	W	624	B	
	09:10	10:17	1.11	W	624	C	
	10:17	10:22	0.09	W	624	A	
	10:22	10:23	0.01	W	624	E	
10-31-20	10:23	10:23	0.00	W	624	B	
	15:06	15:31	0.42	W	624	B	
	15:31	15:31	0.00	W	624	D	
11-03-20	14:39	15:01	0.37	W	10032	F	
	15:58	15:59	0.01	W	10032	F	

ACCOUNT	SALE	COST	CONTROL
81100	107495	23008	
82100	122588	59450	
6103	3995	0	
32401	12259	0	
22500	246337	*****	

COST/SALE/COMP TOT: 82458 234078 0

DESCRIPTION	TOTALS
LABOR AMOUNT	1074.95
PARTS AMOUNT	1225.88
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	39.95
TOTAL CHARGES	2340.78
LESS CREDIT	0.00
SALES TAX	122.59
PLEASE PAY THIS AMOUNT	2463.37

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* SHOP SUPPLY COSTS: We have added a charge equal to _____ % of the total cost of labor and parts, not to exceed \$_____, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 135202

714593

** PRE-INVOICE **
ACCOUNTING



Mercedes-Benz
of Birmingham

(205) 848-7000 mbbhm.com

WALTER FRANCIS SCOTT
3632 MONTEVALLO RD S
MOUNTAIN BRK, AL 35213-4206
PAIGESCOTT@ICLOUD.COM
HOME:205-616-6617 CONT:205-616-6617
BUS: CELL:205-616-8800

PAGE 1

IRONDALE CAMPUS
750 Mercedes Way
Irondale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

SERVICE ADVISOR: 768 ASHTON HIGGINBOTHAM

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
WHITE	20	MERCEDES LT GLE350W4	4JGFB4KB8LA214352		11832/11837	TI314	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
10APR20 DD			18:00 28OCT20		150.00	CASH	03NOV20

R.O. OPENED	READY	OPTIONS:
08:42 28OCT20	14:32 03NOV20	SOLD-STK:M214352 DLR:ENTER ENG:2.0_Liter_Turbo

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	-----	-------

A 1 CUSTOMER STATES TO REPLACE WINDSHIELD. SOP HERE. INSURANCE TO PAY WINDSHIELD/PROGRAM INSTALL MERCEDES-BENZ WINDSHIELD AND PROGRAM/CALIBRATE SENSORS
446 CMI 3.70 5.50 650.00 650.00
COST/SALE/COMP: 16500 65000
1 I167-670-47-01 WINDSHIELD 798.00 798.00 798.00
COST/SALE/COMP: 34000 79800 0
VERSION 1 (EMP# 446,02NOV20 15:49): 11837 5.50 REPLACED THE WINDSHIELD THAT WAS DAMAGED.

B 2 CUSTOMER STATES THE CAMERA BELOW THE MERCEDES BENZ STAR IS CRACKED. INSURANCE TO PAY
54 REPLACED 360 CAMERA
446 CMI 2.40 2.80 420.00 420.00
COST/SALE/COMP: 8400 42000
1 I000-905-55-05 CAMERA 500.00 500.00 500.00
COST/SALE/COMP: 38100 50000 0
GOODWILL CUSTOMER SATISFACTION
999 CMI 0.00 -0.40 -63.00 -63.00
COST/SALE/COMP: 0 -6300
VERSION 1 (EMP# 446,02NOV20 15:48): 11837 2.80 REPLACED THE FRONT 360 CAMERA THAT WAS DAMAGED AND CALIBRATED THE 360 CAMERA SYSTEM USING THE SDS.

C Insurance adjuster winter warren. CLAIM NUMBER AL004507. 4803461203
C00 NO CHARGE
446 CMI 0.00 0.00 0.00 0.00
COST/SALE/COMP: 0 0

D 2 CUSTOMER STATES TO CHECK TIRES AMD ADJUST TIRE PRESSURES
C00 NO CHARGE
446 CMI 0.01 0.00 0.00 0.00
COST/SALE/COMP: 0 0
VERSION 1 (EMP# 446,02NOV20 15:50): 11837 INSPECTED TIRES AND CORRECTED THE TIRE PRESSURES.

E (205) 616-6617
CONTACT (205) 616-6617

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By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES *	
		TOTAL CHARGES	
		LESS CREDIT	
		SALES TAX	
DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	PLEASE PAY THIS AMOUNT

CUSTOMER #: 135202

714593
** PRE-INVOICE **
ACCOUNTING



Mercedes-Benz
of Birmingham

(205) 848-7000 mbbhm.com

WALTER FRANCIS SCOTT
3632 MONTEVALLO RD S
MOUNTAIN BRK, AL 35213-4206
PAIGESCOTT@ICLOUD.COM

PAGE 2

IRONDALE CAMPUS
750 Mercedes Way
Irondale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

HOME:205-616-6617 CONT:205-616-6617
BUS: CELL:205-616-8800

SERVICE ADVISOR: 768 ASHTON HIGGINBOTHAM

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG. Row 1: WHITE, 20, MERCEDES LT GLE350W4, 4JGFB4KB8LA214352, 11832/11837, TI314. Row 2: DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Row 3: 10APR20 DD, 18:00, 28OCT20, 150.00, CASH, 03NOV20.

R.O. OPENED READY OPTIONS: SOLD-STK:M214352 DLR:ENTER
ENG:2.0_Liter_Turbo

Table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL. Row 1: 999, CMI, 0.00, 0.00, 0.00, 0.00. Row 2: COST/SALE/COMP: 0, 0.

EST: 39.95 29OCT20 16:04 SA: 768

CONTACT: *****

EST: 0.00 28OCT20 08:42 SA: 768

CONTACT: *****

Table with columns: DATE, START, FINISH, DURATION, TYPE, TECH, LINE(S), CHG. Rows include dates from 10-28-20 to 11-02-20 with various times and types (W, A, B, C, D, E).

Table with columns: ACCOUNT, SALE, COST, CONTROL. Rows: 81100 (100700, 24900), 82100 (129800, 72100), 32401 (12980, 0), 22500 (243480, *****).

COST/SALE/COMP TOT: 97000 230500 0

Table with columns: WARRANTY DISCLAIMER, SHOP SUPPLY COSTS, DESCRIPTION, TOTALS. Includes text about warranties and a breakdown of costs: LABOR AMOUNT (1007.00), PARTS AMOUNT (1298.00), GAS, OIL, LUBE (0.00), SUBLET AMOUNT (0.00), MISC. CHARGES * (0.00), TOTAL CHARGES (2305.00), LESS CREDIT (0.00), SALES TAX (129.80), PLEASE PAY THIS AMOUNT (2434.80).

CUSTOMER #: 139211

714687

** PRE-INVOICE **
ACCOUNTING



Mercedes-Benz
of Birmingham

(205) 848-7000 mbbhm.com

Chris Mcclammy
3035 ROSA L PARKS AVE
MONTGOMERY, AL 36105-1501
thadcmclammy@gmail.com

DUPLICATE 1
PAGE 1

IRONDALE CAMPUS
750 Mercedes Way
Irondale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

HOME:334-320-2549 CONT:334-320-2549
BUS: CELL:334-320-2549

SERVICE ADVISOR: 791 RICHARD CHAMPION

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	09	MERCEDES SL550R	WDBSK71F89F147920		157720/157720	TI531	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN09 DD			18:00 28OCT20		150.00	VISA	19NOV20

R.O. OPENED READY OPTIONS: DLR:ENTER

16:22 28OCT20 13:46 16NOV20

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	-----	-------

A 1	CUSTOMER STATES REPLACE FRONT GRILLE AS NEEDED							
	88 REPLACED FRONT GRILL							
	390 CMI 0.04 0.50						75.00	75.00
	COST/SALE/COMP: 72 7500							
	1 I230-880-22-83-9776 RADIATOR GRILLE SHELL					666.75	666.75	666.75
	COST/SALE/COMP: 31600 66675 0							
	-1 MISC 10% DISCOUNT					126.42	126.42	-126.42
	COST/SALE/COMP: 0 -12642 0							
	VERSION 1 (EMP# 390,10NOV20 13:01): 157720 0.50 PERFORMED REPLACEMENT OF FRONT GRILLE							
B 1	CUSTOMER STATES PERFORM TRANSMISSION SERVICE AS NEEDED							
	TFS PERFORM TRANSMISSION SERVICE PER GUIDELINES							
	390 CMI 1.98 2.20						228.25	228.25
	COST/SALE/COMP: 3564 22825							
	1 I221-277-02-00 GEAR OIL FILTER					43.50	43.50	43.50
	COST/SALE/COMP: 2600 4350 0							
	1 I220-271-03-80 GASKET					25.00	25.00	25.00
	COST/SALE/COMP: 1500 2500 0							
	6 I004-990-35-12 SCREW					6.80	6.80	40.80
	COST/SALE/COMP: 1020 4080 0							
	6 I001-989-68-03-15 TRANSMISSION OIL					23.50	23.50	141.00
	COST/SALE/COMP: 8400 14100 0							
	1 I007603-012102 RING, GENERAL, METAL					3.40	3.40	3.40
	COST/SALE/COMP: 200 340 0							
	VERSION 1 (EMP# 390,10NOV20 13:02): 157720 2.20 PERFORMED TRANSMISSION SERVICE FLUID 5,5 QTS NEW FILTER GASKET AND BOLTS							
C**	PULSATION DAMPER							
	CAUSE: LIKELY CAUSE OF NOISE UNDER HOOD							
	327550 REPLACE PULSATION DAMPER OF ELECTROHYDRAULIC SUSPENSION							
	390 CMI 2.11 4.00						600.00	600.00

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By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES *	
		TOTAL CHARGES	
		LESS CREDIT	
DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	SALES TAX
			PLEASE PAY THIS AMOUNT

CUSTOMER #: 139211

714687

** PRE-INVOICE **
ACCOUNTING



Mercedes-Benz
of Birmingham

(205) 848-7000 mbbhm.com

Chris Mcclammy
3035 ROSA L PARKS AVE
MONTGOMERY, AL 36105-1501
thadcmclammy@gmail.com

DUPLICATE 1
PAGE 2

IRONDALE CAMPUS
750 Mercedes Way
Irondale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

HOME:334-320-2549 CONT:334-320-2549
BUS: CELL:334-320-2549

SERVICE ADVISOR: 791 RICHARD CHAMPION

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	09	MERCEDES SL550R	WDBSK71F89F147920		157720/157720	TI531	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN09 DD			18:00 28OCT20		150.00	VISA	19NOV20

R.O. OPENED READY OPTIONS: DLR: ENTER

16:22 28OCT20 13:46 16NOV20

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
COST/SALE/COMP: 3798 60000								
1	I000-466-04-00-87		REMAN PULSATION DAMPER			255.85	255.85	255.85
COST/SALE/COMP: 11900 25585 0								
	CORE CHARGE C						36.00	36.00
COST/SALE/COMP: 3600 3600								
-1	000-466-04-00-70		CORE PULSATION DAMPER			88.20	36.00	-36.00
COST/SALE/COMP: -3600 -3600 0								

VERSION 1 (EMP# 390,10NOV20 13:04): 157720 4.00 PERFORMED
REPLACEMENT OF PULSATION DAMPENER DUE TO WHINNYING NOISE AT IDLE TOPPED
OFF ABC FLUID AFTER REPAIR AND PERFORMED DYNAMIC TEST OF VEHICLE TO
VERIFY NO LEAKS

D** PERFORM A SERVICE

CAUSE: A-SERV - PERFORM A SERVICE

A-SERV PERFORM A SERVICE

390 CMI 0.40 1.20

152.05 152.05

COST/SALE/COMP: 720 15205

1 I000-180-26-09 TS FILTER INSERT

19.00 19.00 19.00

COST/SALE/COMP: 1125 1900 0

1 I002-986-14-71-09 WINDSHIELD WASHER

11.50 11.50 11.50

FLUID

COST/SALE/COMP: 680 1150 0

1 I007603-014106 SEAL RING,VLRUB

3.40 3.40 3.40

COST/SALE/COMP: 200 340 0

90 I000-989-79-02-19-BIFU MB 229.5 SAE

0.60 0.60 54.00

5W-40 BULK

COST/SALE/COMP: 3600 5400 0

GOODWILL CUSTOMER SATISFACTION

999 CMI 0.00 -0.45

-67.50 -67.50

COST/SALE/COMP: 0 -6750

VERSION 1 (EMP# 390,12NOV20 13:42): 157720 1.20

PERFORMED A SERVICE

OIL AND FILTER 9QTS

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* SHOP SUPPLY COSTS:

We have added a charge equal to _____ % of the total cost of labor and parts, not to exceed \$ _____, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS CREDIT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 5679378

714988

** PRE-INVOICE **
ACCOUNTING



Mercedes-Benz
of Birmingham

(205) 848-7000 mbbhm.com

CHARLES C WOODS
101 CAMBRIDGE LN
ALABASTER, AL 35007-5192
CCWOODS@BELLSOUTH.NET

DUPLICATE 2
PAGE 1

IRONDALE CAMPUS
750 Mercedes Way
Irondale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

HOME:205-567-9378 CONT:205-567-9378
BUS: CELL:205-567-9378

SERVICE ADVISOR: 867 WARREN HUDSON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
755-STEEL-	13	MERCEDES LT GLK350W2	WDCGG5HB2DF951410	BA47689	156266/156266	TH446	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
03AUG12	DD12JUN12	11AUG2016	WAIT 02NOV20		150.00	VISA	02NOV20

R.O. OPENED READY OPTIONS: DLR:01120 ENG:27695730213052
TRN:72290604210953

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	-----	-------

A check engine light, customers daughter filled vehicle with gas Saturday and then the light came on. Inspect and advise C00 NO CHARGE

207	CM	0.98	0.00				0.00	0.00
COST/SALE/COMP:		0	0					
VERSION 1 (EMP# 207,02NOV20 09:24): 156266 STORED EVAP LEAK FROM RECENT FUEL FILL.								

B REPLACE FRONT BRAKE PADS PER PREVIOUS MPI C00 NO CHARGE

207	CM	0.28	0.00				0.00	0.00
COST/SALE/COMP:		0	0					
VERSION 1 (EMP# 207,02NOV20 09:41): 156266 SEE LINE D								

C REPLACE AIR FILTER PER PREVIOUS MPI C00 NO CHARGE

207	CM	0.02	0.00				0.00	0.00
COST/SALE/COMP:		0	0					
VERSION 1 (EMP# 207,02NOV20 09:42): 156266 SEE LINE F FOR REPAIRS								

D** Brake Pads and Brake Sensors, Front - (OEM) Replace 422706 BRAKE PADS - FRONT, R & R / REPL. IF REQ. (WHEELS REMOVED)

207	CM	0.63	1.00				150.00	150.00
COST/SALE/COMP:		2850	15000					
1	007-420-74-20	TS DISK BRAKE PAD			109.00		109.00	109.00
COST/SALE/COMP:		6300	10900	0				
1	211-540-17-17	BRAKE WEAR SENSOR			8.00		8.00	8.00
COST/SALE/COMP:		480	800	0				
4	001-989-10-51	PASTE FOR BRAKE			4.99		4.99	19.96
COST/SALE/COMP:		520	1996	0				
2	1400600-1	SOLVENT			9.95		9.95	19.90
COST/SALE/COMP:		0	1990	0				

VERSION 1 (EMP# 207,02NOV20 10:38): 156266 1.00 REPLACE FRONT PADS AND WEAR SENSOR PER MPI

E** Air Filter Element - Replace AIR REPLACE AIR FILTER

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS CREDIT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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* SHOP SUPPLY COSTS:
We have added a charge equal to % of the total cost of labor and parts, not to exceed \$, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 5679378

714988

** PRE-INVOICE **
** ACCOUNTING **



Mercedes-Benz
of Birmingham

(205) 848-7000 mbbhm.com

CHARLES C WOODS
101 CAMBRIDGE LN
ALABASTER, AL 35007-5192
CCWOODS@BELLSOUTH.NET

DUPLICATE 2
PAGE 2

IRONDALE CAMPUS
750 Mercedes Way
Irondale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

HOME: 205-567-9378
BUS: CELL: 205-567-9378

SERVICE ADVISOR: 867 WARREN HUDSON

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG. Row 1: 755-STEEL-13, MERCEDES LT GLK350W2, WDCGG5HB2DF951410, BA47689, 156266/156266, TH446.

Table with columns: DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Row 1: 03AUG12, 12JUN12, 11AUG2016, WAIT 02NOV20, 150.00, VISA, 02NOV20.

Table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL. Includes line 207 with details for AIR FILTER ELEMENT and engine replacement.

EST: 496.31 02NOV20 09:30 SA: 867
CONTACT:

EST: 0.00 02NOV20 08:20 SA: 867
CONTACT:

24.00

COST/SALE/COMP: 0 2400
2055679378

Table with columns: DATE, START, FINISH, DURATION, TYPE, TECH, LINE(S), CHG. Shows labor time for various tasks.

Table with columns: ACCOUNT, SALE, COST, CONTROL. Lists account numbers and associated amounts.

Table with columns: WARRANTY DISCLAIMER, SHOP SUPPLY COSTS, DESCRIPTION, TOTALS. Includes terms of service and a summary of charges.

CUSTOMER #: 5679378

714988

** PRE-INVOICE **
ACCOUNTING



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CHARLES C WOODS
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ALABASTER, AL 35007-5192
CCWOODS@BELLSOUTH.NET
HOME:205-567-9378 CONT:205-567-9378
BUS: CELL:205-567-9378

DUPLICATE 2
PAGE 3

IRONDALE CAMPUS HOOVER CAMPUS
750 Mercedes Way 1800 Montgomery Hwy.
Irontdale, AL 35210 Hoover, AL 35244

SERVICE ADVISOR: 867 WARREN HUDSON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG		
755-STEEL-	13	MERCEDES LT GLK350W2	WDCGG5HB2DF951410	BA47689	156266/156266	TH446		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
03AUG12	DD12JUN12	11AUG2016	WAIT 02NOV20		150.00	VISA	02NOV20	
R.O. OPENED	READY	OPTIONS: DLR:01120 ENG:27695730213052						
08:20 02NOV20	11:30 02NOV20	TRN:72290604210953						
LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL

COST/SALE/COMP TOT: 15560 48286 0

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* SHOP SUPPLY COSTS:	DESCRIPTION	TOTALS
We have added a charge equal to _____ % of the total cost of labor and parts, not to exceed \$ _____, to the Repair Order for shop supplies used in connection with this repair.	LABOR AMOUNT	240.00
	PARTS AMOUNT	218.86
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	MISC. CHARGES *	24.00
	TOTAL CHARGES	482.86
	LESS CREDIT	0.00
	SALES TAX	20.79
	PLEASE PAY THIS AMOUNT	503.65

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 123872

714991

** PRE-INVOICE **
ACCOUNTING



Mercedes-Benz
of Birmingham

(205) 848-7000 mbbhm.com

ERIKA COLEMAN

8115 SERENE RIDGE DR
MC CALLA, AL 35111-3292
ERIKA_2444@YAHOO.COM

PAGE 1

IRONDALE CAMPUS
750 Mercedes Way
Irondale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

HOME: 205-370-3514 CONT: 205-370-3514
BUS: CELL: 205-370-3514

SERVICE ADVISOR: 551 RYAN FORRESTER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	11	MERCEDES E350BTC	WDDHF2EB1BA455501		102632/102632	TH705	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JUN11	DD20APR11	30MAY2015	18:00	02NOV20	150.00	CASH	02NOV20

R.O. OPENED READY OPTIONS: DLR:ENTER ENG:3.0 Liter

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	-----	-------

A CUSTOMER Request to check tires for wear
 MB2 REPLACED 2 REAR TIRES
 10021 CM 1.12 1.00 50.00 50.00

COST/SALE/COMP: 2128 5000
 2 Q-8-40-0795 MICHELIN 245/45R17 SKU,
 87510, 99H, PRIM 294.00 294.00 588.00
 COST/SALE/COMP: 46200 58800 0 3.00 3.00 6.00
 2 1400500-1 SCRAP FEE
 COST/SALE/COMP: 600 600 0

VERSION 1 (EMP# 10021,02NOV20 11:46): 102632 TIRES 1.00
BQ8400795

NEW DOTS:

F39D 002X 3519
F39D 002X 3519

TECH 10021 MOUNTED AND BALANCED 2 REAR TIRES PER CUSTOMER REQUEST.

B CUSTOMER STATES check engine light on

070640 CHECK ENGINE (AFTER QUICK TEST)
 10021 CM 1.98 1.00 150.00 150.00

COST/SALE/COMP: 3762 15000
 GOODWILL CUSTOMER SATISFACTION
 999 CM 0.00 -1.00 -150.00 -150.00
 COST/SALE/COMP: 0 -15000

VERSION 1 (EMP# 10021,02NOV20 10:39): 102632 CHECK ENGINE LIGHT
 1.00 TECH 10021 PERFORMED A XENTRY TEST. FOUND MANY FAULTS IN THE ME.
 THROUGH TROUBLESHOOTING DETERMINED THE VEHICLE NEEDS A NEW INTAKE PORT
 SHUT OFF MOTOR. QUOTED PARTS AND LABOR FOR REPAIR. CUSTOMER HAS
 DECLINED THE REPAIRS AT THIS TIME.

C 4 WHEEL ALIGNMENT

CAUSE: PERFORM 4 WHEEL ALIGNMENT PER MERCEDES GUIDELINES

ALIGN 4 WHEEL ALIGNMENT
 10021 CM 4.25 2.00 129.95 129.95

COST/SALE/COMP: 8075 12995
 40 INSTALLED CAMBER BOLT KIT
 962 CM 0.00 2.00 300.00 300.00

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS CREDIT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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* SHOP SUPPLY COSTS:
 We have added a charge equal to _____ % of the total cost of labor and parts, not to exceed \$ _____, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 123872

714991

** PRE-INVOICE **
ACCOUNTING



Mercedes-Benz
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(205) 848-7000 mbbhm.com

ERIKA COLEMAN
8115 SERENE RIDGE DR
MC CALLA, AL 35111-3292
ERIKA_2444@YAHOO.COM

PAGE 2

IRONDALE CAMPUS
750 Mercedes Way
Irondale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

HOME: 205-370-3514
BUS: CELL: 205-370-3514

SERVICE ADVISOR: 551 RYAN FORRESTER

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG. Includes details for 2011 Mercedes E350BTC.

Table with columns: DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes dates and amounts like 01JUN11, 150.00, CASH.

R.O. OPENED READY OPTIONS: DLR:ENTER ENG:3.0 Liter

Table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL. Lists costs for components like TS ADJUSTMENT SCREW.

VERSION 1 (EMP# 962,10021,02NOV20 15:24): 102632 ALIGNMENT AND BOLT KIT 4.00 TECH 10021 (2.0) AND TECH 962 (2.0) PERFORMED 4-WHEEL ALIGNMENT PER CUSTOMER REQUEST.

D CUSTOMER STATES low coolant message popped on C00 NO CHARGE 10021 CM 0.00 0.00 0.00 0.00. VERSION 1 (EMP# 10021,02NOV20 10:40): 102632 0.00 CHECKED FOR COOLANT LEAKS AND WAS UNABLE TO FIND A LEAK AT THIS TIME.

E PREFERRED METHOD OF CONTACT 205-370-3514 CONTACT PREFERRED METHOD OF CONTACT 205-370-3514 999 CM 0.00 0.00 0.00 0.00. F** REPLACE DRIVER AND PASSENGER BOLT KIT C00 NO CHARGE 962 CM 0.00 0.00 0.00 0.00.

EST: 160.94 02NOV20 10:19 SA: 551 CONTACT:

Table with columns: WARRANTY DISCLAIMER, SHOP SUPPLY COSTS, DESCRIPTION, TOTALS. Includes sections for labor, parts, gas, oil, lube, and sublet amounts.

CUSTOMER #: 123872

714991

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ACCOUNTING



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PAGE 3

IRONDALE CAMPUS
750 Mercedes Way
Irondale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

HOME: 205-370-3514 CONT: 205-370-3514
BUS: CELL: 205-370-3514

SERVICE ADVISOR: 551 RYAN FORRESTER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	11	MERCEDES E350BTC	WDDHF2EB1BA455501		102632/102632	TH705	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JUN11	DD20APR11	30MAY2015	18:00 02NOV20		150.00	CASH	02NOV20

R.O. OPENED READY OPTIONS: DLR:ENTER ENG:3.0_Liter

08:34 02NOV20 15:47 02NOV20

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	-----	-------

EST: 142.94 02NOV20 08:34 SA: 551

CONTACT:

EST: 129.95 02NOV20 08:34 SA: 551

CONTACT:

COST/SALE/COMP: 0 103 1.03
hoover

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
11-02-20	08:40	10:39	1.98	W	10021	B	
	10:39	11:46	1.12	W	10021	A	
	11:46	11:46	0.00	W	10021	C	
	13:20	15:24	2.07	W	962	C	
	13:13	15:24	2.18	W	10021	C	

ACCOUNT	SALE	COST	CONTROL
81100	32995	17665	
84300	58800	46200	
32404	600	600	
82100	10830	3800	
6103	103	0	
32400	6672	0	
22500	110000	*****	

COST/SALE/COMP TOT: 68265 103328 0

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By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

*** SHOP SUPPLY COSTS:**
We have added a charge equal to _____% of the total cost of labor and parts, not to exceed \$ _____, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	329.95
PARTS AMOUNT	702.30
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	1.03
TOTAL CHARGES	1033.28
LESS CREDIT	0.00
SALES TAX	66.72
PLEASE PAY THIS AMOUNT	1100.00

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 9231600

715015



Mercedes-Benz of Birmingham

(205) 848-7000 mbbhm.com

ACCOUNTING

JANICE M STALLWORTH
7216 PINE TREE LN
FAIRFIELD, AL 35064-2432
JMSTALLW@BELLSOUTH.NET
HOME:205-527-7349 CONT:205-527-7349
BUS: 205-945-0189 CELL:205-527-7349

PAGE 1

IRONDALE CAMPUS
750 Mercedes Way
Irondale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

SERVICE ADVISOR: 551 RYAN FORRESTER

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG. Includes details for a Mercedes E350W and service dates.

Table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL. Contains labor and material charges for tire alignment and wheel adjustment.

EST: 152.95 02NOV20 10:05 SA: 551

CONTACT:

Summary table with columns: DATE, START, FINISH, DURATION, TYPE, TECH, LINE(S), CHG. Shows work performed on 11-02-20.

Warranty disclaimer and shop supply costs table. Includes sections for 'WARRANTY DISCLAIMER', '* SHOP SUPPLY COSTS:', and a table with columns: DESCRIPTION, TOTALS.

CUSTOMER #: 9231600

715015



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PAGE 2

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Hoover, AL 35244

SERVICE ADVISOR: 551 RYAN FORRESTER

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG, DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes details for a Mercedes E350W.

Table with columns: ACCOUNT, SALE, COST, CONTROL, LIST, NET, TOTAL. Lists various account numbers and their associated costs.

COST/SALE/COMP TOT: 86000 118195 0

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED...

Table with columns: DESCRIPTION, TOTALS. Includes 'SHOP SUPPLY COSTS' and 'ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED'.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 9950167

715036

** PRE-INVOICE **
ACCOUNTING



Mercedes-Benz
of Birmingham

(205) 848-7000 mbbhm.com

JAMES JORDAN
6128 ROSEMONT CT
BIRMINGHAM, AL 35242-7010
SECJORDAN@CHARTER.NET
HOME:205-995-0167 CONT:205-994-4259
BUS: 205-991-7986 CELL:205-994-4259

PAGE 1

IRONDALE CAMPUS
750 Mercedes Way
Irondale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

SERVICE ADVISOR: 839 CARL MORRIS

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG. Row 1: BLACK, 13, MERCEDES LT GLK350W2, WDCGG5HB5DG069836, 95201/95205, TI210.

Table with columns: DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Row 1: 15NOV13 DD, 02NOV20, 16:16 02NOV20, WAIT 02NOV20, 150.00, AE, 02NOV20.

Table with columns: R.O. OPENED, READY, OPTIONS: SOLD-STK:P069836 DLR:ENTER

Table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL

A 4 WHEEL ALIGNMENT
CAUSE: PERFORM 4 WHEEL ALIGNMENT PER MERCEDES GUIDELINES
ALIGN 4 WHEEL ALIGNMENT
624 CMI 1.28 2.00 129.95 129.95
COST/SALE/COMP: 5600 12995
VERSION 1 (EMP# 624,02NOV20 15:11): 95205 ALIGN. 2.00 COMPLETED
ALIGNMENT AS BEST AS POSSIBLE AS REQUESTED. (NOTE: THE ADDITIONAL WORK
REQUIRED TO CORRECT OUT OF SPEC. R.F. CAMBER ANGLE WAS DECLINED AT THIS
TIME.)...

B MB4 - LABOR TO MOUNT AND BALANCE 4 TIRES COMING FROM HOOVER
CAUSE: MB4 - LABOR TO MOUNT AND BALANCE 4 TIRES
MB4 MB4 - LABOR TO MOUNT AND BALANCE 4 TIRES
COMING FROM HOOVER
10009 CMI 1.29 2.00 100.00 100.00
COST/SALE/COMP: 1935 10000
4 Q-8-40-2095 MICHELIN 235/45R20 SKU
78562 100H PREMIE 265.00 265.00 1060.00
COST/SALE/COMP: 83200 106000 0
4 1400500-1 SCRAP FEE 3.00 3.00 12.00
COST/SALE/COMP: 1200 1200 0

VERSION 1 (EMP# 10009,02NOV20 13:32): 95201 2.00
MOUNTED AND BALANCED 4 TIRES
TORQUE SET TO 150 NM
TEST DROVE VEHICLE
NEW DOT
LF- B9A0 00JX 0419
RF- B9A0 00JX 0419
LR- B9A0 00JX 0419
RR- B9A0 00JX 0419

C CAMP -AIRBAG RECALL
CAUSE: CAMP - SEE VMI FOR CAMPAIGN TO BE PERFORMED
021525 OPERATIONS: REPLACE DRIVER ANDFRONT
PASSENGER AIRBAG ACC. NO.: 91 940 06, CODE:
19P9194006

Table with columns: WARRANTY DISCLAIMER, SHOP SUPPLY COSTS, DESCRIPTION, TOTALS. Includes rows for LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, LUBE, SUBLET AMOUNT, MISC. CHARGES, TOTAL CHARGES, LESS CREDIT, SALES TAX, PLEASE PAY THIS AMOUNT.

CUSTOMER #: 9950167

715036

** PRE-INVOICE **
ACCOUNTING



Mercedes-Benz
of Birmingham

(205) 848-7000 mbbhm.com

JAMES JORDAN
6128 ROSEMONT CT
BIRMINGHAM, AL 35242-7010
SECJORDAN@CHARTER.NET
HOME:205-995-0167 CONT:205-994-4259
BUS: 205-991-7986 CELL:205-994-4259

PAGE 2

IRONDALE CAMPUS
750 Mercedes Way
Irondale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

SERVICE ADVISOR: 839 CARL MORRIS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	13	MERCEDES LT GLK350W2	WDCGG5HB5DG069836		95201/95205	TI210	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
15NOV13 DD			WAIT 02NOV20		150.00	AE	02NOV20

R.O. OPENED	READY	OPTIONS:	SOLD-STK:P069836	DLR:ENTER
10:43 02NOV20	16:16 02NOV20			

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
		10009	WM08	0.55	1.00		140.00	140.00
COST/SALE/COMP:				825		14000		
1 I204-860-12-00-05		FRONT PASSENGER						
AIRBAG						343.44	318.00	318.00
COST/SALE/COMP:		19000		31800		0		
				19000		31800	TPARTS	
				825		14000	TLABOR	

VERSION 1 (EMP# 839,02NOV20 10:43): CAMP - SEE VMI FOR CAMPAIGN TO BE PERFORMED

VERSION 2 (EMP# 10009,02NOV20 13:33): 95201 1.00 CAMP - SEE VMI FOR CAMPAIGN TO BE PERFORMED

DAMAGE

91 940 08 7

OP

02-1525 (X 204) 1.0

D** Brake Pads, Rear - (OEM) Replace

BR14 Brake Pads, Rear - (OEM) Replace

391 CMI 0.32 1.00

150.00 150.00

COST/SALE/COMP: 2500 15000

1 I007-420-62-20 TS DISK BRAKE PAD

76.00 76.00 76.00

COST/SALE/COMP: 4550 7600

1 I211-540-17-17 BRAKE WEAR SENSOR

8.00 8.00 8.00

COST/SALE/COMP: 480 800

4 001-989-10-51 PASTE FOR BRAKE

4.99 4.99 19.96

COST/SALE/COMP: 520 1996

1 1400600-1 SOLVENT

9.95 9.95 9.95

COST/SALE/COMP: 0 995

VERSION 1 (EMP# 391,02NOV20 16:10): 95205 REPLACE REAR BRAKE PADS.

1.00 PERFORMED AND COMPLETED THE REPLACEMENT OF THE REAR BRAKE PADS DUE TO WEAR.

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By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

* SHOP SUPPLY COSTS:
We have added a charge equal to _____% of the total cost of labor and parts, not to exceed \$_____, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS CREDIT	
SALES TAX	

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

PLEASE PAY THIS AMOUNT

CUSTOMER #: 140404

715106

** PRE-INVOICE **
ACCOUNTING



Mercedes-Benz
of Birmingham

(205) 848-7000 mbbhm.com

RICKY HARRIS
307 FOREST LN
JASPER, AL 35501
Ricky.harris@gmail.com

DUPLICATE 1
PAGE 1

IRONDALE CAMPUS
750 Mercedes Way
Irondale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

HOME: CONT:205-275-5005
BUS: CELL:205-275-5005

SERVICE ADVISOR: 561 JULIET WATKINS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
WHITE	17	MERCEDES CV SPR3500X	WDAPF4CC8H9722675		14661/14665	TH534	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
27SEP17 DD			18:00 03NOV20		150.00	CASH	05NOV20

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
A 1								

CUSTOMER STATES THE PASSENGER SIDE TIRE HAS A LOT OF WEAR ON THE FRONT AND THERE IS A SLIGHT TREMOR IN THE STG WHEEL ABOUT 60 MPH
320640 CHECK SUSPENSION SYSTEMS (AFTER QUICK TEST)
1928 CV 0.58 0.00 0.00 0.00
COST/SALE/COMP: 1160 0
VERSION 1 (EMP# 1928,04NOV20 16:22): 14665 1.00 SEE OTHER LINES FOR REPAIRS MADE TO VEHICLE.
VERSION 2 (EMP# 561,05NOV20 10:31): 14665 0.00 SEE OTHER LINES FOR REPAIRS MADE TO VEHICLE.

B** PROGRAM SPECIAL ORDER KEY PER THE T.R.P. POLICY. VERIFY KEY STARTS THE VEHICLE, KEYLESS GO IS OPERATIONAL. TEST ALL LOCK AND UNLOCK FUNCTIONS, REMOTE TRUNK AND MECHANICAL BLADE FUNCTION. DAS4 KEYS AND 163 REMOTES REQUIRE ADDITIONAL PROGRAMMING FEES.
80 PROGRAMMED KEY
1928 CV 0.17 1.00 150.00 150.00
COST/SALE/COMP: 340 15000
1 906-760-35-06 FREIGHTLINER REMOTE CONT. KEY, 2 BUTTON 206.00 206.00 206.00
COST/SALE/COMP: 10300 20600 0
VERSION 1 (EMP# 1928,03NOV20 14:07): 14661 1.00 TECH 1928 PERFORMED TEACH IN OF NEW TRANSPONDER KEY

C** Alignment, Front and Rear - Check and Adjust with camber bolt kit x2
ALIGN 4 WHEEL ALIGNMENT
1928 CV 2.34 2.00 129.95 129.95
COST/SALE/COMP: 4680 12995
40 INSTALLED 2 CAMBER BOLTKITS
1928 CV 0.00 1.50 225.00 225.00
COST/SALE/COMP: 0 22500
2 000000-003277 NUT 8.00 8.00 16.00
COST/SALE/COMP: 400 1600 0
2 001-990-77-00-64 HEXAGON HEAD BOLT 31.35 31.35 62.70

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS CREDIT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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* SHOP SUPPLY COSTS: We have added a charge equal to % of the total cost of labor and parts, not to exceed \$, to the Repair Order for shop supplies used in connection with this repair.
ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: 140404

715106



Mercedes-Benz of Birmingham

** PRE-INVOICE **
ACCOUNTING

(205) 848-7000 mbbhm.com

RICKY HARRIS
307 FOREST LN
JASPER, AL 35501
Ricky.harris@gmail.com

DUPLICATE 1
PAGE 2

IRONDALE CAMPUS
750 Mercedes Way
Irondale, AL 35210

HOOVER CAMPUS
1800 Montgomery Hwy.
Hoover, AL 35244

HOME: CONT:205-275-5005
BUS: CELL:205-275-5005

SERVICE ADVISOR: 561 JULIET WATKINS

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG. Includes details for a white Mercedes CV SPR3500X with VIN WDAPF4CC8H9722675.

Table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL.

COST/SALE/COMP: 2200 6270 0
VERSION 1 (EMP# 1928,04NOV20 16:22): 14665 3.50 TECH 1928 PERFORMED FOUR WHEEL ALIGNMENT. INSTALLED CAMBER BOLT KIT X2. TOOK VEHICLE FOR TEST DRIVE.

D** REPLACE BOTH FRONT TIRES CONTINENTAL VANCOFOURSEASON 215/85 R16 MB2 REPLACED FRONT TIRES
1928 CV 1.88 1.00 50.00 50.00
COST/SALE/COMP: 3760 5000
2 Q-8-40-2782 CONTINENTAL LT215/85R16
SKU, 0451464, 11 239.00 239.00 478.00

COST/SALE/COMP: 38200 47800 0
2 1400500-1 SCRAP FEE 3.00 3.00 6.00
COST/SALE/COMP: 600 600 0
VERSION 1 (EMP# 1928,04NOV20 14:02): 14661 1.00 TECH 1928 MOUNTED AND BALANCED BOTH FRONT TIRES ON VEHICLE.

E** REPLACE FUEL FILTER
CAUSE: DUE BY TIME AND MILES
FUEL REPLACE FUEL FILTER
1928 CV 0.45 1.00 150.00 150.00
COST/SALE/COMP: 900 15000
1 642-090-63-52 FUEL FILTER 230.08 230.08 230.08
COST/SALE/COMP: 11504 23008 0
1 004-997-20-90 HOSE CLAMP 7.32 7.32 7.32
COST/SALE/COMP: 183 732 0
1 006-997-18-90 LOOM TIE 9.38 9.38 9.38
COST/SALE/COMP: 250 938 0

VERSION 1 (EMP# 1928,03NOV20 13:07): 14661 1.00 TECH 1928 REMOVED AND REPLACED FUEL FILTER ON VEHICLE.
F** PERFORM A SERVICE
CAUSE: 2 YEARS SINCE LAST SERVICE
MA001 PERFORM A SERVICE
1928 CV 0.67 1.20 180.00 180.00
COST/SALE/COMP: 1340 18000
1 642-180-00-09 TS FILTER INSERT 21.00 21.00 21.00

Table with columns: WARRANTY DISCLAIMER, SHOP SUPPLY COSTS, DESCRIPTION, TOTALS. Includes a section for ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: 140404

715106



Mercedes-Benz of Birmingham

** PRE-INVOICE ** *ACCOUNTING*

(205) 848-7000 mbbhm.com

RICKY HARRIS 307 FOREST LN JASPER, AL 35501 Ricky.harris@gmail.com

DUPLICATE 1 PAGE 3

IRONDALE CAMPUS 750 Mercedes Way Irondale, AL 35210

HOOVER CAMPUS 1800 Montgomery Hwy. Hoover, AL 35244

HOME: CONT:205-275-5005 BUS: CELL:205-275-5005

SERVICE ADVISOR: 561 JULIET WATKINS

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG, DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes vehicle details and service dates.

Table with columns: LINE, OPCODE, TECH, TYPE, A/HRS, S/HRS, LIST, NET, TOTAL. Lists parts and labor with associated costs.

VERSION 1 (EMP# 1928,03NOV20 13:48): 14661 1.20 TECH 1928 PERFORMED A SERVICE ON VEHICLE. REPLACED OIL FILTER AND FILLED WITH 12.8QTS OF OIL, TOPPED OFF ALL FLUIDS. PERFORMED MPI AND ADJUSTED TIRE PRESSURE. RESET FSS AND TPMS LIGHTS. REFILLED ADBLUE SYSTEM WITH 12L DEF FLUID.

G** REPLACE WIPER BLADES FRONT WIPERS LABOR TO REPLACE FRONT WINDSHIELD WIPERS 1928 CV 0.03 0.20 14.95 14.95 COST/SALE/COMP: 60 1495 1 906-820-10-00 TS WIPER BLADE 88.20 88.20 88.20

VERSION 1 (EMP# 1928,03NOV20 13:51): 14661 0.20 TECH 1928 REMOVED AND REPLACED WIPER BLADES ON VEHICLE.

EST: 2,185.97 03NOV20 10:36 SA: 561 CONTACT:

EST: 27.50 02NOV20 16:13 SA: 561 CONTACT:

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED... *SHOP SUPPLY COSTS: We have added a charge equal to % of the total cost of labor and parts, not to exceed \$ to the Repair Order for shop supplies used in connection with this repair. ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: 140404

715106

** PRE-INVOICE **
ACCOUNTING



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JASPER, AL 35501
Ricky.harris@gmail.com

DUPLICATE 1
PAGE 4

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Hoover, AL 35244

HOME: CONT: 205-275-5005
BUS: CELL: 205-275-5005

SERVICE ADVISOR: 561 JULIET WATKINS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
WHITE	17	MERCEDES CV SPR3500X	WDAPF4CC8H9722675		14661/14665	TH534	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
27SEP17 DD			18:00 03NOV20		150.00	CASH	05NOV20

R.O. OPENED	READY	OPTIONS:	SOLD-STK:T722675 DLR:ENTER					
14:48 02NOV20	10:31 05NOV20							
LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
EST:	0.00			02NOV20	14:48	SA: 561		

CONTACT:

COST/SALE/COMP: 0 3995 39.95

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
11-02-20	15:40	16:15	0.58	DW	1928	A	
11-03-20	12:40	13:07	0.45	W	1928	E	
	13:08	13:48	0.67	W	1928	F	
	13:49	13:51	0.03	W	1928	G	
	13:57	14:07	0.17	W	1928	B	
	14:07	14:07	0.00	W	1928	D	
11-04-20	12:09	14:02	1.88	W	1928	D	
	14:02	16:22	2.34	W	1928	C	

ACCOUNT	SALE	COST	CONTROL
81104	89990	12240	
82104	65558	30567	
84304	47800	38200	
32404	600	600	
45804	6656	5248	
6103	3995	0	
32400	11458	0	
22500	226057	*****	

COST/SALE/COMP TOT: 86855 214599 0

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By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

* SHOP SUPPLY COSTS:	DESCRIPTION	TOTALS
We have added a charge equal to _____% of the total cost of labor and parts, not to exceed \$ _____, to the Repair Order for shop supplies used in connection with this repair.	LABOR AMOUNT	899.90
	PARTS AMOUNT	1206.14
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	MISC. CHARGES *	39.95
	TOTAL CHARGES	2145.99
	LESS CREDIT	0.00
	SALES TAX	114.58
	PLEASE PAY THIS AMOUNT	2260.57

DATE _____ CUSTOMER SIGNATURE _____ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____