

Trevor Harrison

Action Plan 4

My action plan is to help my parts department with inventory stock. I feel I can do this by making sure my technicians are have the parts people fill out a lost sale on parts that we are seeing multiple issues with. I think to many time we as service just say surprise no parts in stock and never have a lost sale filled out. I feel like this can be employment as soon as class is over I feel we can track this to see if it is working by looking at first time fill rate and seeing if the percentage is going up.