

Action Plan Fixed Operations 1 Parts

My action plan for parts is to accessorize our boutique. We currently have no accessories (shirt, models key chains ect..) in our display case. By the end of 2020, my goal is to have the display case clean, have the lights in the case working(where available) and have accessories added to it with prices.

Benefit

Increased profit

Employee satisfaction (better looking working environment)

Customer satisfaction (our boutique is located in the customer lounge)

Consequences

Lack of additional sales typically with a large profit %

Stale uninviting waiting room

Customers not being able to do anything while the wait for service which can agitate them

Start on 11/1/20

To gauge my progress I will take photos from stage one cleaning to the last stage completion I will have this done by the end of 2020