



Professional Series Pre-Course Work

Interview your Direct Supervisor in order to answer the following questions.

1. What do you want me (the student) to learn or achieve from the NADA Management Professional course?

The importance of accurate inventory management

2. What would you like me to bring back to the workplace as a result of this training?

Considering you are inexperienced as a parts manager, anything you pick up in this class will be helpful

3. How will what I learn in the program be shared with the rest of the team (if applicable)?

Through day to day tasks and having a debrief when you return

4. How will what I learn be integrated into day-to-day work upon return?

As you tackle each task, what you learned will play a part in how the task is completed. Also, establishing processes based on what you learn will help as well



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5. In your role as a Direct Supervisor, what three things challenge you the most?

Hiring and maintaining good employees

Self-reflect on the following question:

1. What is my purpose for attending this course?

To learn as much as possible about the business side of the parts business and how to use that knowledge to maximize our daily efforts

Thank you for your participation! See you in the course.