



Professional Series Pre-Course Work

Interview your Direct Supervisor in order to answer the following questions.

1. What do you want me (the student) to learn or achieve from the NADA Management Professional course?

learning management skills for interactions with employees.

2. What would you like me to bring back to the workplace as a result of this training?

Ideas I can share with other managers regarding interactions with employees.

3. How will what I learn in the program be shared with the rest of the team (if applicable)?

managers meeting every Friday.

4. How will what I learn be integrated into day-to-day work upon return?

Depends on what I come back with
↓ will be discussed at managers meeting



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5. In your role as a Direct Supervisor, what three things challenge you the most?

1. People - Customers & employees
2. Processes
3. Consistency

Self-reflect on the following question:

1. What is my purpose for attending this course?

To get a better idea of what this job entails
& how to supervise/work with my employees.

Thank you for your participation! See you in the course.