

Our problem was pretty simple. Having 4 stores it is very hard to keep track of Parts Delivery Drivers.

We have tracking systems in all the Parts Trucks but they are only good for showing where a driver has been, not where they are going. Having a written route sheet is time consuming and only beneficial to the driver as making 4 copies for 4 stores is even more time consuming!

To correct this issue we created a spreadsheet on Google Docs that is accessible by all counter people and managers at all 4 stores. Any counter person that creates a wholesale invoice then goes onto the real-time spreadsheet and adds the invoice number, amount, and name of business as well as signifying if it's a North, South, or Local delivery.

We create a new tab in the spreadsheet every day and only create a new sheet each new month.

We can track where a driver is going and where a driver has been as to access if the routes/drivers are acceptable for our customer's needs.

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