

## First Time Fill Rate

DEALERSHIP NAME	NADA Motors	rst time fill rate		
DATE	RO'S	1st Time	Same Day	Day
6/13/2019	11	11	0	0
6/14/2019	9	9	0	0
6/17/2019	7	5	1	1
6/18/2019	4	3	0	1
6/19/2019	4	3	0	1
6/20/2019	4	1	0	3
6/21/2019	5	3	0	2
6/24/2019	6	4	0	2
<b>Totals</b>	<b>50</b>	<b>39</b>	<b>1</b>	<b>10</b>



<b>Rate %</b>
<b>100.00%</b>
<b>100.00%</b>
<b>71.43%</b>
<b>75.00%</b>
<b>75.00%</b>
<b>25.00%</b>
<b>60.00%</b>
<b>66.67%</b>
<b>#DIV/0!</b>
<b>78.00%</b>



Departmental Action Plan

Order# [Southeast 1036] Student Name [Jason Schmidt]  
Academy Week [week 3 Pure Work] Class & Student Number [AP/00000]

**Current Situation**  
Our Emergency Preparedness Plan is missing key critical 20th component to position which is 20th. The last year and I had to have implementing a major back log on when items availability due to the location of stock production and supplier shortage issues. During this time our production facilities were fully closed on during emergency order. This was the biggest time pressure under our production to not high and we are still carrying emergency order on a daily basis even when it is not necessary. We have consider a solution on the our business system (PMS) Emergency Order and don't create much needed results to our our other our departments. Also, we are on a parts return quantity on any production line.

**Overall Objective:**  
We identify our our needs to be within the 20th component. Making correct our emergency order are going to need approval from our PMS Manager to ensure PMS Parts Manager is going to be receiving emergency order (PMS). We had our need to ensure our parts production to meet existing contracts. We are trying our only our don't have the part in the shelf to affect the emergency order. We need to reduce the emergency order and increase stock orders.

**Proposed Timeline**  
Start Date: July 2nd December 1st 2019

**Action Plan**  
Describe necessary actions to reach desired result. Training with all parts personnel, we need to work with CMCL PMS to identify

- Requirements**
- Meeting with Order:  
1. Action Proposed:
  - Meeting with stakeholders (production personnel):  
2. Describe what is to be done to support desired goal:  
Training / Coaching / Consequences related to results / Risk & Gain
  - Accountability: Monitoring progress:  
Who:  
By When:  
How:
  - Describe checkpoints that have been established to measure progress:  
Daily / Weekly / Bi-weekly / Monthly /
  - Describe for review:
  - Estimated cost for implementation:

**Proposed Date of Completion:** December 1st, 2019 **Sponsor Signature:** See Signed Verification form.

**Indicators of Results:** Include measured results. (3 Metrics)  
**Impact Areas:** Sales / Sales / Expenses / New Parts / CSR /

PLEASE BE ADVISED  
THIS ASSIGNMENT BY  
IT'S SELF IS WORTH 100  
POINTS TIME YOUR  
TIME AND GET IT  
CORRECT