

Repair Order Analysis Summary Report

	Sales in Dollars	FRH's on RO's	Averages
Competitive	\$ 3,859	÷ 16.70	= 231.05
Maintenance	\$ 42	÷ 0.30	= 140.77
Repair	\$ 2,246	÷ 13.30	= 168.90
Totals	\$ 6,147	÷ 30.30	= 202.88
		Target Labor Rate	122.36
Total Ro's in Sample	25	Difference	80.52

Cost of Labor

Total Cost of Labor	793.54	÷ Total Sales	= 12.91%
Total Cost of Labor	793.54	÷ Total FRHs	= 26.19

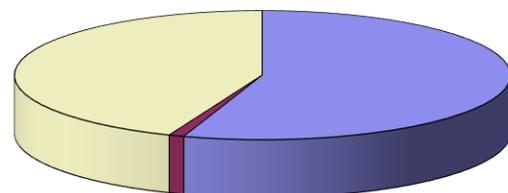
Repair Order Measurements

Total Labor Sales	6,147.13	÷ Total ROs	= 245.89
Total FRHs	30.30	÷ Total ROs	= 1.21
Menu Sales		÷ Total ROs	=
Competitive FRHs	16.70	÷ Total FRHs	= 55.12%
Maintenance FRHs	0.30	÷ Total FRHs	= 0.99%
Repair FRH	13.30	÷ Total FRHs	= 43.89%
One item ROs	9	÷ Total ROs	= 36.00%

Model Year Analysis

2020	2019	2018	2017	2016
0	0	0	2	2
0.00%	0.00%	0.00%	8.00%	8.00%

Labor Mix



■ Percent Competitive
 ■ Percent Maintenance
 ■ Percent Repair

Report

Analysis

FRH Average

FRH Average

FRH Average

Customer ELR

Per FRH

Per FRH

Percent Cost of Sales

Cost per FRH

Avg Labor per RO

Avg FRH's per RO

Percent Menu Sales

Percent Competitive

Percent Maintenance

Percent Repair

Percent One Item RO

2015	Older	Total
2	19	25
8.00%	76.00%	

Repair