First Time Fill Rate

DEALERSHIP NAME		NADA Motors rst time fill rate			
DATE	RO'S	1st Time	Same Day	Day	Rate %
2/14/2019	12	8	2	2	66.67%
2/21/2019	20	14	5	1	70.00%
2/25/2019	20	15	3	2	75.00%
2/26/2019	10	7	2	1	70.00%
					#DIV/0!
					#DIV/0!
					#DIV/0!
					#DIV/0!
					#DIV/0!
					#DIV/0!
					#DIV/0!
					#DIV/0!
					#DIV/0!
					#DIV/0!
					#DIV/0!
Totals	62	44	12	6	70.97%

CDK Stocking Status INVESTMENT	Inventory Value	% of Inventory	Guide			
Normal or Active Stock		#DIV/0!	over 70%			
Automatic Phase Out		#DIV/0!	Less than 30%			
Dealer Phase Out		#DIV/0!	Less than 1%			
Manual Order		#DIV/0!	Less than 3%			
Non Stock Part $'s		#DIV/0!	Less than 5%			
Non Stock Part #'s*			Greater than 70% of PN's			
Clean Core		#DIV/0!	# PIECES	PART #		
Dirty Core		#DIV/0!				
Total Inventory	$0	#DIV/0!				

Activity	Value $	%	Notes & Guides
0-3 Months		#DIV/0!	ACTIVE INVENTORY at 75%
4-6 Months		#DIV/0!	ACTIVE INVENTORY at 23%
7-12 Months		#DIV/0!	75% will likely become Obso 2% is g
Over 12 Months		#DIV/0!	Technical Obsolescence 2% is guide
New parts no sales		#DIV/0!	Minimal Amount
Total Inventory	0	#DIV/0!	

CRITICAL OBSERVATIONS:(How do you feel about these observations?) Color Coat
OBSO POSITION (LINES 20-22 FROM ABOVE)
NEG-ON-HAND (MINUS-ON-HAND)
CLEAN CORE
DIRTY CORE (RDCI) OR DONE MANUALLY
LOST SALES CALCULATOR VS. ACTUAL
AVERAGE STOCK ORDER (Obtain data from
MONTHS SUPPLY (This calculation from you
GROSS (TOTAL) TURNS (from your FS Temp
TRUE (STOCK) TURNS (from your FS Templ
FTFR (FIRST TIME FILL RATE)

COLOR SCORING
GOOD
WARNING
DANGER
GREAT
Seldom used
OK….BUT..
OUCH !!!!!!
ouch!!!
[redacted]

	OBSO POSITION			
uide	.75 TIMES	$		0
	PLUS			0
	PLUS			0
	EQUALS		#DIV/0!	0

Pass or Fail ?

REYNOLDS 2213 Stocking Status INVESTMENT	Inventory Value	% of Inventory	Guide
Normal or Active Stock		#DIV/0!	over 70%
Automatic Phase Out		#DIV/0!	Less than 30%
Dealer Phase Out		#DIV/0!	Less than 1%
Manual Order		#DIV/0!	Less than 3%
Non Stock Part $'s		#DIV/0!	Less than 5%
Non Stock Part #'s*			Greater than 70% of PN's
Core Clean		#DIV/0!	pn pieces
Core Dirty		#DIV/0!	pn pieces
Replace by hold RBH		#DIV/0!	pn NA pieces
			NA
Total Inventory	$0	#DIV/0!	

Activity	Value	REYNOLDS % of inventor	NADA Guide	Notes
Current		#DIV/0!	75%	this is your current a
1-3 Months		#DIV/0!	included	healthy parts invento
4-6 Months		#DIV/0!	23%	
7-9 Months		#DIV/0!	2%	65% Will likely become
10-12 Months		#DIV/0!	included	85% Will likely become
13-24 Months		#DIV/0!	0%	Technically Obsolete
25+ months		#DIV/0!	0%	
TOTAL	$0	#DIV/0!		

CRITICAL OBSERVATIONS:(How do you feel about these observations?) Color Coat
OBSO POSITION (LINES 23-26 FROM ABOVE)
NEG-ON-HAND (MINUS-ON-HAND)
CLEAN CORE
DIRTY CORE
LOST SALES CALCULATOR VS. ACTUAL
AVERAGE STOCK ORDER (NEEDED FOR FS
MONTHS SUPPLY (FS TEMPLATE)
GROSS (TOTAL) TURNS (from your FSTempla
TRUE (STOCK) TURNS (from your FS Templa
FTFR (FIRST TIME FILL RATE) (from your par

GOOD
WARNING
DANGER
GREAT
Seldom used
OK….BUT..
OUCH !!!!!!!!!!
YIKES

nd active ory			
	OBSO POSITION MATH DONE BELOW		
obso	.65 TIMES THE 7-9 MONTH VALUE	$0	
obso	.85 TIMES THE 10-12 MONTH VALUE	$0	
	PLUS THE 13-24 MONTH VALUE	$0	
	PLUS THE 25+ VALUE EQUALS	$0	
	OBSO AS A % OF TOTAL	$ -	#DIV/0!
PASS/ FAIL			

AUTO MATE Stocking Status INVESTMENT	Inventory Value	% of Inventory	Guide	
				GOOD
				WARNING
				DANGER
Active parts	$52,242	41.51%	over 70%	GREAT
Auto Phase Out Parts	$22,695	18.03%	Less than 30%	Seldom us
Dealer Phase Out Parts	$0	0%	Less than 1%	OK....BUT
Manual Order Parts	$0	0%	Less than 3%	OUCH !!!!!
Non Stock Part $'s	$48,192	38%	Less than 5%	YIKES
Non Stock Part #'s*	4312		Greater than 70% of PN's	
Core Clean	$2,711	2%	pn pieces	
Core Dirty	$0	0%	pn pieces	
		0%		
Total Inventory	$125,840	100%		

AUTO MATE

Activity	AUTO MATE Value	% of inven	NADA Guide	Notes
		0.00%		this is your current and active
Current to 3 Months	$39,817	44.85%	75%	healthy parts inventory
4-6 Months	$18,975	21.37%	23%	
7-9 Months	$19,527	22.00%	2%	65% Will likely become obso
10-12 Months	$8,590	9.68%	included	85% Will likely become obso
over 12 Months	$1,865	2.10%	0%	Technically Obsolete
		0.00%		
TOTAL	$88,774	100.00%		

CRITICAL OBSERVATIONS:(How do you feel about these observations?) Color Coat	PASS/ FAI
OBSO POSITION (LINES 23-25 FROM ABOVE)	
CLEAN CORE	
DIRTY CORE	
LOST SALES CALCULATOR VS. ACTUAL	
AVERAGE STOCK ORDER (NEEDED FOR FS TEMPLATE TRUE TURN CALCULATION)	
MONTHS SUPPLY (FS TEMPLATE)	
GROSS (TOTAL) TURNS (from your FSTemplate)	
TRUE (STOCK) TURNS (from your FS Template)	
FTFR (FIRST TIME FILL RATE) (from your parts class homework assignment)	

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Additional Data Available From Auto Mate			
		$ Value	Grade
DP2	Total Idle Capital	0	
DP3	Negative On Hand	0	
DP4	Parts with no bin	0	
DP5	Parts with no cost	0	
DP6	Monthly Closing Inv Value	0	
DP7	Lost Sales	0	
Value of Stocking parts with MNS 6-11 Mo.		0	
Value of Stocking parts with MNS 12 Plus M		0	
Value of Non-Stock Parts w MNS 3-5		0	
Value of Non-Stock Parts w MNS 6-8		0	
Value of Non-Stock Parts w MNS 9-11		0	
Value of Non-Stock Parts w MNS 12 Plus		0	
		0	

OBSO POSITION MATH DONE BELOW		
.65 TIMES THE 7-9 MONTH VAL	$12,693	
.85 TIMES THE 10-12 MONTH V	$7,302	
PLUS THE 13-24 MONTH VALU	$1,865	
PLUS THE 25+ VALU EQUALS	$0	
OBSO AS A % OF TOTAL	###	24.62%

AUTO SOFT Stocking Status INVESTMENT	Inventory Value		% of Inventory	Guide		
Normal or Active Stock			#DIV/0!	over 70%		
Automatic Phase Out			#DIV/0!	Less than 30%		
Dealer Phase Out			#DIV/0!	Less than 1%		
Manual Order			#DIV/0!	Less than 3%		
Non Stock Part $'s			#DIV/0!	Less than 5%		
Non Stock Part #'s*				Greater than 70% of PN's		
No Phase Out				NA		
Repace by Hold				NA		
Clean Core			#DIV/0!	# PIECES	PART #	
Dirty Core			#DIV/0!			
Total Inventory	$0		#DIV/0!			

Activity from Source	Value $	AUTO SOFT % of Inven	%	Notes & Guides
0-3 Months			#DIV/0!	ACTIVE INVENTORY at 75%
4-6 Months			#DIV/0!	ACTIVE INVENTORY at 23%
7-12 Months			#DIV/0!	75% will likely become Obso 2% is
13-18 Months			#DIV/0!	Technical Obsolescence 2% is gui
New parts no sales			#DIV/0!	Minimal Amount
Total Inventory			#DIV/0!	

CRITICAL OBSERVATIONS:(How do you feel about these observations?) Color Coat
OBSO POSITION (LINES 20-22 FROM ABOVE)
NEG-ON-HAND (MINUS-ON-HAND)
CLEAN CORE
DIRTY CORE (RDCI) OR DONE MANUALLY
LOST SALES CALCULATOR VS. ACTUAL
AVERAGE STOCK ORDER (Obtain data from your OE)
MONTHS SUPPLY (This calculation from your FS Template)
GROSS (TOTAL) TURNS (from your FS Template)
TRUE (STOCK) TURNS (from your FS Template)
FTFR (FIRST TIME FILL RATE)(this is a post class assignment)

COLOR SCORING
GOOD
WARNING
DANGER
GREAT
Seldom used
OK….BUT..
OUCH !!!
OUCH !!!!!!
ouch!!!
[redacted]
s guide
ide
Pass or Fail ?

OBSO POSITION			
.75 TIMES	$		0
PLUS			0
PLUS			0
EQUALS		#DIV/0!	0

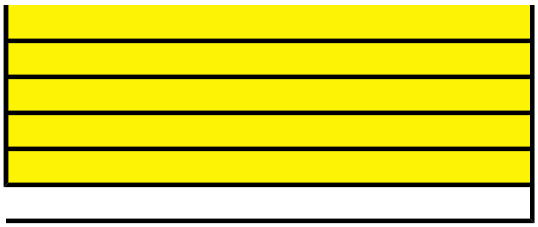
DEALER TRACK ARKONA STATUS	MONTH OF: %	#	PIECES	VALUE	PROFILES
ACTIVE PARTS: STOCKED	#DIV/0!				See 9 D
ACTIVE PARTS: EXCESS STOCK	#DIV/0!				LESS THA
ACTIVE PARTS: UNDERSTOCKED	#DIV/0!				LESS THA
ACTIVE PARTS:TO PHASE OUT	#DIV/0!				LESS THA
TOTAL ACTIVE PARTS	#DIV/0!				70%
SUPERCEDED W/ON HAND	#DIV/0!				LOW DBL
INACTIVE W/ON HAND	#DIV/0!				LESS THA
INACTIVE PART NUMBER # AND %					
TOTAL INV. TO SELL	#DIV/0!				
CORES ON HAND					LOW PIEC
NEG-ON-HAND					LOW DBL
TOTAL OF INVENTORY					
PARTS ON OPEN R. O.'S					ONE DAYS
VALUE OF TOTAL INVENTORY					
NOT ON FACTORY MASTER					MINIMAL
PARTS WITH OUT COST					MINIMAL

INVENTORY AGING BY LAST SOLD	VALUE	%	ACUM %	INS
NEVER SOLD		#DIV/0!	#DIV/0!	
ONE YEAR AGO PLUS		#DIV/0!	#DIV/0!	THIS
ELEVEN MONTHS AGO		#DIV/0!	#DIV/0!	
TEN MONTHS AGO		#DIV/0!	#DIV/0!	THIS
NINE MONTHS AGO		#DIV/0!	#DIV/0!	
EIGHT MONTHS AGO		#DIV/0!	#DIV/0!	THESE PARTS WILL BE IN A "
SEVEN MONTHS AGO		#DIV/0!	#DIV/0!	
SIX MONTHS AGO		#DIV/0!	#DIV/0!	
FIVE MONTHS AGO		#DIV/0!	#DIV/0!	
FOUR MONTHS AGO		#DIV/0!	#DIV/0!	THIS IS YOUR ACT
THREE MONTHS AGO		#DIV/0!	#DIV/0!	
TWO MONTHS AGO		#DIV/0!	#DIV/0!	
ONE MONTH AGO		#DIV/0!	#DIV/0!	
CURRENT MONTH		#DIV/0!	#DIV/0!	
TOTAL INVENTORY		#DIV/0!		Guide is 1.5 Months Suppl
CORES WITH ON HAND				CONFIRM DIRT

CRITICAL OBSERVATIONS:(How do you feel about these observations?) Color Coat
OBSO POSITION (LINES 25 to 31 FROM ABOVE) (includes potential and technicle OBSO)
NEG-ON-HAND
CLEAN CORE (Provide the # of part #'s and # of pieces)
DIRTY CORE
LOST SALES CALCULATOR VS. ACTUAL
AVERAGE STOCK ORDER (this will help you calculate your true turnfound in the FS temp)
MONTHS SUPPLY (this calculation is found in the FS template)

GROSS (TOTAL) TURNS (from your FS Template)	
TRUE (STOCK) TURNS (from your FS Template)	
FTFR (FIRST TIME FILL RATE) (from your parts class homework assignment)	

GUIDES	COLOR SCORING
	GOOD
	WARNING
N 1 %	DANGER
N 1 %	GREAT
N 30%	Seldom used
	OK….BUT..
NUMBERS	OUCH !!!
N 30% these are Auto Phase Out Parts	
E COUNTS	
NUMBERS	
AVG SALES	
TRUCTORS NOTES	
IS TECHNICAL OBSO	
IS POTENTIAL OBSO	
AP" STATUS IF YOUR PHASE OUT IS SET AT 0 IN 6	
TIVE HEALTHY PARTS INVENTORY	
y	
Y & CLEAN STATUS (see below)	
Pass or Fail ?	
#DIV/0!	



Lightyear Stocking Status INVESTMENT	Inventory Value	% of Inventory	Guide
Normal or Active Stock		#DIV/0!	over 70%
Automatic Phase Out		#DIV/0!	Less than 30%
Dealer Phase Out		#DIV/0!	Less than 1%
Manual Order		#DIV/0!	Less than 3%
Non Stock Part $'s		#DIV/0!	Less than 5%
Non Stock Part #'s*			Greater than 70% of PN's
No Phase Out			NA
			NA
Clean Core		#DIV/0!	# PIECES / PART #
Dirty Core		#DIV/0!	
Total Inventory	$0	#DIV/0!	

Activity	Value $	Lightyear % of Inven	%	Notes & Guides
1-2 Months			#DIV/0!	ACTIVE INVENTORY at 75%
3-5 Months			#DIV/0!	ACTIVE INVENTORY at 23%
6-11 Months			#DIV/0!	75% will likely become Obso 2%
Over 12 Months			#DIV/0!	Technical Obsolescence 2% is
New parts no sales			#DIV/0!	Minimal Amount
Total Inventory			#DIV/0!	

CRITICAL OBSERVATIONS:(How do you feel about these observations?) Color Coat
OBSO POSITION (LINES 20-22 FROM ABOVE)
NEG-ON-HAND (MINUS-ON-HAND)
CLEAN CORE
DIRTY CORE (RDCI) OR DONE MANUALLY
LOST SALES CALCULATOR VS. ACTUAL
AVERAGE STOCK ORDER (Obtain data from your OE)
MONTHS SUPPLY (This calculation from your FS Template)
GROSS (TOTAL) TURNS (from your FS Template)
TRUE (STOCK) TURNS (from your FS Template)
FTFR (FIRST TIME FILL RATE) (This is a post class assignment)

COLOR SCORING
GOOD
WARNING
DANGER
GREAT
Seldom used
OK….BUT..
OUCH !!!
OUCH !!!!!!
ouch!!!
[redacted]
% is guide
guide
Pass or Fail ?

	OBSO POSITION			
	.75 TIMES	$		0
	PLUS			0
	PLUS			0
	EQUALS		#DIV/0!	0

PBS SCORECARD Stocking Status INVESTMENT	Inventory Value	% of Inventory		Guide			GOOD WARNING DANGER
Stock Parts			#DIV/0!	over 70%			GREAT
Automatic Phase Out			#DIV/0!	Less than 30%			Seldom us
			#DIV/0!				OK....BUT
Manual Order			#DIV/0!	Less than 3%			OUCH !!!!!
Test Part $'s			#DIV/0!	Less than 5%			YIKES
Test Part #'s*				Greater than 70% of PN's			
Core Parts			#DIV/0!	pn		pieces	
Core Dirty			#DIV/0!	pn		pieces	
Superseded Parts			#DIV/0!	pn	NA	pieces	
					NA		
Total Inventory	$0		#DIV/0!				

REYNOLDS

Activity	Value	% of inven	NADA Guide	Notes
Current		#DIV/0!	75%	this is your current and active
1-3 Months		#DIV/0!	included	healthy parts inventory
4-6 Months		#DIV/0!	23%	
7-9 Months		#DIV/0!	2%	65% Will likely become obso
10-12 Months		#DIV/0!	included	85% Will likely become obso
13-24 Months		#DIV/0!	0%	Technically Obsolete
25+ months		#DIV/0!	0%	
TOTAL	$0	#DIV/0!		

CRITICAL OBSERVATIONS:(How do you feel about these observations?) Color Coat	PASS/ FAI
OBSO POSITION (LINES 23-26 FROM ABOVE)	
NEG-ON-HAND (MINUS-ON-HAND)	
CLEAN CORE	
DIRTY CORE	
LOST SALES CALCULATOR VS. ACTUAL	
AVERAGE STOCK ORDER (NEEDED FOR FS TEMPLATE TRUE TURN CALCULATION)	
MONTHS SUPPLY (FS TEMPLATE)	
GROSS (TOTAL) TURNS (from your FSTemplate)	
TRUE (STOCK) TURNS (from your FS Template)	
FTFR (FIRST TIME FILL RATE) (from your parts class homework assignment)	

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OBSO POSITION MATH DONE BELOW		
.65 TIMES THE 7-9 MONTH VAL	$0	
.85 TIMES THE 10-12 MONTH V	$0	
PLUS THE 13-24 MONTH VALU	$0	
PLUS THE 25+ VALU EQUALS	$0	
OBSO AS A % OF TOTAL	$ -	#DIV/0!

UCS SCORECARD Stocking Status Observations	Inventory Value	% of Inventory	Guide
Active Stock (0-6 month activity)			over 70%
Zero Guide (Auto Phase out)			Less than 30%
No bin Location Parts			Less than 1%
Manual Order Review			Less than 3%
No Match (Non Stock Part $'s)			Less than 5%
Total Watch #'s (N/ Stock Part #'s)			Greater than 70% of PN's
Clean Core			
Dirty Core			Are controls in place?
			NA
			NA
Total Inventory	$0		
EXTRA LINES			
EXTRA LINES			

GOOD
WARNING
DANGER
GREAT
Seldom used
OK....BUT..
OUCH !!!!!!!!!!

UCS

Investment Activity	Value	% of inven	NADA Guide	Notes
Current TO 3 Months		#DIV/0!	75%	this is your current and active
3 to 6 Months		#DIV/0!	included	healthy parts inventory
6-9 Months		#DIV/0!	23%	65% Will likely become obso
9-12 Months		#DIV/0!	2%	85% Will likely become obso
12 Months + Over		#DIV/0!	included	This is your Technical OBSO
		#DIV/0!		
		#DIV/0!		
TOTAL	$0	#DIV/0!		

CRITICAL OBSERVATIONS:(How do you feel about these observations?) Color Coat	Pass or Fail ?
OBSO POSITION (LINES 23-26 FROM ABOVE)	
NEG-ON-HAND (MINUS-ON-HAND) (minus balance parts)	
CLEAN CORE	
DIRTY CORE	
LOST SALES CALCULATOR VS. ACTUAL	
AVERAGE STOCK ORDER	
MONTHS SUPPLY	
GROSS (TOTAL) TURNS (from your FS templat	
TRUE (STOCK) TURNS (from your FS Template	
FTFR (FIRST TIME FILL RATE) (from your part	

$0.00	
$0.00	
$0	
$0.00	#DIV/0!

Departmental Action Plan

Dealership Wallingford Buick-GMC

Academy Week Week 2 Fixed Ops Parts **Class &**

Current Situation

Looking to increase Gross profit of the parts department by liquidating take o

Overall Objective:

We will reactivate our Ebay account to post all take off rims and tires, along w parts department that can be sold off to increase gross profit. We will be show and also posting these items on craiglist, etc. as a sales outlet for these items up amongst the parts department and sales department based on an agreed u

Proposed Timeline

We will have our Ebay account reactivated this month and have a designee ap items with approval coming from the parts manager or sales manager in his a set up and displayed in the customer lounge as well.

Action Plan

Describe necessary actions to reach desired result: We need to reactivate our

Requirements

1. Meeting with Dealer: Larry, Jose and JCB.

   Action Proposed: Selling take off rims/tires and other items being inventoried Department.

2. Meeting with stakeholder(s) (dealership personnel): Larry, Jose and designate

Describe what is in place to support desired goal: Designated person will nee
Ebay, Craigslist, Etc. He/She will need to be coached on how to interact with p
gain is increase profits for both parts and sales. The pain will be making sure
followed and not violated.

3. Accountability: Monitoring progress: Daily, Weekly, Monthly
Who: Jose and Larry
What: Postings, Pictures, Customer interactions and sales being processed a
By When:Fully up and running by close of Business February 2019.
How:Need to designate a person to handle this new program. We need to trai
added job desription and process.

4. Describe checkpoints that have been established to measure progress: Daily
insure that the proper postings and customer interactions are taking place. W
understand if the program is working. Monthly meetings will take place to rev
profit was split between the departments.
Daily / Weekly / Bi-weekly / Monthly /

5. Estimated cost for implementation: The only cost will be the transaction itself

Projected Date of Completion: 2/28/2019

Sponsor Signature: _____

Evaluation of Results: Include measured results. (± Metrics)

Impact Areas: This will impact personnel expense, by compensating the designated person additio
parts and sales, which will add addtional expense based on current compensation plans. Processi
well. Overall it will give added increased gross, resulting in added net profit to the dealership.
Sales / Gross / Expenses / Net Profit / CSI /

Student Name Larry M. Esposito

Student Number 345

ff rims and new condition items.

ith any other items that accumulate in the
vcasing these items in the customer lounge
s as well. The profit on these items will be split
pon amount per item.

pointed to post, interact and liquidate the
bsence. We will also have some of these items

Ebay account. The parts manager and sales ma

by the parts department for the Sales

PLEASE BE ADVISED THIS ASSIGNMENT BY IT'S SELF IS WORTH 100 POINTS.TAKE YOUR TIME AND GET IT CORRECT

ed person to handle process.

d to be trained to photo and post items on
people/persons interested in these items. The
that the process for this new venture is

nd shipped

in them and hold them accountable for this

interactions will need to be had in order to
Veekly summary reports will be generated to
iew the profit that was generated and how the

f and the additional pay given to the designy th

nal monies. It will also increase gross profit in both
ing charges and shipping fees will also come into play as