



Professional Series Pre-Course Work

Interview your Direct Supervisor in order to answer the following questions.

1. What do you want me (the student) to learn or achieve from the NADA Management Professional course?

To get the basic knowledge of not only the numbers of what you did but how to improve on them + use them to reach your objectives and the company

2. What would you like me to bring back to the workplace as a result of this training?

Organization! + preplanning - a directing that co-workers will follow and rally around for the company, themselves, and the customer

3. How will what I learn in the program be shared with the rest of the team (if applicable)?

Training - How to be a part of being better

4. How will what I learn be integrated into day-to-day work upon return?

With the knowledge you have you will know what you did and how you want your day to be.



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5. In your role as a Direct Supervisor, what three things challenge you the most?

*Technicians & Training
Handworking + focused employees
Communication - and staying ahead of customer expectations*

Self-reflect on the following question:

1. What is my purpose for attending this course?

*To learn about effective labor rates and utilizing numbers
to help employees be more proficient in the department
more profitable*

Thank you for your participation! See you in the course.