



Financial Management Objective Homework

**Student
Class #**

Marc Grimes

Name:

ATD04
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Academy

***I plan to accomplish the following objective
our next class on: 11-5-2018***

increase GP % is
service dept.

by

**Provide the relevant
composite data**

Department	Mont h	Page	Colum n
Service dept	july	36	11D

Action plan for achieving objective
What is the area of focus?
Discounting RO's
What is the proposed plan? How will you achieve it?
1. New service manager. 2. Stop discounting RO's. 3. Add diagnostic line for every ticket.
4. do an estimate for each job first.
How will you track your progress? What measurements, KPI's? How often will you track?
Review each RO opened and closed weekly.
Who are the employees that will be involved, or impacted? Will they require training or assistance?
All techs, service writers and new Service Manager.
Is there a cost, or estimated cost for implementation?
Projected date of completion? 12 months

Jan.	Feb.	March	April	May	June
July	Aug.	Sept.	Oct.	Nov.	Dec.