

Twice a month

We are very competitive , we don't mark up list price . Also we are the only CDJR Dealer around.
Our polici List price for retail . 20% for wholesale shops . 30% for body shops .

No

Yes , we have policies . Only Parts Manager can chenege / discount the prices

We never put those parts in inventory

no , theya re not.We cost it at what ever we purchased it at

business office manager will adjust all the price variance at the end of every month

NO

None

no , no , no

Mopar One Funds , they are earned on monthly purchase of parts (w/s group, retail / accesory group)

we as a dealer have a mobile ready website

Monthly, With parts manager

never . They (employees are) happy

Yes, wholesale parts

No

we don't do returns period

yes(Cerritos) Moss bros, they have multiple drivers and delivery vans

Business office

ok

Background check . After that VP DECIDES

YES, Every Monday in our managers meeting @ 11:00

every special ordder part has to be pre paid (unless otherwise it is a warranty)

yes, yes

We don not take returns

shipping clerk, counter clerk , parts manager

yes

Special order area in parst deptmnt. Shipping clerk / BDC as well for 2 weeks . Yes shipping clerk

Yes , they are in their special area

Parts manager, Parts manager only

3 counter men can order from parties like auto zone n all

upper managemnet , General manager , YES

IT IS on the money for the most part

ok

ok

yes

no

Chrysler FCA , Parts manager over sees it

yes

no

ok

We are on A.R.O , been on it for 4 years .Parts manager

it is neutral

may be 2%

we don't print them daily, we go over them once a week on Monday , management meeting

all depends on situation, doesn't happen that often

yes

yes

yes

No , dealer track doesn't let you do it

we cant track them

YES, Yes they do parts manager

2 hit in a 30 day period will bring one part in

No , no

Written , Parts manager

Parts manager

shipping clerk recievs them , it is checked piece by piece . In case of shortage we file MRA Claim

Yes

FCA does it on monthly basis , automatically

Parts manger

We were \$ 24,000 over .

Yes

No , No, No

Yes, weekly

Yes, weekly

yes

parts managers desk (employee hand book)

yes

NO , Done by the closing counter man

yes,

not sure

staffing issues, need another delivery person