



Professional Series Pre-Course Work

*Interview your Direct Supervisor in order to answer the following questions.*

1. What do you want me (the student) to learn or achieve from the NADA Management Professional course?

Industry standards and benchmarking for service ops and best practices for operations.

2. What would you like me to bring back to the workplace as a result of this training?

Actionable ideas and policies that will benefit the department.

3. How will what I learn in the program be shared with the rest of the team (if applicable)?

Help with the P&L and share results with leadership

4. How will what I learn be integrated into day-to-day work upon return?

To be a successful, more confident leader



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5. In your role as a Direct Supervisor, what three things challenge you the most?

employees, time, product availability

Self-reflect on the following question:

1. What is my purpose for attending this course?

To learn more financial metrics

Thank you for your participation! See you in the course.