



Professional Series Pre-Course Work

*Interview your Direct Supervisor in order to answer the following questions.*

1. What do you want me (the student) to learn or achieve from the NADA Management Professional course?

To learn to become a professional

2. What would you like me to bring back to the workplace as a result of this training?

A better understanding of the systems and how to successfully manage not just the department but the financial aspect that goes along with it.

3. How will what I learn in the program be shared with the rest of the team (if applicable)?

It will be communicated with other team members in order to bring them along further.

4. How will what I learn be integrated into day-to-day work upon return?

It will be integrated by being able to be confident enough to be a great leader of the team.



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5. In your role as a Direct Supervisor, what three things challenge you the most?

Attendance of employees, communication of all departments, employees taking ownership of their actions.

Self-reflect on the following question:

1. What is my purpose for attending this course?

To become more proficient in the daily workings and programs of our parts department as well as learning to become a manager who can lead and support our team.

Thank you for your participation! See you in the course.