



Professional Series Pre-Course Work

5. In your role as a Direct Supervisor, what three things challenge you the most?

(1.) Employees

(2.) Economics

(3.) Dealing with the Manufacturer and there changes

Self-reflect on the following question:

1. What is my purpose for attending this course?

My purpose attending this course is to gain as much knowledge as possible to help my PARTS Department & my Dealership.

Thank you for your participation! See you in the course.