

Summary Report

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- How does your repair labor rate compare to your posted door rate?
- Is there discounting?
- What are the hours per R. O.?
- What is the percent of one-line ROs?

Our repair labor rate is within 10.00 of our door rate.

Discounting is very little to none.

3.94 hours per RO.

47 percent of the RO are one line. However, those one lines contain big jobs.