NADA

Professional Series Pre-Course Work

Interview your Direct Supervisor in order to answer the following questions.

1. What do you want me (the student) to learn or achieve from the NADA Management Professional course?

The why behind the what. Context of day to day operations. Growth individually + as a leader.

2. What would you like me to bring back to the workplace as a result of this training?

A different perspective, new ideas, ways of challenging our normal

3. How will what I learn in the program be shared with the rest of the team (if applicable)?

By strategy + direction

4. How will what I learn be integrated into day-to-day work upon return?

By strategy + direction

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5. In your role as a Direct Supervisor, what three things challenge you the most?

managing different personalities + motivations
Staying ahead of trends (market + regional)
Developing tomorrows leaders

Self-reflect on the following question:

1. What is my purpose for attending this course?

1. To gain a better understanding of what the Day to Day looks like for other service managers so I can build a better day to day for myself.
2. Bring Back new ideas to help our processes
3. ~~Knowledge~~ A better understanding of the statement.

Thank you for your participation! See you in the course.