

C/W R.O.	PART DESCRIPTION	ADVISOR NAME	PAID IN FULL	DATE ORDERED	DATE ARRIVED	DATE CUST NOTIFIED	APPT DATE	TOTAL DAYS ON SHELF	COST \$	RETURN TO OE DATE	PUT IN STOCK DATE	Jamie Pacifico-Shore, Class N436, Ford, 11/27/22
C397083	ROTORS (1)	STEVE DALTERIO	N	3/6/2023	3/29/2023	3/6/2023 LAST TEXT	5/1/2023	243	\$ 94.93	5/28/2023	11/17/2023	MISDIAGNOSED
C397083	ROTORS (2)	STEVE DALTERIO	N	3/6/2023	3/29/2023	3/6/2023 LAST TEXT	5/1/2023	243	\$ 94.93	5/28/2023	11/17/2023	MISDIAGNOSED
W393715	MODULE	STEVE DALTERIO	N	1/2/2023	3/31/2023	N/A	6/27/2023	241	\$ 450.00	5/30/2023	11/17/2023	LIGHTNING STRIKE TURNED INTO INSURANCE CLAIM
399274	AIR DEFLECTOR	MICHAEL PALERMO	N		5/10/2023	N/A	N/A	201		7/9/2023		USED CAR; NO MENTION OF DEFLECTOR ON RO
C380047	SPARE TIRE LIFT	STEVE DALTERIO	N	5/4/2023	5/22/2023	CAN'T SEE; OLD ADVISOR	N/A	189	\$ 175.00	7/21/2023		
W404080	BOOT KIT	PAUL RUBIN	N	6/29/2023	7/31/2023	N/A	N/A	119		9/29/2023	11/17/2023	DID WHOLE COIL ASSEMBLY INSTEAD OF COIL BOOT SO NO MENTION OF KIT ON RO
407626	CAM PHASER	MICHAEL PALERMO	N	8/17/2023	8/22/2023	GAVE PRINTOUT TO CUST. 11/16/23	TBD	97	\$ 50.40	10/21/2023		STILL WAITING FOR REST OF RECALL PARTS
407626	CAM PHASER BOLT	MICHAEL PALERMO	N	8/17/2023	8/22/2023	GAVE PRINTOUT TO CUST. 11/16/23	TBD	97	\$ 3.47	10/21/2023		STILL WAITING FOR REST OF RECALL PARTS
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W408834	HEX BOLT	RICH KEENE	N		9/7/2023	CAN'T SEE; OLD ADVISOR		81	\$ 0.95	11/6/2023	11/17/2023	MISDIAGNOSED
W408907	GASKET	RICH KEENE	N	9/7/2023	9/8/2023	CAN'T SEE; OLD ADVISOR		80	\$ 8.85	11/7/2023	11/17/2023	
C410168	REINFORCEMENT	RICH KEENE	N		9/16/2023	CAN'T SEE; OLD ADVISOR	N/A	72	\$ 46.06	11/15/2023	11/17/2023	CUSTOMER TRADED OUT OF CAR BEFORE PART ARRIVED
W409662	BACKUP CAMERA	STEVE DALTERIO	N	9/20/2023	9/21/2023	N/A	N/A	67	\$ 31.65	11/20/2023	N/A	PART ORDERED FOR CUST BUYING USED CAR; CAM STARTED WORKING AGAIN NO NEED FOR REPAIR
W409729	WIPER MOTOR	MICHAEL PALERMO	N	9/21/2023	9/22/2023	NO CONTACT	N/A	66	\$ 55.30	11/21/2023	11/17/2023	
C409888	TERMINAL KIT	BRETT PARKER	N	9/25/2023	9/26/2023	CALLED MID-NOVEMBER BUT NO RECORD		62	\$ 6.76	11/25/2023	11/17/2023	SAID HE WOULD CALL BACK TO SCHEDULE APPOINT AND DIDN'T
C405898	CAMERA	PAUL RUBIN	N	7/27/2023	10/3/2023			55	\$ 271.94	12/2/2023		OPEN RO DURING WRITER'S TRANSITION TO QUICK LANE; NEW ADVISOR CLOSED WITHOUT CONTACTING CUST
411496	SEAL KIT	MICHAEL PALERMO	N	10/19/2023	10/24/2023	N/A	N/A	34	\$ 42.90	12/23/2023		PDI
411496	DUST SEAL	MICHAEL PALERMO	N	10/19/2023	10/24/2023	N/A	N/A	34	\$ 1.52	12/23/2023		PDI

\$ 1,345.07

Print this out and bring to parts class. Write your name, class # and brand on the top right.	Please add up the cost of all parts that are entered into column "J"
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PLEASE POST THE OLDEST SOP'S FIRST

Please place this into your class site drop box called 20 SOP Exercise when completed