



Professional Series Pre-Course Work

Interview your Direct Supervisor in order to answer the following questions.

1. What do you want me (the student) to learn or achieve from the NADA Management Professional course?

Better understanding of total operations of the parts Department

2. What would you like me to bring back to the workplace as a result of this training?

refined skills as a manager

3. How will what I learn in the program be shared with the rest of the team (if applicable)?

Do a debriefing meeting with people the training is applicable to.

4. How will what I learn be integrated into day-to-day work upon return?

The fixed op Director will implement where certain things are applicable



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5. In your role as a Direct Supervisor, what three things challenge you the most?

CSE

Personnel

Supply Chain Issues

Self-reflect on the following question:

1. What is my purpose for attending this course?

To have a better understanding of
managing a parts Department, ~~etc~~

Thank you for your participation! See you in the course.