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### Takeaways

The parts department seems to be the same in most of stores of my classmates. Quite and very to themselves. Some were open to new technology and many weren't.

I learned that it's the department that might need the most attention, not because they don't perform, but because everyone forgets about them and don't get celebrated as other departments do.

I would like to spend time helping the parts manager think outside of the box, apply some of the formulas that we used in class to show them the hidden value behind his team.