

## Person Information

Person's Name <b>HAILEY KLEVEN</b>	Preferred Name --
Primary Phone <b>2189654588</b>	Primary Email --
Date of Birth <b>02/24/2004</b>	
Primary Language <b>English</b>	

## Overview

Effective Date Range

Start Date <b>02/01/2025</b>	End Date <b>01/31/2026</b>
---------------------------------	-------------------------------

Program  
**Developmental Disabilities (DD) Waiver**

## About Plan

Budget Information

Average Monthly Budget  
**\$ 8,532.85**

## About Me

What do I want my life to look like

**Who I am and what is important to me**

Hailey is a 20-year-old female living in a group home in Argyle, Minnesota. She attends school at Warren-Alvarado-Oslo High School. Previously, her parents had indicated that they would like her to continue until the December before her 22nd birthday, however, they have indicated they would like to explore post-secondary options including the Polk County Developmental Achievement Center. Hailey likes to color and draw, especially iPhone and Apple products. Hailey is able to recognize the generation of Apple products. Hailey enjoys attending horse therapy which assists with her symptoms of anxiety. Hailey is Christian and tries to church on Sundays when possible. It is important to Hailey and her parents that she be given opportunities to grow in her independence. Her parents want her to have the same types of life experiences as other young adults.

Hailey wakes up around 6am and completes morning cares such as brushing teeth, eating breakfast and leaves around 7:20am for school. She returns home at 3:45 then relaxes a bit, using her Ipad, or watching TV. Hailey showers either before or after supper. and goes to bed around 8:30 or 9pm. She goes to church on Sundays and participates in activities with peers in her home at times.

Hailey participated in the development of this plan and she has a choice in goals, services, providers, meeting location, meeting time, meeting participants, meeting agenda, living arrangements, employment options, daily routines, and daily activities.

### **What I want my life to look like**

Hailey would like to continue living at Marshall County Group Homes and to one day work at an Apple Store. She enjoys spending time on her Ipad, making phone crafts and spending time with her family.

### **My Community Life**

Hailey lives in a community residential home through Marshall County Group Homes. She has three other housemates and enjoys where she lives.

### **My Work Life**

Hailey is currently attending WAO High School and is not working. She and her parents are exploring options for employment and day services following her schooling. Hailey and her family have not decided if they will have her attend school until her 22nd birthday or if they will transition to employment/leisure programs before then.

### My Choice about Work

Not working; interested or actively engaged in taking actions toward work goals

### Do I need support to achieve work goals?

Yes

### The type of support and next steps I need to achieve my work goals:

Hailey would need support discovering and finding jobs as well as onsite supports to learn and maintain employment.

## My Goals

**1 Hailey would like to have a job one day, preferably at an Apple store.**



Target Date  
**Jan 31, 2030**

#### My Action Items

1. Name

**Explore vocational/educational opportunities**

Description

**Hailey and her parents will explore options for her for the summer including the Polk County DAC, Warren, ODC, and returning to WAO High School.**

**2 Hailey would like to remain healthy and safe.**



Target Date  
**Jan 31, 2026**

My Action Items

1. Name

**Attend appointments**

Description

**Hailey will attend appointments as recommended by providers. Parents and Marshall County Group Homes will work to ensure these needs are met.**

2. Name

**Attend trauma therapy**

Description

**Hailey will attend trauma therapy at a frequency determined by her provider. MCGH and Hailey's parents will assist in transportation and scheduling appointments.**

**3 Hailey would like to participate in community activities.**



Target Date  
**Jan 31, 2026**

My Action Items

1. Name

**Outings**

Description

**MCGH will offer outings for Hailey such as to the library or coffee shop on a regular basis.**

## My Supports

### People And Community Organizations That Support Me

Person's Name

**Jennifer Pageler**

Relationship

**Special Education Case Manager**

Role

**Support/Interdisciplinary care team**

Organization's Name

**Warren-Alvarado-Oslo High School**

Support Description

**Hailey receives special education through WAO High School. She graduated in May 2023, but is able to continue attending school until her 22nd birthday.**

Frequency

**Daily**

Area Of Need

**Communication**

**Learning**

**Meaningful activities**

**Memory and cognition**

**Work/school**

Goals

**Hailey would like to have a job one day, preferably at an Apple store.**

Person's Name

**Jade Noah**

Relationship

**Trauma Therapist**

Role

**Support/Interdisciplinary care team**

Organization's Name

**CVIC**

Support Description

**Jade provides trauma-based therapy to Hailey currently every other week.**

Frequency

**Other**

Other (Frequency)

**Every other week**

Area Of Need

**Psychosocial health**

**Self-preservation**

Goals

**Hailey would like to remain healthy and safe.**

### Modifications, Assistive Technology and Remote Support

Name or type

**Orthotic braces, iPad.**

Support description

**Orthotic braces assist with ambulation for Hailey.**

Frequency of use

**Daily**

Area Of Need

**Movement**

Technology support contact

--

Goals

**Hailey would like to remain healthy and safe.**

Services and Supports

Service Type

**Services that support me**

Start Date

**02/01/2025**

End Date

**01/31/2026**

Service Name

**Case Management, 15 Minutes**

Procedure Code

**T1016**

Modifiers

**UC, --, --, --**

Provider Name

**MARSHALL COUNTY SOCIAL SERVICES**

Provider Identification Number (NPI/UMPI)

**A000045100**

Contact Information

**Cassi Hermanson, 218-745-5125**

Units

**144.00**

Rate

**\$ 23.19**

Average Monthly Cost

**\$ 278.28**

Status

**Change**

Area of Need

**Meaningful activities**

**Psychosocial health**

**Self-preservation**

**Work/school**

Frequency

**Other**

Other

**2 hours per month**

Support Instructions

**Case management services to include, monitoring and implementing support plan, assessing for additional needs and linking with services as needed. Hailey or her guardian can request her case manager update her support plan at any time during the year. If there is a complaint or grievance about the services you are receiving, please contact your county case manager or follow the agency's protocol. Minimum face to face contact semi annually with total contact at minimum quarterly.**

**Estimated time three hours per month.**

Goals

**Hailey would like to have a job one day, preferably at an Apple store.**

**Hailey would like to remain healthy and safe.**

**Hailey would like to participate in community activities.**

Service Type

**Services that support me**

Start Date

**02/01/2025**

End Date

**01/31/2026**

Service Name

**Family Training, 15 Minute**

Procedure Code

**S5110**

Modifiers

**--, --, --, --**

Provider Name

**MARSHALL COUNTY SOCIAL SERVICES**

Provider Identification Number (NPI/UMPI)

**A000045100**

Contact Information

**Wendy Smith, Son Shine Farm Refuge**

Units

**155.00**

Rate

**\$ 20.00**

Average Monthly Cost

**\$ 258.33**

Status

**Change**

Area of Need

**Meaningful activities**

**Movement**

**Psychosocial health**

**Learning**

Frequency

**Weekly**

Support Instructions

**Hailey attends Equine Assisted Learning weekly during warmer months. This is a 75 minute session.**

Goals

--

---

Service Type

**Services that support me**

Start Date  
**02/01/2025**

End Date  
**01/31/2026**

Service Name  
**Community Residential Services, Adult, Daily**

Procedure Code  
**S5140**

Modifiers  
**UC, U9, --, --**

Provider Name  
**Marshall County Group Homes, Inc.**

Provider Identification Number (NPI/UMPI)  
**A663187100**

Contact Information  
**Kristal Walen, MCGH 218-437-6695.**

Units  
**365.00**

Rate  
**\$ 262.89**

Average Monthly Cost  
**\$ 7,996.24**

Status  
**Change**

- Area of Need
- Communication**
  - Eating and meal preparation**
  - Health Interventions**
  - Household management**
  - Learning**
  - Meaningful activities**
  - Personal Cares**

**Self-preservation**

Frequency

**Other**

Other

**Daily rate**

Support Instructions

**Rate for daily support at Cedar North Group home.**

Goals

**Hailey would like to remain healthy and safe.**

**Hailey would like to participate in community activities.**

Rate Inputs

Residential Address

Street Number

**605**

Street Name

**Cedar Ave**

City

**Argyle**

Zip Code

**56713**

Average Shared Direct Care Staff Hours Per Day

Daytime Hours:

**24.05**

Overnight Hours:

**5.00**

Number of Residents

**4**

Does the person need awake overnight staff?

**No**

Remote Awake Hours:

**0.00**

Number of Residents Monitored Remotely

**0**

Average Individual Direct Care Staff Hours Per Day

Daytime Hours:  
**0.53**

Overnight Hours:  
**0.00**

Licensed Practical Nurse (LPN)  
Assessment/Treatment  
**0.09**

Registered Nurse (RN)  
Assessment/Treatment  
**0.09**

Remote Awake Hours:  
**0.00**

Other

Transportation  
**Adapted vehicle with lift**

Customization  
**No customization**

Rates Notes  
--

**Non-Framework Rate Information**

Unit rate Non-framework reason type  
--

REQUIRED: Explanation and calculation details for non-framework rate  
--

**Rate Information**

Framework Unit Rate Final Unit Rate  
**\$ 262.89 \$ 262.89**

Final Rate Details Total Cost  
**Framework rate \$ 95,954.85**

Overall Cost of Services

Total Cost Of Authorized Services  
**\$ 102,394.21**

## Safety and Well-being

### My Plan To Address Safety Needs

Need(s) I will address

**All areas of need have been addressed**

My Backup Plan

**Hailey's group home, Marshall County Group Homes, will ensure that she is safe during inclement weather conditions or medical emergencies. In the event of insufficient staffing, MCGH will follow their protocols.**

## Support Plan Signature Sheet

Effective Date Range

**02/01/2025 - 01/31/2026**

### Person

This document confirms I:

- Received required information
- Participated in the development of my plan
- Was given choices about the services I will receive from programs provided through the Minnesota Department of Human Services

### Materials shared

Data privacy practices, that explain my right to confidentiality (DHS-4839E or agency's form)

**Yes**

Minnesota Health Care Programs, DHS-3182

**Yes**

My right to appeal (DHS-1941, or agency's form)

**Yes**

Other information

**N/A.**

I was given a choice between receiving services in the community or in an institution.

**Yes**

I was able to invite who I wanted to come to my planning meeting.

**Yes**

I participated in developing my plan for receiving services.

**Yes**

I was given choices of different types of services, housing and employment support that could meet my assessed needs as indicated in my assessment and through discussion with my case manager.

**Yes**

I was offered a choice of all available services, supports and providers.

**Yes**

I agree with the services, supports and providers indicated in my plan.

**Yes**

I understand if I do not agree with any part of my written support plan, I can call my case manager, assessor or care coordinator to discuss and make corrections as needed. I also understand I have the right to appeal any decision I disagree with.

**Yes**

I understand my case manager, assessor or care coordinator will send this signature page to me with my written plan.

**Yes**

Comments

**N/A**

I can call the following number if I am unable to reach my case manager/care coordinator.  
**218-745-5124**

## Signatures

### My Signature

My signature and responses on this form indicate:

- I received the information mentioned above.
- I know about the choices I have.
- I agree to the delivery of services as developed with my case manager, care coordinator and/or certified assessor.

The provider(s) listed in this plan can share a written report about my care needs with my case manager and/or certified assessor if I give the provider(s) my permission.

My Signature

**E-Signature**

*Hailey*

Date Signed

**01/29/2025**

Date Plan Sent to Me

**02/05/2025**

### People – I would like my plan shared with the following people

Case Manager/Care Coordinator

**E-Signature**

*Cassandra Hemanson*

Date Signed

**02/05/2025**

Other Person's Signature

**E-Signature**

*Debra Kleven*

Name

**Debra Kleven**

Date Signed

**01/29/2025**

Relationship

**Mother/Guardian**

Other Person's Signature

**E-Signature**



Name

Date Signed

**Robert Kleven**

**01/29/2025**

Relationship

**Guardian, father**

Providers - I would like my plan shared with the following provider(s)

Provider's Name

**Marshall County Group Homes, Inc.**

Provider's Signature

**E-Signature**



Date Signature Requested

Signature Obtained

**01/29/2025**

**Yes, Attached**

Provider acknowledgements

**Provider(s) signatures indicate the provider(s) who sign:**

- **Have reviewed the plan.**
- **Acknowledge the services and supports in the plan.**
- **Agree to provide those services and supports as outlined.**
- **Understand we can submit a written report to the case manager or certified assessor about recommendations for the person's care needs for future assessments. (NOTE: The provider should submit the report at least 60 days before the end of the person's current service agreement so the information can be considered at the person's reassessment.)**

Date Signed

Provider Agency

**1/29/2025**

**Cindy Gratzek, MCGH**