

Module Report

Tutorial: The Communicator 2.0

Module: Technique Identifier: Client experiencing aphasia



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Program Type: **BSN**

Time Use and Score

	Date/Time	Time	Score
Technique Identifier: Client experiencing aphasia	4/11/2020 12:49:53 PM	17 min	100.0%

NT Technique Identifier Aphasic		
Technique 1		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Dismissive behavior is an ineffective style of interpersonal communication because the nurse indicates that another person's opinions or presence is not wanted or needed.	
Technique 2		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Displaying a caring attitude supports the establishment of a therapeutic relationship by conveying genuine concern and a feeling of emotional closeness, which results in the nurse's ability to achieve a greater level of communication and understanding with the client.	
Technique 3		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Clarifying is a therapeutic communication technique because it allows the nurse to validate the message received to ensure that both the nurse and client have a mutual interpretation of the message.	
Technique 4		
Selected Option/ Result	Therapeutic	Result: Correct

Rationale	Focused questions are a therapeutic communication technique because they allow the nurse to clarify a message, collect data, encourage feedback, and confirm the client's ideas and beliefs.	
Technique 5		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Shaming is an ineffective style of interpersonal communication because the nurse mistreats a client or health team member with communication that belittles the other person, making them feel inadequate.	
Technique 6		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Developing rapport with a client supports the establishment of a therapeutic relationship by sharing mutual feelings of acceptance while maintaining open communication and the development of trust and respect.	
Technique 7		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Providing personal information about one patient in front of another invades the privacy and confidentiality of clients and does not uphold related ethical and legal responsibilities.	
Technique 8		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Focused questions are a therapeutic communication technique because they allow the nurse to clarify a message, collect data, encourage feedback, and confirm the client's ideas and beliefs.	
Technique 9		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Building trust with a client supports the establishment of a therapeutic relationship based on acceptance, empathy, honesty, and reliability.	
Technique 10		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Touch is a therapeutic communication technique because it conveys caring and empathetic feelings by the nurse toward the client.	

Technique 11		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Using clarity, which is saying exactly what you mean, and brevity, which is using the fewest words necessary, support interprofessional and client communication by providing a message that is simple, direct, and focuses on priority information.	
Technique 12		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	False reassurance is a nontherapeutic communication technique because it discourages open communication, blocks the client's ability to express feelings, and is not based on facts.	