

N443 Leadership and Management

Clinical Work – Week 5

April 7th, 8th, and 9th

Sigma Nurse Manager Modules

2.0 total hours

Communication 2.0 Respecting client culture

2 hr

- Work through each aspect of the module communication 1, 2, 3, 4, 5, 6, 7, 8, 9
- In a Paragraph Form do the following activities
 - Activity #1- Should Tate have considered his client more than his schedule?
 - Yes. Tate should have been more respectful and returned at his originally scheduled appointment time.
 - Activity #2 – Give 2 examples of therapeutic communication and non-therapeutic communication
 - Therapeutic communication examples = active listening, and exploring
 - Non-therapeutic communication examples = value judgements, and focusing on self
 - Activity #3- Rephrase Tate’s question “Why are not allowed to interrupt your prayer?”
 - “Can you tell me more about this uninterrupted prayer?”