

## **Sigma Nurse Manager Modules**

**2.0 total hours**

### **Communication 2.0 Respecting client culture**

**2 hr**

- Work through each aspect of the module communication 1, 2, 3, 4, 5, 6, 7, 8, 9
- In a Paragraph Form do the following activities
  - Activity #1- Should Tate have considered his client more than his schedule?
    - Yes, a medical professional should consider the safety, wellbeing, and direct care of the client's they are caring for.
  - Activity #2 – Give 2 examples of therapeutic communication and non-therapeutic communication
    - Therapeutic
      - Showing empathy
      - Allowing client's to ask questions, voice concerns, and feel valued
    - Nontherapeutic
      - Asking “why”
      - Giving advice
  - Activity #3- Rephrase Tate's question “Why are not allowed to interrupt your prayer?”
    - I would love to understand more about your culture, could you inform me on your prayer wishes”