

Module Report

Tutorial: The Communicator 2.0

Module: Technique Identifier: Client undergoing colorectal surgery



Individual Name: Kayley Sollers

Institution: Lakeview CON

Program Type: BSN

Time Use and Score

	Date/Time	Time	Score
Technique Identifier: Client undergoing colorectal surgery	4/6/2020 10:14:54 PM	10 min	100%

NT Technique Identifier Colostomy		
Technique 1		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Appropriate use of self-disclosure supports the establishment of a therapeutic relationship by allowing the nurse to demonstrate to a client that her experience is truly understood.	
Technique 2		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Building trust with a client supports the establishment of a therapeutic relationship based on acceptance, empathy, honesty, and reliability.	
Technique 3		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Minimizing the client's feelings is a nontherapeutic communication technique because these belittling remarks show lack of empathy and understanding, and they can cause the client to feel insignificant or unimportant.	
Technique 4		
Selected Option/ Result	Therapeutic	Result: Correct

Rationale	Developing rapport with a client supports the establishment of a therapeutic relationship by sharing mutual feelings of acceptance while maintaining open communication and the development of trust and respect.	
Technique 5		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Minimizing the client's feelings is a nontherapeutic communication technique because these belittling remarks show lack of empathy and understanding, and they can cause the client to feel insignificant or unimportant.	
Technique 6		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Developing rapport with a client supports the establishment of a therapeutic relationship by sharing mutual feelings of acceptance while maintaining open communication and the development of trust and respect.	
Technique 7		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Automatic comments are a nontherapeutic communication technique because the use of clichés minimizes the client's importance and concerns.	
Technique 8		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Giving advice is a nontherapeutic communication technique because it takes away the client's decision-making ability and creates doubt in relation to decisions made.	
Technique 9		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Changing the subject is a nontherapeutic communication technique because it places the nurse in control over the direction of the communication while discrediting the client's feelings and desires.	
Technique10		
Selected Option/ Result	Therapeutic	Result: Correct

Rationale	Open-ended questions are a therapeutic communication technique because they allow the client to direct the conversation and verbalize related thoughts and concerns.	
Technique 11		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	A judgmental response is a nontherapeutic communication technique because it imposes the nurse's personal attitudes, beliefs, values, and moral standards on the client.	
Technique 12		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Touch is a therapeutic communication technique because it conveys caring and empathetic feelings by the nurse toward the client.	