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This week in clinical I saw positive reinforcement used in the professional role. I sat it on a hospice staff meeting. The department manager spent the majority of the time reading family testimonies to the hospice nurses commending them for their work. Commending nurses for good work is very essential in promoting mutual respect among employees and their boss. I also saw delegation of tasks as nurses adjusted their assignments to help distribute the workload among them. These nurses were very flexible which allowed them to get their work done efficiently and effectively.