

A. What have I learned this week about myself as a learner? What learning tasks did I respond most easily this week? What was the most significant thing that happened to me as a learner this week?

This week was very exciting for me. My clinical was in the emergency department at OSF hospital. I feel like all the time and effort in Lakeview is starting to pay off. The skills and education have been useful in so many areas. Throughout the time at Lakeview, it can be scary, but I feel more and more confident as time goes on. I think that listening and applying critical thinking is essential in the nursing profession. I want to become an even more effective listener. Skills I used were therapeutic communication with patient interaction, vitals, EKGs, and IV's during my clinical hours. The most significant thing was watching my nurse make the call to rush a pregnant woman upstairs that ended up having a c section. That made me realize just how essential it is to pay attention to the details no matter how big or small they are in life.

B. A cultural aspect of the week?

I have seen a nurse use a translator machine with a Hispanic speaking woman. This machine was beneficial since she could not speak English. The nurse just dialed up the translator, and the translator was able to help the nurse ask essential questions about the patient's health. The tool was beautiful because it helped us communicate the patient's needs and form a plan of care. The machine provides several different languages at your fingertips. This technology is essential for many of the cultural diversity we see in healthcare today.

C. A review of the week's Sigma Nurse Manager Certification section-

There is a strong sense of team in healthcare. It was interesting to correlate the Sigma into our experience. I was able to go to a meeting in the board room, and it was beneficial because I got to see first hand how essential teamwork is in a large company. This experience included

points, such as management and leadership skills. The ER was a great place because it is one department that works better with crucial leadership and organization. Training and educational tools are essential for healthcare workplaces striving for proper care and patient satisfaction. I like the way Sigma expressed leadership like a puzzle, and each role is a critical stage. A team leader has to set an example for other employees to strive to do their best. Communication is a vital part of leadership, along with decision-making abilities to resolve problems and create a useful way to build respectful working relationships.