

N442 Clinical Reflection #1

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N442: Population and Global Health

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How does this clinical site relate to Population/Global Health?

The OSF Emergency Department's Case Management related closely to the concepts of population and global health. First and foremost, the emergency department serves a wide array of populations including socioeconomically disadvantaged, unhoused, and other marginalized groups. This being said, the case manager has a very important job to serve the individual needs of each population to ensure their care meets the highest standards.

How were you an engaged nursing professional during this clinical experience?

As an engaged nursing professional, I maintained a respectful relationship with facility staff and clients while still growing my knowledge through questions and observations. I helped conduct assessments on several clients during my clinical day and assisted my preceptor in all her daily tasks.

How did you or could you contribute to the service of the community through this clinical site?

During this clinical rotation I feel that I could assist with addressing certain social determinants of health and help to establish resources for each individual client. I conducted assessment surveys to determine the barriers and needs of each client and helped establish resolutions with my preceptor.

Name 3 ways this clinical site impacts community health?

This site aids in scheduling the establishment of primary care, referrals for home health needs, and placement to short term or long-term care facilities. Without the resources that this site can provide, the readmission percentages would increase substantially and clients would have longer recovery periods.

Name 1 way this clinical site could better serve the community and why?

This clinical site could better serve the community by expanding the number of beds and increase case management and mental health professional staffing. During my time at this site I noticed the rooms were consistently full and many of the were unable to be transferred or discharged in a timely manner. This meant several clients were stuck in triage or stuck not receiving care at all.

What health risks are experienced by the population served by this clinical site?

Inability to access prescribed medications, lack of primary care, and transportation issues are all health risks I witnessed today in the population being served. Other potential health risks for these clients are substance use, lack of shelter, food insecurity, and immigration or language barriers.