

## Module Report

Tutorial: The Communicator 2.0

Module: Technique Identifier: Client undergoing colorectal surgery



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Program Type: BSN

### Time Use and Score

|                                                            | Date/Time            | Time  | Score |
|------------------------------------------------------------|----------------------|-------|-------|
| Technique Identifier: Client undergoing colorectal surgery | 4/19/2025 7:36:57 PM | 9 min | 100%  |

| NT Technique Identifier Colostomy |                                                                                                                                                                                                                           |                 |
|-----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| Technique 1                       |                                                                                                                                                                                                                           |                 |
| Selected Option/ Result           | Therapeutic                                                                                                                                                                                                               | Result: Correct |
| Rationale                         | Appropriate use of self-disclosure supports the establishment of a therapeutic relationship by allowing the nurse to demonstrate to a client that her experience is truly understood.                                     |                 |
|                                   |                                                                                                                                                                                                                           |                 |
| Technique 2                       |                                                                                                                                                                                                                           |                 |
| Selected Option/ Result           | Therapeutic                                                                                                                                                                                                               | Result: Correct |
| Rationale                         | Building trust with a client supports the establishment of a therapeutic relationship based on acceptance, empathy, honesty, and reliability.                                                                             |                 |
|                                   |                                                                                                                                                                                                                           |                 |
| Technique 3                       |                                                                                                                                                                                                                           |                 |
| Selected Option/ Result           | Nontherapeutic                                                                                                                                                                                                            | Result: Correct |
| Rationale                         | Minimizing the client's feelings is a nontherapeutic communication technique because these belittling remarks show lack of empathy and understanding, and they can cause the client to feel insignificant or unimportant. |                 |
|                                   |                                                                                                                                                                                                                           |                 |
| Technique 4                       |                                                                                                                                                                                                                           |                 |
| Selected Option/ Result           | Therapeutic                                                                                                                                                                                                               | Result: Correct |

|                         |                                                                                                                                                                                                                           |                 |
|-------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| Rationale               | Developing rapport with a client supports the establishment of a therapeutic relationship by sharing mutual feelings of acceptance while maintaining open communication and the development of trust and respect.         |                 |
|                         |                                                                                                                                                                                                                           |                 |
| Technique 5             |                                                                                                                                                                                                                           |                 |
| Selected Option/ Result | Nontherapeutic                                                                                                                                                                                                            | Result: Correct |
| Rationale               | Minimizing the client's feelings is a nontherapeutic communication technique because these belittling remarks show lack of empathy and understanding, and they can cause the client to feel insignificant or unimportant. |                 |
|                         |                                                                                                                                                                                                                           |                 |
| Technique 6             |                                                                                                                                                                                                                           |                 |
| Selected Option/ Result | Therapeutic                                                                                                                                                                                                               | Result: Correct |
| Rationale               | Developing rapport with a client supports the establishment of a therapeutic relationship by sharing mutual feelings of acceptance while maintaining open communication and the development of trust and respect.         |                 |
|                         |                                                                                                                                                                                                                           |                 |
| Technique 7             |                                                                                                                                                                                                                           |                 |
| Selected Option/ Result | Nontherapeutic                                                                                                                                                                                                            | Result: Correct |
| Rationale               | Automatic comments are a nontherapeutic communication technique because the use of clichés minimizes the client's importance and concerns.                                                                                |                 |
|                         |                                                                                                                                                                                                                           |                 |
| Technique 8             |                                                                                                                                                                                                                           |                 |
| Selected Option/ Result | Nontherapeutic                                                                                                                                                                                                            | Result: Correct |
| Rationale               | Giving advice is a nontherapeutic communication technique because it takes away the client's decision-making ability and creates doubt in relation to decisions made.                                                     |                 |
|                         |                                                                                                                                                                                                                           |                 |
| Technique 9             |                                                                                                                                                                                                                           |                 |
| Selected Option/ Result | Nontherapeutic                                                                                                                                                                                                            | Result: Correct |
| Rationale               | Changing the subject is a nontherapeutic communication technique because it places the nurse in control over the direction of the communication while discrediting the client's feelings and desires.                     |                 |
|                         |                                                                                                                                                                                                                           |                 |
| Technique10             |                                                                                                                                                                                                                           |                 |
| Selected Option/ Result | Therapeutic                                                                                                                                                                                                               | Result: Correct |

|                                |                                                                                                                                                                          |                        |
|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|
| <b>Rationale</b>               | Open-ended questions are a therapeutic communication technique because they allow the client to direct the conversation and verbalize related thoughts and concerns.     |                        |
|                                |                                                                                                                                                                          |                        |
| <b>Technique 11</b>            |                                                                                                                                                                          |                        |
| <b>Selected Option/ Result</b> | Nontherapeutic                                                                                                                                                           | <b>Result:</b> Correct |
| <b>Rationale</b>               | A judgmental response is a nontherapeutic communication technique because it imposes the nurse's personal attitudes, beliefs, values, and moral standards on the client. |                        |
|                                |                                                                                                                                                                          |                        |
| <b>Technique 12</b>            |                                                                                                                                                                          |                        |
| <b>Selected Option/ Result</b> | Therapeutic                                                                                                                                                              | <b>Result:</b> Correct |
| <b>Rationale</b>               | Touch is a therapeutic communication technique because it conveys caring and empathetic feelings by the nurse toward the client.                                         |                        |
|                                |                                                                                                                                                                          |                        |