

# Module Report

Tutorial: The Communicator 2.0

Module: Technique Identifier: Respecting clients' cultures



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Program Type: BSN

Time Use and Score			
	Date/Time	Time	Score
Technique Identifier: Respecting clients' cultures	10/16/2024 5:04:21 PM	7 min	90%

NT Technique Identifier Culture		
<b>Technique 1</b>		
<b>Selected Option/ Result</b>	Nontherapeutic	<b>Result: Incorrect</b>
<b>Rationale</b>	Leaning toward the client is a therapeutic nonverbal communication technique because it indicates the nurse is attentive and engaged in the conversation.	
<b>Technique 2</b>		
<b>Selected Option/ Result</b>	Nontherapeutic	<b>Result: Correct</b>
<b>Rationale</b>	Personal space is a nonverbal way of communicating identity, control, and a feeling of security. Invading another person's personal space can make the person feel threatened, precipitating a need to become defensive.	
<b>Technique 3</b>		
<b>Selected Option/ Result</b>	Therapeutic	<b>Result: Correct</b>
<b>Rationale</b>	Active listening is a therapeutic communication technique because the nurse takes in information using all the senses, while conveying an open attitude toward the client.	
<b>Technique 4</b>		
<b>Selected Option/ Result</b>	Therapeutic	<b>Result: Correct</b>

<b>Rationale</b>	Credibility supports interprofessional and client communication by conveying confidence, providing accurate information, and acknowledging limitations during nurse-provider and nurse-client interactions.	
<b>Technique 5</b>		
<b>Selected Option/ Result</b>	Nontherapeutic	<b>Result:</b> Correct
<b>Rationale</b>	Focusing on self is a nontherapeutic communication technique because it prevents the client's goals from being perceived as most important.	
<b>Technique 6</b>		
<b>Selected Option/ Result</b>	Therapeutic	<b>Result:</b> Correct
<b>Rationale</b>	Sitting in a position that allows the nurse to face the client is a therapeutic nonverbal communication technique because it indicates the nurse is genuinely interested in what the client is saying.	
<b>Technique 7</b>		
<b>Selected Option/ Result</b>	Therapeutic	<b>Result:</b> Correct
<b>Rationale</b>	Having respect for the client supports the establishment of a therapeutic relationship, even when the client's beliefs, attitudes, and values are different from the nurse's.	
<b>Technique 8</b>		
<b>Selected Option/ Result</b>	Nontherapeutic	<b>Result:</b> Correct
<b>Rationale</b>	Attempting an exchange of communication at an inappropriate time does not support a therapeutic relationship and can impede client communication.	
<b>Technique 9</b>		
<b>Selected Option/ Result</b>	Therapeutic	<b>Result:</b> Correct
<b>Rationale</b>	Demonstrating empathy supports the establishment of a therapeutic relationship by being able to sense the client's inner experience and convert the nurse's words and actions into feelings.	
<b>Technique 10</b>		
<b>Selected Option/ Result</b>	Nontherapeutic	<b>Result:</b> Correct

<b>Rationale</b>	Asking a “why” question is a nontherapeutic communication technique because it can be perceived as accusatory, causing the client to become defensive and mistrust the person who asked the question.