

## Module Report

Simulation: Nurse's Touch: The Leader

Module: Case 2: Client Safety Event



Individual Name: Jessica Tillman

Institution: Lakeview CON

Program Type: BSN

### Time Use and Score

|                             | Date/Time            | Time  | Score |
|-----------------------------|----------------------|-------|-------|
| Case 2: Client Safety Event | 9/19/2024 8:31:56 PM | 3 min | 100%  |

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| Results by Stage         |                                                                                                                                                                                                                                                                                 |                 |
| Stage 1 (2 of 2 Correct) |                                                                                                                                                                                                                                                                                 |                 |
| Question 1               | Sarah is distraught about the events leading to the client’s fall. As an experienced charge nurse, Beverly displays emotional intelligence in working with the nursing staff and with clients. Which of the following is a characteristic of an emotionally intelligent leader? |                 |
| Selected Option/ Result  | Displays self-awareness.                                                                                                                                                                                                                                                        | Result: Correct |
| Rationale                | The ability to understand one’s own emotions and learn how to manage them appropriately is a basic characteristic of emotional intelligence.                                                                                                                                    |                 |
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| Question 2               | Dr. Craig’s response to Sarah demonstrated a form of workplace violence. Which of the following behaviors are also considered incivility in the workplace?                                                                                                                      |                 |
| Selected Option/ Result  | Eye rolling                                                                                                                                                                                                                                                                     | Result: Correct |
| Rationale                | Non-verbal disruptive behaviors such as eye rolling, constant eye contact, and personal space invasion are hurtful and threatening. They are considered incivility or workplace violence.                                                                                       |                 |
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| Stage 2 (4 of 4 Correct) |                                                                                                                                                                                                                                                                                 |                 |
| Question 1               | Sarah is completing the incident report. Which of the following statements should she include in describing the incident?                                                                                                                                                       |                 |
| Selected Option/ Result  | Entered the room and noted the client was prone on the floor beside the bed.                                                                                                                                                                                                    | Result: Correct |
| Rationale                | The information on the incident report should be factual.                                                                                                                                                                                                                       |                 |

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| Question 2               | Beverly, the charge nurse, is providing instruction to Sarah as she completes the incident report regarding Mr. Adams' fall. Which of the following statements should Beverly include in the instruction?                                                                                                                    |                 |
| Selected Option/ Result  | "I will send the incident report to risk management to help prevent future accidents."                                                                                                                                                                                                                                       | Result: Correct |
| Rationale                | The risk management department regularly reviews the data from incident reports to identify any system flaws that need to be addressed.                                                                                                                                                                                      |                 |
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| Question 3               | Beverly is providing Sarah with an example of a sentinel event. Beverly should tell Sarah that which of the following situations is a sentinel event?                                                                                                                                                                        |                 |
| Selected Option/ Result  | A client who is receiving treatment for depression in an inpatient setting commits suicide.                                                                                                                                                                                                                                  | Result: Correct |
| Rationale                | A sentinel event is an occurrence that is unexpected and involves death or serious injury; therefore, this situation describes a sentinel event.                                                                                                                                                                             |                 |
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| Question 4               | Beverly informed Sarah that Mr. Adam's fall was not considered a sentinel event. What qualifying circumstances would have made the fall a sentinel event?                                                                                                                                                                    |                 |
| Selected Option/ Result  | Mr. Adams was severely injured when he fell.                                                                                                                                                                                                                                                                                 | Result: Correct |
| Rationale                | If an incident occurs which results in a severe temporary or permanent injury or death, it is considered a sentinel event. This type of event requires an immediate investigation and response.                                                                                                                              |                 |
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| Stage 3 (2 of 2 Correct) |                                                                                                                                                                                                                                                                                                                              |                 |
| Question 1               | Sarah informs Beverly that she makes a careful analysis of the situation prior to accepting an assignment to float. Which of the following actions should Sarah take first when making the decision to accept or reject an assignment?                                                                                       |                 |
| Selected Option/ Result  | Request specific information about the assignment.                                                                                                                                                                                                                                                                           | Result: Correct |
| Rationale                | Before the nurse can decide to accept or reject the assignment, the nurse needs to have specific information regarding the clients and the care she will provide. Therefore, based on the nursing process priority-setting framework, collecting information about the assignment is the first action the nurse should take. |                 |
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| Question 2               | Beverly is discussing with Sarah clients that she would consider herself capable of caring for should she float to the unit again. Which of the following assignments is the most appropriate for Sarah?                                                                                                                     |                 |

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| Selected Option/ Result  | A client who has anemia and is receiving a blood transfusion                                                                                                                                                                                                                                                                                                             | Result: Correct |
| Rationale                | This client is receiving a treatment that the nurse would usually perform on an obstetric unit. Therefore, this is the most appropriate assignment.                                                                                                                                                                                                                      |                 |
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| Stage 4 (1 of 1 Correct) |                                                                                                                                                                                                                                                                                                                                                                          |                 |
| Question 1               | Beverly reviews Nicki's personnel file and determines that there is no documentation that Nicki previously had been reported for neglecting her duties. When using a progressive discipline process, which of the following actions should Beverly plan to take?                                                                                                         |                 |
| Selected Option/ Result  | Meet with Nicki to discuss an informal reprimand.                                                                                                                                                                                                                                                                                                                        | Result: Correct |
| Rationale                | Nicki's actions of not performing hourly rounding and leaving the unit without notifying Sarah contributed to Mr. Adams's fall. Nicki should be counseled that this behavior impacted client safety. Because there is no documentation of this type of behavior occurring previously, it would be appropriate to provide Nicki with a verbal warning/informal reprimand. |                 |
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| Stage 5 (3 of 3 Correct) |                                                                                                                                                                                                                                                                                                                                                                          |                 |
| Question 1               | Beverly returns to recheck Mr. Adams after breakfast. She is demonstrating which of the following ethical principles?                                                                                                                                                                                                                                                    |                 |
| Selected Option/ Result  | Beneficence                                                                                                                                                                                                                                                                                                                                                              | Result: Correct |
| Rationale                | Beneficence is the act of promoting goodness and compassion. By returning to Mr. Adams room, Beverly is showing both Mr. Adams and his daughter a true sense of caring and compassion about their situation.                                                                                                                                                             |                 |
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| Question 2               | Ms. Handford tells Beverly that she worried about her father's upcoming discharge. Which of the following is an appropriate response for Beverly to give at this time?                                                                                                                                                                                                   |                 |
| Selected Option/ Result  | "Tell me about your concerns."                                                                                                                                                                                                                                                                                                                                           | Result: Correct |
| Rationale                | The appropriate response by the nurse at this time is to ask for clarification about the expressed concerns. This open-ended statement promotes communication and offers the family member opportunity to further explain her concerns.                                                                                                                                  |                 |
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| Question 3               | Beverly informs Mr. Adams and Ms. Handford that Dr. Craig made a referral for home health visits. Beverly tells them that during the initial visit, the first action by the home health nurse that they should anticipate is which of the following?                                                                                                                     |                 |
| Selected Option/ Result  | Perform a home hazard appraisal.                                                                                                                                                                                                                                                                                                                                         | Result: Correct |

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| <b>Rationale</b> | It is necessary for the nurse to perform a home health safety assessment to determine potential sources of injury. Based on the nursing process priority-setting framework, the first action the nurse should take is collecting data related to potential environmental hazards. |
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