Module Report

Simulation: **Nurse's Touch: The Leader**

Module: **Case 5: Interprofessional Team Leadership**

Individual Name: **Paige Hennessy**

Institution: **Lakeview CON**

Program Type: **BSN**

Time Use and Score

	Date/Time	Time	Score
Case 5: Interprofessional Team Leadership	9/10/2024 9:56:01 AM	18 min	90%

Results by Stage	
Stage 1	**(3 of 3 Correct)**
Question 1	Margaret is leading a work group whose focus will be to implement changes to the care delivery process. What type of change will this be?
Selected Option/ Result	Planned change — **Result:** Correct
Rationale	A purposeful change is the result of informed decisions based upon the gathering and processing of information about the topic.
Question 2	Margaret recognizes the first step in implementing an effective change is to examine the current process. According to Lewin's classic stages of change, this investigation should occur during which stage?
Selected Option/ Result	Unfreezing stage — **Result:** Correct
Rationale	During the unfreezing stage, the problem is identified and investigated. Other team members are made aware of the issue and decide what type of change, if any, is needed.
Question 3	Margaret anticipates that she may meet resistance about the need for change to improve the quality of care delivered. Which of the following change strategies should she plan to utilize when working with a multidisciplinary healthcare team?
Selected Option/ Result	Rational-empirical — **Result:** Correct

Rationale	The rational-empirical strategy uses current research findings to support the need for change to occur. This strategy would be the best choice to encourage the multidisciplinary team to work together toward the goal of improving client outcomes.

Stage 2	**(1 of 2 Correct)**
Question 1	Margaret, the case manager, is reviewing information about clinical pathways with members of the team. Which of the following information should Margaret include?

Selected Option/ Result	Clinical pathways prevent the occurrence of medical errors.	**Result:** Incorrect

Rationale	Clinical pathways are utilized as a quality improvement measure to improve client outcomes and decrease care costs by implementing evidence-based guidelines. Medical errors occur for a large variety of reasons, all of which cannot be eliminated by using clinical pathways.

Question 2	Team members are expressing resistance and concerns regarding the implementation of clinical pathways. What action should Margaret take to increase the team's ability to work together?

Selected Option/ Result	Determine the basis for their concerns.	**Result:** Correct

Rationale	To effectively change opinion, efforts should be directed toward addressing the root cause of their resistance.

Stage 3	**(4 of 4 Correct)**
Question 1	Margaret is implementing techniques to enhance the productivity of the group. Which of the following should she plan to do?

Selected Option/ Result	Encourage two-way feedback when evaluating the groups progress.	**Result:** Correct

Rationale	Margaret should utilize two-way feedback when discussing the progress of the group. This method promotes open discussion and fosters progress toward meeting the goals of the group.

Question 2	Margaret, the case manager, is meeting with the members of the team. The team members are discussing their opinions about proposed changes to the clinical pathway for total hip arthroplasty clients. The team members' comments indicate that the team is in which of the following stages of group process?

Selected Option/ Result	Storming	**Result:** Correct

Rationale	In the storming stage, the members of the group begin to disagree with each other and express polarizing views.

Question 3	Margaret is using active listening to address Bailey's comments about the problems the physical therapist encounters when a client's pain is not under control prior to physical therapy. Which of the following techniques is Margaret using?	
Selected Option/ Result	Open questioning	Result: Correct
Rationale	When the nurse uses open questioning as an active listening technique, she asks questions that begin with what, how, or when in order to obtain more information about the situation.	

Question 4	Dwight and Margaret are discussing the various roles that the members of the group assumed during the meeting. Which of the following statements made by a group member illustrates the role of gatekeeper?	
Selected Option/ Result	Margaret: "I want to hear what each of you has to say. Can we make sure that everyone has a chance to speak? Bailey, you go first."	Result: Correct
Rationale	A gatekeeper encourages active and open participation and communication by all group members.	

Stage 4	(1 of 1 Correct)	
Question 1	Margaret notes that the team is comprised of a widely varied group of professionals. Which of the following should Margaret keep in mind when considering generational differences?	
Selected Option/ Result	Individual considerations are more relevant than generational differences.	Result: Correct
Rationale	While generational stereotypes can help inform one's understanding of group dynamics, it's important to recognize that individuals have their own specific perspectives and needs and do not uniformly conform to these stereotypes.	