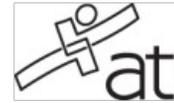Communication remediation- Tashiya Warfield

- Cultural factors that affect communication
  - It's vital to understand your personal prejudices and preconceived notions to better care for and understand clients of different cultures.
  - When communicating with a client from a different culture it's important to be open and nonjudgmental.
  - Knowing the roles of family members in certain cultures will help create a better understanding of how decision making operates for them.
- Organizational structure
  - A formal organizational structure utilizes written policies and procedures and follows the chain of command.
  - Large organizations need effective communication to avoid discrepancies and conflict.
  - Informal structures may cause conflicting day to day interactions and confusing environments.
- Client education
  - The nurse should determine the individual needs of the client prior to education.
  - When educating, the nurse should provide the client with a positive learning environment, free of distractions.
  - The nurse should implement appropriate interventions that are acceptable to the client's culture.
- Types of communication
  - When verbally communicating with a client the nurse should provide clarity when speaking.
  - When communicating the nurse should provide an appropriate environment for the client to send and receive messages clearly.
  - Components of communication include the sender, message, channels, receiver, response, and noise.

Individual Performance Profile
Nurse's Touch: Professional Communication Proctored Assessment

Individual Name:	**TASHIYA WARFIELD**	**Individual Score:**	**82.0%**
Student Number:	**WA7078204**	**ATI Proficiency Level:**	**Meets**
Institution:	**Lakeview CON**		
Program Type:	**BSN**		
Test Date:	**11/7/2023**		

Individual Performance in the Major Content Areas

Sub-Scale	# Points	Individual Score	Individual Score (% Correct)
Types of Communication	9	77.8%	▲ (≈80)
Therapeutic Communication	9	100.0%	▲ (100)
Factors that Affect Communication with Individuals and Groups	16	75.0%	▲ (≈60)
Organizational Communication	8	87.5%	▲ (≈75)
Client Education	8	75.0%	▲ (≈55)

Topics To Review

Types of Communication (2 items)

Types of Communication: Components of Verbal Communication

Types of Communication: Effective Written Communication via E-mail

Factors that Affect Communication with Individuals and Groups (4 items)

Factors that Affect Communication with Individuals and Groups: Cultural Factors that Affect Communication

Factors that Affect Communication with Individuals and Groups: Developmental Topics for Older Adult Client

Factors that Affect Communication with Individuals and Groups: Types of Conflict When Communicating Among Staff Nurses

Factors That Affect Communication with Individuals and Groups: Using Collaboration to Resolve Conflict

Organizational Communication (1 item)

Organizational Communications: Communication Affecting Relationships within an Organization and Actions to Facilitate Change
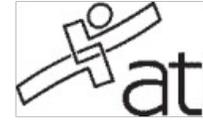
Client Education (2 items)

Client Education: Evaluating Factors Affecting Client Learning

Client Education: Identifying Factors to Support Learning

Module Report

Tutorial: Nurse's Touch: Professional Communication

Module: Factors that Affect Communication with Individuals and Groups

Individual Name: **Tashiya Warfield**

Institution: **Lakeview CON**

Program Type: **BSN**

Overview Of Most Recent Use

	Date	Time Use	Score
LESSON	11/14/2023	2 min 25 sec	N/A
Test	10/11/2023	3 min	100.0%

Lesson Information:

Lesson - History

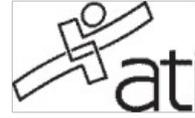|		Total Time Use: 51 min
	Date/Time	Time Use
Lesson	10/10/2023 11:49:29 PM	20 min 28 sec
Lesson	11/14/2023 3:27:58 PM	14 min 30 sec
Lesson	11/14/2023 4:02:47 PM	12 min 31 sec
Lesson	11/14/2023 4:03:59 PM	1 min 2 sec
Lesson	11/14/2023 9:44:56 PM	2 min 25 sec

Test Information:

Test - Score Details of Most Recent Use

	Individual Score	Individual Score
		1 10 20 30 40 50 60 70 80 90 99
COMPOSITE SCORES	100.0%	▲

Module Report

Tutorial: Nurse's Touch: Professional Communication

Module: Client Education

Individual Name: **Tashiya Warfield**

Institution: **Lakeview CON**

Program Type: **BSN**

Overview Of Most Recent Use

	Date	Time Use	Score
LESSON	11/14/2023	6 min 47 sec	N/A

Lesson Information:

Lesson - History

	Total Time Use: 34 min	
	Date/Time	Time Use
Lesson	11/14/2023 10:52:36 PM	13 min 39 sec
Lesson	11/14/2023 11:20:44 PM	13 min 58 sec
Lesson	11/14/2023 11:31:50 PM	6 min 47 sec

Module Report

Tutorial: **Nurse's Touch: Professional Communication**

Module: **Organizational Communication**

Individual Name: **Tashiya Warfield**

Institution: **Lakeview CON**

Program Type: **BSN**

Overview Of Most Recent Use

	Date	Time Use	Score
LESSON	11/14/2023	4 min 57 sec	N/A

Lesson Information:

Lesson - History

Total Time Use: 33 min

	Date/Time	Time Use
Lesson	11/14/2023 10:01:33 PM	16 min 15 sec
Lesson	11/14/2023 10:15:34 PM	5 min 1 sec
Lesson	11/14/2023 10:26:33 PM	1 min 1 sec
Lesson	11/14/2023 10:43:56 PM	6 min 1 sec
Lesson	11/14/2023 10:49:12 PM	4 min 57 sec

Module Report

Tutorial: Nurse's Touch: Professional Communication

Module: Types of Communication

Individual Name: **Tashiya Warfield**

Institution: **Lakeview CON**

Program Type: **BSN**

Overview Of Most Recent Use

	Date	Time Use	Score
LESSON	11/14/2023	5 min 33 sec	N/A
Test	10/10/2023	2 min	100.0%

Lesson Information:

Lesson - History

	Total Time Use: 1 hr 46 min	
	Date/Time	Time Use
Lesson	10/10/2023 11:18:37 PM	1 hr 15 min 11 sec
Lesson	11/14/2023 10:45:23 PM	0 min 14 sec
Lesson	11/14/2023 10:57:42 PM	12 min 1 sec
Lesson	11/14/2023 11:20:05 PM	12 min 59 sec
Lesson	11/14/2023 11:32:24 PM	5 min 33 sec

Test Information:

Test - Score Details of Most Recent Use

	Individual Score	Individual Score									
		1	10	20	30	40	50	60	70	80	90	99
COMPOSITE SCORES	100.0%											▲