

Jaidi Davis

Remediation-Professional

Types of Communication: Components of Verbal Communication During Initial Assessment

- Sender, Message, Channel, Receiver, Response, Noise
- Some messages may convey unintended meanings accidentally.
- Seek clarification if uncertain.

Types of Communication: Modes of Communication for Beneficial Client Outcome

- Choose your words wisely and know what they mean.
- A slow pace conveys a soothing message.
- Use examples when speaking.

Types of Communication: Nonverbal Communication

- Different cultures use nonverbal communication in different ways.
- Actions can support or conflict with what the patient has verbalized.
- Can be things such as grimacing, crying, or restlessness.

Therapeutic Communication: Nontherapeutic Communication Minimizing Client's Feelings

- Minimizing the client's feelings misjudges the degree of their concern.
- It also shows a lack of empathy for the client.
- Oftentimes, it makes the client feel insignificant.

Factors that Affect Communication with Individuals and Groups: Barriers to Effective Communication with Non-English Speaking Client

- Use an interpreter service.
- The use of family as an interpreter has legal ramifications.
- Telephone services are available to use.

Factors that Affect Communication with Individuals and Groups: Cultural Factors that Affect Communication

- Emphasize valuing the clients' uniqueness.
- Respect the client no matter their identity.
- The client has a choice on what they want to do.

Organizational Communication: Effective Intraprofessional Communication

- Communication coming from the same profession as you.
- It could be collaborating with a client.
- Treat them with respect; they are just trying to help.

Organizational Communication: Preparing for Telephone Report from Provider

- Always double-check if there is any confusion.
- Use SBAR.
- Listen very closely.

Client Education: Identifying Factors that Interfere with Client Learning

- The client could have sensory, cognitive, or physical deficits in learning.
- This can make the client have low self-esteem.
- Normally, it has a negative effect on the client.

Client Education: Identifying Factors to Support Learning

- Use PEEK: physical, emotional, experiential, and knowledge.
- Ask about prior learning.
- Don't just assume.

Client Education: Indicators of Client Understanding of Teaching Using Domains of Learning

- Cognitive domain: written materials, one-on-one discussions, audiovisuals
- Affective domain: role-playing and group discussion
- Psychomotor domain: skill demonstration and practice

Module Report

Tutorial: Nurse's Touch: Professional Communication
Module: Types of Communication



Individual Name: Jaidi Davis
Institution: Lakeview CON
Program Type: BSN

Overview Of Most Recent Use

	Date	Time Use	Score
LESSON	11/13/2023	13 min 4 sec	N/A

Lesson Information:

Lesson - History

Total Time Use: 2 hr 7 min		
	Date/Time	Time Use
Lesson	10/3/2023 11:57:53 AM	20 min 43 sec
Lesson	11/13/2023 11:04:37 AM	1 hr 33 min 12 sec
Lesson	11/13/2023 11:57:59 AM	13 min 4 sec

Module Report

Tutorial: Nurse's Touch: Professional Communication
Module: Therapeutic Communication



Individual Name: Jaidi Davis
Institution: Lakeview CON
Program Type: BSN

Overview Of Most Recent Use

	Date	Time Use	Score
LESSON	11/13/2023	14 min 32 sec	N/A

Lesson Information:

Lesson - History

Total Time Use: 38 min		
	Date/Time	Time Use
Lesson	10/2/2023 9:48:30 AM	23 min 49 sec
Lesson	11/13/2023 11:25:53 AM	14 min 32 sec

Module Report

Tutorial: Nurse's Touch: Professional Communication
Module: Organizational Communication



Individual Name: Jaidi Davis
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Overview Of Most Recent Use

	Date	Time Use	Score
LESSON	11/13/2023	5 min 45 sec	N/A

Lesson Information:

Lesson - History

Total Time Use: 6 min		
	Date/Time	Time Use
Lesson	11/13/2023 11:37:07 AM	5 min 45 sec

Module Report

Tutorial: Nurse's Touch: Professional Communication
Module: Factors that Affect Communication with Individuals and Groups



Individual Name: Jaidi Davis
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Program Type: BSN

Overview Of Most Recent Use

	Date	Time Use	Score
LESSON	11/13/2023	4 min 31 sec	N/A

Lesson Information:

Lesson - History

Total Time Use: 35 min		
	Date/Time	Time Use
Lesson	10/3/2023 12:36:04 PM	30 min 49 sec
Lesson	11/13/2023 11:30:49 AM	4 min 31 sec

Module Report

Tutorial: Nurse's Touch: Professional Communication
Module: Client Education



Individual Name: Jaidi Davis
Institution: Lakeview CON
Program Type: BSN

Overview Of Most Recent Use

	Date	Time Use	Score
LESSON	11/13/2023	7 min 10 sec	N/A

Lesson Information:

Lesson - History

Total Time Use: 7 min		
	Date/Time	Time Use
Lesson	11/13/2023 11:44:35 AM	7 min 10 sec