

Module Report

Tutorial: Nurse's Touch: Professional Communication

Module: Types of Communication



Individual Name: Tyranny Davis

Institution: Lakeview CON

Program Type: BSN

Overview Of Most Recent Use

	Date	Time Use	Score
LESSON	11/9/2023	20 min 25 sec	N/A
Test	9/24/2023	7 min	100.0%

Lesson Information:

Lesson - History

Total Time Use: 1 hr 15 min		
	Date/Time	Time Use
Lesson	9/24/2023 9:23:05 PM	27 min 28 sec
Lesson	11/7/2023 8:46:01 PM	27 min 30 sec
Lesson	11/9/2023 4:51:34 PM	20 min 25 sec

Test Information:

Test - Score Details of Most Recent Use

	Individual Score	Individual Score											
		1	10	20	30	40	50	60	70	80	90	99	
COMPOSITE SCORES	100.0%												▲
Professional Communication: Types of Communication	100.0%												▲
Professional Communication: Types of Communication	100.0%												▲

Test - History

	Date/Time	Score	Time Use
Test	9/24/2023 9:31:00 PM	100.0%	7 min

Module Report

Tutorial: Nurse's Touch: Professional Communication

Module: Organizational Communication



Individual Name: **Tyranny Davis**

Institution: **Lakeview CON**

Program Type: **BSN**

Overview Of Most Recent Use

	Date	Time Use	Score
LESSON	11/7/2023	33 min 55 sec	N/A

Lesson Information:

Lesson - History

		Total Time Use: 34 min
	Date/Time	Time Use
Lesson	11/7/2023 7:58:39 PM	33 min 55 sec

Module Report

Tutorial: Nurse's Touch: Professional Communication

Module: Therapeutic Communication



Individual Name: Tyranny Davis

Institution: Lakeview CON

Program Type: BSN

Overview Of Most Recent Use

	Date	Time Use	Score
LESSON	11/7/2023	27 min 57 sec	N/A
Test	9/23/2023	5 min	100.0%

Lesson Information:

Lesson - History

Total Time Use: 1 hr 43 min		
	Date/Time	Time Use
Lesson	9/23/2023 7:45:05 PM	1 hr 15 min 29 sec
Lesson	11/7/2023 7:00:39 PM	27 min 57 sec

Test Information:

Test - Score Details of Most Recent Use

	Individual Score	<u>Individual Score</u>											
		1	10	20	30	40	50	60	70	80	90	99	
COMPOSITE SCORES	100.0%												▲
Professional Communication: Therapeutic Communication	100.0%												▲
Professional Communication: Therapeutic Communication	100.0%												▲

Test - History

	Date/Time	Score	Time Use
Test	9/23/2023 7:51:00 PM	100.0%	5 min

Module Report

Tutorial: Nurse's Touch: Professional Communication

Module: Client Education



Individual Name: **Tyranny Davis**

Institution: **Lakeview CON**

Program Type: **BSN**

Overview Of Most Recent Use

	Date	Time Use	Score
LESSON	11/7/2023	19 min 48 sec	N/A

Lesson Information:

Lesson - History

	Date/Time	Time Use	Total Time Use: 20 min
Lesson	11/7/2023 6:14:54 PM	19 min 48 sec	

Client education:

-First assess to gain information about the client to create an individualized plan tailored to them

-Regardless of learning style, include as many senses as possible in teaching clients (including their preferred learning method).

-Signs of readiness to learn include all of the following: physical, emotional, experiential, and knowledge. Absence of readiness in any category can lead to barriers in learning.

Therapeutic communication:

-Offering presence and using therapeutic touch are crucial for offering comfort to the client.

-Close-ended and why questions are non-therapeutic and should be avoided.

-Verbally restate what you “think” the client means and allow them to confirm or modify your interpretation.

Organization communication:

-Situation refers to me as in the nurse passing off, and my unit and the problem and client background.

-Vital signs belong within the “A” or assessment portion of SBAR.

-Assertive communication emphasizes listening, respect, and understanding.

Types of Communication:

-Brevity is as important as clarity in communication.

-My personal body language can impact the client and is something I need to be conscious of.

-Humor in the healthcare setting is not entirely inappropriate but needs to be used with extreme caution.