

Each student will individually reflect on the responses and experience with the ATI: Nurse's Touch 2.0: The Communicator 2.0 Video Interaction: Client Comfort and End of Life Care, answer the following questions.

1. What was learned from this scenario?

-From this scenario, this student learned that it could be difficult when someone is passing away or not feeling well. Families often disagree with one another and can be in denial.

2. Identify the most significant takeaways.

- The biggest takeaways were the family disagreeing with one another, causing their mom to be overwhelmed when she is already dealing with a life-threatening illness.

a. Explain the factors that influenced this decision.

-Factors that influenced this decision were the disagreements the sisters had with one another. When the patients' grandchildren entered, it caused additional stimuli leading to the patient in distress.

3. What are some of the scenario's main problems or critical issues?

-One of the main problems in the scenario is that the sisters cannot get along for their mother's sake. The two daughters have many different opinions regarding their mother's care. The daughters fighting back and forth causes their mom to become more miserable and sadder.

4. What were some challenging decisions the nurse needed to make?

-The nurse had to inform the family that their mother/grandmother needed rest periods. The going back and forth between the sisters and the children reduced stimuli in the patient's room, which caused the nurse to get involved letting them know they were too loud in a respectable manner. The nurse also had to make the patient's daughter aware that she could still decide for herself regarding her care and medication administration.

a. Describe the rationale behind these decisions.

-The decisions were needed in both situations. The nurse had to inject herself multiple times as the family could not compromise with one another. The nurse spoke respectfully to the family in both situations to ensure there was no misunderstanding regarding the patient's care.

5. What factors influenced the nursing decisions and responses during the scenario?

-The main factor that influenced the nurse's decision and responses throughout the scenario is that the daughters did not seem to agree on anything. The nurse involving the other health professionals was also crucial so everyone on the patients' health team was aware of what was happening with family and care.

a. Explain the response.

-The response is based on what was visualized throughout the scenario. The family also responded well to the nurses' actions and ideas to better help their mother.

b. How will a nurse respond if this scenario occurs again?

-If this scenario occurs again, the nurse will continue to be respectful. Losing a loved one can be a challenging situation. The nurse would continue to use therapeutic communication and appropriate non-verbal communication.

6. Have similar situations been experienced in current clinical rotations?

-No, a similar situation has yet to be experienced in clinical rotations. However, I understand that a situation like this is common, and many nurses and doctors must intervene to ensure the patient and family are making appropriate decisions.

a. How did the nurse or others respond to the situation? Please explain.

-The nurse responded to the situation well. The nurse maintained proper etiquette and remained respectful and attentive to the family and the patient. The nurse tried to ensure the patient was comfortable throughout her care.

b. Describe successful communication strategies used or experienced in the clinical setting.

-Successful communication strategies include respectful body language, non-verbal communication such as making eye contact, and therapeutic communication. These three types of communication allow the patient and nurses to understand one another, ensuring no confusion or misunderstanding. Excellent communication allows the patient to trust the nurse with his or her care.

7. Discuss the advantages and disadvantages of having families discuss treatment options, including end-of-life decisions before a loved one becomes ill or early in a terminal illness

-The advantages of involving family can be a great idea. Involving the family allows the patient to trust the doctors and nurses more. The patient also feels more at ease knowing someone that they love is contributing to their care. Having a patient's family on board can be beneficial in creating appropriate interventions regarding the patient's care. Disadvantages include: the family not being willing to cooperate or not agreeing with the nurse's and doctors' decision-making. Making end-of-life decisions can be challenging for the family due to having so many mixed emotions about their loved ones' health.