

What are three therapeutic communication techniques the nurse could use when interacting with Mrs. Fisher?

She could show empathy by being understanding her frustrations. She could tell her the benefits of treatment to give her some kind of hope. Then she could be an active listener.

Take notes here to describe the strengths and weaknesses of your own submission based on your review of the expert answer.

I think that my response was pretty good, all the points I made were points listed in the video. There were also many other therapeutic techniques that I did not think of that were also really good though.