

N311 Care Plan 4

Lakeview College of Nursing

Brayden Percival

**Demographics (5 points)**

<b>Date of Admission</b> 10/26/2022	<b>Client Initials</b> P.G.	<b>Age</b> 73	<b>Gender</b> Female
<b>Race/Ethnicity</b> White/Caucasian	<b>Occupation</b> Retired	<b>Marital Status</b> Divorced	<b>Allergies</b> No Allergies
<b>Code Status</b> Full	<b>Height</b> 5'5'	<b>Weight</b> 157 lb	

**Medical History (5 Points)****Past Medical History:**

Chronic right-sided low back pain with right sided sciatica (03/05/2020)

COPD

Depression

GERD

Hyperlipidemia

Hypertension

Osteopenia

Sleep Apnea

Thyroid Disease

**Past Surgical History:**

Gallbladder Surgery

Tubal Ligation

Exploration of Abdomen

**Family History:**

Mother: Emphysema

Father: Heart Attack

Brother: Diabetes, Leukemia, and Lymphoma

No known problems in daughter or sister.

**Social History (tobacco/alcohol/drugs including frequency, quantity, and duration of use):**

Smoking cigars, 16.00 pack-year history. Never used smokeless tobacco. Reports current alcohol use, one glass of wine daily. Does not use drugs.

**Admission Assessment**

**Chief Complaint (2 points):** Shortness of Breath

**History of Present Illness – OLD CARTS (10 points):**

Client states that she has had an onset of “shortness of breath for about a day now”. Location of pain is in her “chest, neck, and back”. Duration has been “ongoing, around the time I got carpet cleaned yesterday”. Characteristics are “stabbing pain”. Aggravating factors include “standing for too long, laying down, going to the bathroom, coughing, just breathing hurts too”. Relieving factors are “sitting up and hunched over”. Treatments “nothing has helped me, they gave me sleep meds and I’ve been up all night with this pain.”

**Primary Diagnosis**

**Primary Diagnosis on Admission (3 points):**

COPD with acute exacerbation

**Secondary Diagnosis (if applicable):**

N/A

**Pathophysiology of the Disease, APA format (20 points):**

An acute exacerbation of chronic obstructive pulmonary disease (AECOPD) is a clinical diagnosis made when a patient with COPD experiences a sustained (24–48 hour) increase in cough, sputum production, and/or dyspnea (MacIntyre, 2018). A patient who is experiencing

AECOPD episodes are at risk for bacterial infections due to airways that are prone to infections, impaired immune defenses, and frequent bacterial colonization. Sputum and bronchoscopy data have shown that *Moraxella catarrhalis*, *Haemophilus influenzae*, and *Streptococcus pneumoniae* are the most common organisms associated with AECOPD episodes. These bacteria may be chronic airway colonizers that lead to infection after simple respiratory infections or environmental stressors. My client has been smoking for most of her life, and after she had her carpet cleaned, she noted that maybe the dust particles that were lifted up caused her exacerbation. It is also important to note that during influenza season the elderly are at a higher risk for AECOPD due to being high risk for a viral infection. The client did not have her yearly influenza or COVID-19 vaccinations completed at this time. Signs and symptoms of AECOPD include a productive cough, increase in sputum volume noting changes in color (green, pinkish, yellow, and brown), dyspnea, fever, headache, chills, sweating, tachycardia, hypoxia, cyanosis in the lips and fingers, and feverish symptoms. The use of short-acting  $\beta$ -agonists, theophylline, and anticholinergic bronchodilators is based on the concept that the smooth muscle reactivity, airway inflammation, and mucus production characteristics of AECOPD episodes should respond to these drugs (MakIntyre, 2018). Diagnostic tests include lung pulmonary function tests to measure the amount of air you can inhale and exhale, CT scans, Chest X-Rays (emphysema), Arterial blood gas analysis, and lab tests to diagnose COPD exacerbation (Capriotti, 2022). Treatments include quitting smoking, lung therapy, use of short (Albuterol) and long lasting (Acclidinium) bronchodilators (to open up airway), inhaled steroids (Fluticasone), oral steroids, Theophylline, antibiotics (Zithromax), oxygen therapies and pulmonary rehabilitation programs (Mayo Clinic, 2022).

**Pathophysiology References (2) (APA):**

COPD. (2020, April 15). Retrieved November 2, 2022, from <https://www.mayoclinic.org/diseases-conditions/copd/diagnosis-treatment/drc-20353685>

Capriotti, T., & Frizzell, J. P. (2022). *Pathophysiology: Introductory concepts and clinical perspectives*. F.A. Davis Company.

MacIntyre, N., & Huang, Y. (2018, May 1). Acute exacerbations and respiratory failure in chronic obstructive pulmonary disease. Retrieved November 2, 2022, from <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC2645331/#:~:text=An%20acute%20exacerbation%20of%20chronic,production%2C%20and%2For%20dyspnea.>

**Laboratory Data (20 points)**

**\*If laboratory data is unavailable, values will be assigned by the clinical instructor\***

CBC **Highlight All Abnormal Labs**—Explanations must be in complete sentences and contain in-text citations in APA format.

Lab	Normal Range	Admission Value	Today's Value (was not acquired)	Reason for Abnormal Value
RBC	4.40-5.80	4.31	4.03	RBCs were low due to a possible vitamin B6, B12, or folate deficiency (Capriotti, 2022).
Hgb	13-16.5	13.4	13.2	Hemoglobin was within normal limits.
Hct	38-50	39.6	38.1	Hematocrit was within normal limits.

<b>Platelets</b>	<b>140-440</b>	<b>410</b>	<b>N/A</b>	<b>Platelets were with normal limits</b>
<b>WBC</b>	<b>4-12</b>	<b>22.20</b>	<b>28.60</b>	<b>WBCs are high likely indicating response to inflammation of patient's lungs/fighting infection. (Capriotti, 2022).</b>
<b>Neutrophils</b>	<b>55-70</b>	<b>78.0</b>	<b>93.5</b>	<b>Patient has high neutrophils indicating they are fighting an infection in their body (Cellulitis) (Capriotti, 2022).</b>
<b>Lymphocytes</b>	<b>20 - 40</b>	<b>4.5</b>	<b>3.0</b>	<b>Lymphocytes were lower than the normal limits. Low lymphocytes can be a sign of a weak immune system or one's body is fighting infection (Capriotti, 2022).</b>
<b>Monocytes</b>	<b>2-8</b>	<b>5.4</b>	<b>3.3</b>	<b>Monocytes were within normal limits</b>
<b>Eosinophils</b>	<b>0.00-0.50</b>	<b>0.2</b>	<b>0.0</b>	<b>Eosinophils were within normal limits</b>
<b>Bands</b>	<b>Less than 20%</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>

Chemistry **Highlight All Abnormal Labs**—Explanations must be in complete sentences and contain in-text citations in APA format.

<b>Lab</b>	<b>Normal Range</b>	<b>Admission Value</b>	<b>Today's Value</b>	<b>Reason For Abnormal</b>
<b>Na-</b>	<b>133-144</b>	<b>135</b>	<b>133</b>	<b>Sodium was with normal limits</b>
<b>K+</b>	<b>3.5-5.1</b>	<b>4.1</b>	<b>3.7</b>	<b>K+ was within normal limits</b>
<b>Cl-</b>	<b>98-107</b>	<b>98</b>	<b>98</b>	<b>Cl- was high due to stress and body fighting an infection which can throw off electrolyte balance (Capriotti, 2022).</b>
<b>CO2</b>	<b>21-31</b>	<b>22</b>	<b>25</b>	<b>CO2 was within normal limits.</b>
<b>Glucose</b>	<b>70-99</b>	<b>105</b>	<b>N/A</b>	<b>Patients' glucose was high due to a past medical history and current diagnosis of Diabetes Mellitus. (Capriotti, 2022)</b>
<b>BUN</b>	<b>7-25</b>	<b>20</b>	<b>16</b>	<b>BUN was within normal limits</b>

<b>Creatinine</b>	<b>0.50-1.20</b>	<b>0.93</b>	<b>0.77</b>	<b>Creatinine was within normal limits</b>
<b>.Albumin</b>	<b>3.5-5.7</b>	<b>3.8</b>	<b>3.8</b>	<b>Albumin was within normal limits.</b>
<b>Calcium</b>	<b>8.8-10.2</b>	<b>9.1</b>	<b>9.1</b>	<b>Calcium was within normal limits</b>
<b>Mag</b>	<b>1.3-2.1</b>	<b>1.7</b>	<b>1.7</b>	<b>Magnesium was within normal limits.</b>
<b>Phosphate</b>	<b>3.0-4.5</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>
<b>Bilirubin</b>	<b>0.2-0.8</b>	<b>0.5</b>	<b>N/A</b>	<b>T-Billi was within normal limits</b>
<b>Alk Phos</b>	<b>30-120</b>	<b>76</b>	<b>76</b>	<b>Alk. Phosphate was within normal limits.</b>

Urinalysis **Highlight All Abnormal Labs**—Explanations must be in complete sentences and contain in-text citations in APA format.

<b>Lab Test</b>	<b>Normal Range</b>	<b>Value on Admission</b>	<b>Today's Value</b>	<b>Reason for Abnormal</b>
<b>Color &amp; Clarity</b>	<b>Yellow/clear</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>
<b>pH</b>	<b>5.0-9.0</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>
<b>Specific Gravity</b>	<b>1.003-1.030</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>
<b>Glucose</b>	<b>Neg</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>
<b>Protein</b>	<b>Neg</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>
<b>Ketones</b>	<b>Neg</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>
<b>WBC</b>	<b>Neg 0-5 hpf</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>
<b>RBC</b>	<b>Neg 0-2 hpf</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>
<b>Leukoesterase</b>	<b>negative</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>

**Cultures Highlight All Abnormal Labs**—Explanations must be in complete sentences and contain in-text citations in APA format.

Test	Normal Range	Value on Admission	Today's Value	Explanation of Findings
Urine Culture	Negative <10,000 Positive >100,000	N/A	N/A	N/A
Blood Culture	N/A	(Pending)	(Pending)	N/A
Sputum Culture	N/A	N/A	N/A	N/A
Stool Culture	N/A	N/A	N/A	N/A

**Lab Correlations Reference (1) (APA):**

Capriotti, T., & Frizzell, J. P. (2022). *Pathophysiology: Introductory concepts and clinical perspectives*. F.A. Davis Company.

**Diagnostic Imaging**

**All Other Diagnostic Tests (10 points):**

**CTA of the chest:** Infiltrate is present in the lingula with air bronchograms. Minimal atelectasis in lower lobes, no pleural effusions. Liver is fatty infiltrated. Adrenal glands are normal.

Impression: No pulmonary emboli, small lingual infiltrate that may be an indication of pneumonia (Capriotti, 2022).

**X-RAY 2 Views:** Hyperexpansion of both lungs noted

Impression: Cardia size is within normal limits. Hyperexpansion of both lungs noted. No consolidation or Pneumothorax seen. Hyperexpansion of the lungs is due to a blockage of the airway (Capriotti, 2022).

**Diagnostic Imaging Reference (1) (APA):**

Capriotti, T., & Frizzell, J. P. (2022). *Pathophysiology: Introductory concepts and clinical perspectives*. F.A. Davis Company.

**Current Medications (10 points, 2 points per completed med)  
\*5 different medications must be completed\***

**Medications (5 required)**

<b>Brand/Generic</b>	Tylenol (acetaminophen)	VIBRA-TABS (doxycycline hyclate)	Lovenox (enoxaparin )	ZOFRAN-ODT (Ondansetron)	ZOFRAN (Ondansetron)
<b>Dose</b>	650 mg	100 mg	40 mg	4 mg	4 mg
<b>Frequency</b>	Every 4 hours PRN	2 times daily	Daily	6 hrs PRN	6 hrs PRN
<b>Route</b>	PO	PO	Subcutaneous	PO	Intramuscular
<b>Classification</b>	Pharmacologic class: <b>Nonsalicylate, para-aminophenol derivative</b>  Therapeutic class: <b>Antipyretic, nonopioid</b>	Pharmacologic class: <b>Tetracycline</b>  Therapeutic class: <b>Antibiotic</b>	Pharmacologic class: <b>Low-molecular-weight heparin</b>  Therapeutic class: <b>Anticoagul</b>	Pharmacologic class: <b>Selective serotonin receptor antagonist.</b> Therapeutic class: <b>Antiemetic</b>	Pharmacologic class: <b>Selective serotonin receptor antagonist.</b>  Therapeutic class: <b>Antiemetic</b>

	<b>analgesic</b>		<b>ant</b>		
<b>Mechanism of Action</b>	Inhibits the enzyme cyclooxygenase, blocking prostaglandin production and interfering with pain impulse generation in PNS. (Jones, 2022).	Exerts a bacteriostatic effect against a wide variety of gram-positive and gram-negative organisms. (Jones, 2022).	Potentiates the action of antithrombin III, a coagulation inhibitor. (Inactivates clotting factors) (Jones, 2022).	Blocks serotonin receptors centrally in the chemoreceptor trigger zone and peripherally at vagal nerve terminals in the intestine. (Jones, 2022).	Blocks serotonin receptors centrally in the chemoreceptor trigger zone and peripherally at vagal nerve terminals in the intestine. (Jones, 2022).
<b>Reason Client Taking</b>	To reduce ongoing pain and inflammation in pleural cavity.	To fight a bacterial infection of the lungs.	To prevent pulmonary artery thrombosis	To prevent nausea and vomiting.	To prevent nausea and vomiting
<b>Contraindications (2)</b>	<b>Severe hepatic impairment</b>  <b>Severe active hepatic disease (Jones, 2022).</b>	<b>Permanent teeth discoloration.</b>  <b>Allergy to tetracycline antibiotics (Jones, 2022).</b>	<b>Active major bleeding</b>  <b>Pork products (Jones, 2022).</b>	<b>Concomitant use of apomorphine</b>  <b>Loss of consciousness (Jones, 2022).</b>	<b>Concomitant use of apomorphine</b>  <b>Loss of consciousness (Jones, 2022).</b>
<b>Side Effects/Adverse Reactions (2)</b>	<b>Fatigue</b>  <b>Hypertension</b>	<b>Chills</b>  <b>Fever</b>	<b>Paralysis</b>  <b>Confusion</b>	<b>Agitation</b>   <b>Drowsiness</b>	<b>Restlessness</b>   <b>Syncope</b>

### Medications Reference (1) (APA):

Jones & Bartlett Learning, LLC. (2022). *2022 NDH: Nurse's Drug Handbook* (20<sup>th</sup> ed).

**Assessment**

**Physical Exam (18 points) – HIGHLIGHT ALL PERTINENT ABNORMAL FINDINGS**

<p><b>GENERAL:</b>  <b>Alertness:</b>  <b>Orientation:</b>  <b>Distress:</b>  <b>Overall appearance:</b></p>	<p>Patient is alert and oriented to person, place, time, and situation (A&amp;Ox4). Patient is in acute distress. Patient appearance is appropriate to situation.</p>
<p><b>INTEGUMENTARY:</b>  <b>Skin color:</b>  <b>Character:</b>  <b>Temperature:</b>  <b>Turgor:</b>  <b>Rashes:</b>  <b>Bruises:</b>  <b>Wounds:</b>  <b>Braden Score:</b>  <b>Drains present:</b> Y <input type="checkbox"/> N <input checked="" type="checkbox"/>  <b>Type:</b></p>	<p>Patient's temperature was 97.5 (Temporal)                  Patient skin is warm and dry upon palpation.                  Patient skin color is pink and white.                  Patient's turgor was quick to return less than 2 seconds.                  Patient has no rashes or bruises.                  The Braden score was a 17.                  Patient has no wounds                  No drains were present.</p>
<p><b>HEENT:</b>  <b>Head/Neck:</b>  <b>Ears:</b>  <b>Eyes:</b>  <b>Nose:</b>  <b>Teeth:</b></p>	<p>Patient's head and neck were symmetrical.                  No signs of tracheal deviation                  Patient eyes were clear bilaterally.                  Patient ears were pink and warm to the touch.                  Patient's nose was symmetrical.                  Patient's teeth were well-cared for.</p>
<p><b>CARDIOVASCULAR:</b>  <b>Heart sounds:</b>  <b>S1, S2, S3, S4, murmur etc.</b>  <b>Cardiac rhythm (if applicable):</b>  <b>Peripheral Pulses:</b>  <b>Capillary refill:</b>  <b>Neck Vein Distention:</b> Y <input type="checkbox"/> N <input checked="" type="checkbox"/>  <b>Edema</b> Y <input type="checkbox"/> N <input checked="" type="checkbox"/>  <b>Location of Edema:</b></p>	<p>Heart sounds could be auscultated throughout S1, S2, S3, and S4. No murmur detected.                  Capillary refill was less than 3 seconds.                  Peripheral pulses were adequate for patient.                  No neck vein distention.                  No Edema</p>
<p><b>RESPIRATORY:</b>  <b>Accessory muscle use:</b> Y <input type="checkbox"/> N <input checked="" type="checkbox"/>  <b>Breath Sounds: Location, character</b></p>	<p>Respiratory rate was higher than normal                  Labored breathing and accessory muscle use.                  Breath sounds had coarse crackles, bilaterally with wheezes heard throughout.</p>
<p><b>GASTROINTESTINAL:</b>  <b>Diet at home:</b>  <b>Current Diet</b></p>	<p>Patient's diet is good.                  Height: 5'5'                  Weight: 157 lbs</p>

<p><b>Height:</b>  <b>Weight:</b>  <b>Auscultation Bowel sounds:</b>  <b>Last BM:</b>  <b>Palpation: Pain, Mass etc.:</b>  <b>Inspection:</b>          <b>Distention:</b>          <b>Incisions:</b>          <b>Scars:</b>          <b>Drains:</b>          <b>Wounds:</b>  <b>Ostomy: Y <input type="checkbox"/> N <input checked="" type="checkbox"/></b>  <b>Nasogastric: Y <input type="checkbox"/> N <input checked="" type="checkbox"/></b>          <b>Size:</b>  <b>Feeding tubes/PEG tube Y <input type="checkbox"/> N <input checked="" type="checkbox"/></b>          <b>Type:</b></p>	<p>Bowel sounds are normoactive in all four quadrants.          Last BM: 1 day ago          Abdomen is soft, nontender, no organomegaly or masses notes upon palpation of all four quadrants. No CVA tenderness noted bilaterally.          No feeding tubes in place and no ostomy bag in place.</p>
<p><b>GENITOURINARY:</b>  <b>Color:</b>  <b>Character:</b>  <b>Quantity of urine:</b>  <b>Pain with urination: Y <input type="checkbox"/> N <input checked="" type="checkbox"/></b>  <b>Dialysis: Y <input type="checkbox"/> N <input checked="" type="checkbox"/></b>  <b>Inspection of genitals:</b>  <b>Catheter: Y <input type="checkbox"/> N <input checked="" type="checkbox"/></b>          <b>Type:</b>          <b>Size:</b></p>	<p>Color is with normal limits.          Quantity of urine is within normal limits.          No pain with urination.          Patient does not have a catheter.</p>
<p><b>MUSCULOSKELETAL:</b>  <b>Neurovascular status:</b>  <b>ROM:</b>  <b>Supportive devices:</b>  <b>Strength:</b>  <b>ADL Assistance: Y <input checked="" type="checkbox"/> N <input type="checkbox"/></b>  <b>Fall Risk: Y <input checked="" type="checkbox"/> N <input type="checkbox"/></b>  <b>Fall Score: 15</b>  <b>Activity/Mobility Status:</b>  <b>Independent (up ad lib) <input checked="" type="checkbox"/></b>  <b>Needs assistance with equipment <input type="checkbox"/></b>  <b>Needs support to stand and walk <input type="checkbox"/></b></p>	<p>Patient has full range of motion.          Patient gets winded after moving around due to COPD and SOB.          No supportive devices.          Strength is weak bilaterally.          Fall score is a 15 on Morse Fall Scale.</p>
<p><b>NEUROLOGICAL:</b>  <b>MAEW: Y <input checked="" type="checkbox"/> N <input type="checkbox"/></b>  <b>PERLA: Y <input checked="" type="checkbox"/> N <input type="checkbox"/></b>  <b>Strength Equal: Y <input checked="" type="checkbox"/> N <input type="checkbox"/> if no -</b>  <b>Legs <input type="checkbox"/> Arms <input type="checkbox"/> Both <input checked="" type="checkbox"/></b>  <b>Orientation:</b></p>	<p>Patient's speech is clear.          Patient is alert and oriented to person, place, and situation.          Strength is equal.</p>

<b>Mental Status:</b> <b>Speech:</b> <b>Sensory:</b> <b>LOC: Good</b>	
<b>PSYCHOSOCIAL/CULTURAL:</b> <b>Coping method(s):</b> <b>Developmental level:</b> <b>Religion &amp; what it means to pt.:</b> <b>Personal/Family Data (Think about home environment, family structure, and available family support):</b>	Patient is in a bad mood due to her trouble breathing and illness. Behavior is abnormal to patient. Patient is cooperative. Misses home. Wants to quit smoking. Talks to daughter regularly.

**Vital Signs, 1 set (5 points) – HIGHLIGHT ALL ABNORMAL VITAL SIGNS**

Time	Pulse	B/P	Resp Rate	Temp	Oxygen
7:00am	73	136/62	22	97.5	96% Nasal Canula 1L

**Pain Assessment, 1 set (5 points)**

Time	Scale	Location	Severity	Characteristics	Interventions
7:25am	1-10 (9)	Chest, neck, and back.	Mild	Stabbing	Was given sleep meds but did not work and has been up all night in pain.

**Intake and Output (2 points)**

Intake (in mL)	Output (in mL)
Juice: 120 mL	200 mL

**Nursing Diagnosis (15 points)**  
**\*Must be NANDA approved nursing diagnosis\***

<p><b>Nursing Diagnosis</b></p> <ul style="list-style-type: none"> <li>• Include full nursing diagnosis with “related to” and “as evidenced by” components</li> <li>• Listed in order by priority – highest priority to lowest priority pertinent to this client</li> </ul>	<p><b>Rationale</b></p> <ul style="list-style-type: none"> <li>• Explain why the nursing diagnosis was chosen</li> </ul>	<p><b>Interventions (2 per dx)</b></p>	<p><b>Outcome Goal (1 per dx)</b></p>	<p><b>Evaluation</b></p> <ul style="list-style-type: none"> <li>• How did the client/family respond to the nurse’s actions?</li> <li>• Client response, status of goals and outcomes, modifications to plan.</li> </ul>
<p><b>1. Risk for complete or partial lung collapse of lung as evidence by minimal atelectasis found in CT scan. (Phelps, 2020).</b></p>	<p><b>Patient has shortness of breath and fatigue after coughing or moving around. (Capriotti, 2022).</b></p>	<p><b>1. Monitor with telemetry for abnormalities .</b></p> <p><b>2. Assess and monitor respirations and breath sounds every two hours.</b></p>	<p><b>1.Maintain airway patency with breath sounds clear.</b></p>	<p><b>Client wants to get better and quit smoking. Client is open to bettering her health.</b></p>
<p><b>2. Risk for ineffective airway clearance as evidence</b></p>	<p><b>Patient is struggling to breath with productive coughs.</b></p>	<p><b>1. Encourage pursed lip breathing and abdominal exercises.</b></p> <p><b>2. Administer bronchodilators as</b></p>	<p><b>Demonstrate behaviors to improve airway clearance cough</b></p>	<p><b>Client has acknowledged the severity of her illness and will comply and try any</b></p>

<p><b>by thick secretions and coughing up sputum. (Phelps, 2022).</b></p>		<p><b>prescribed (Phelps, 2020).</b></p>	<p><b>effectively.</b></p>	<p><b>exercises and interventions needed.</b></p>
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**Other References (APA):**

Phelps, L. L. (2020). In *Sparks & Taylor's nursing diagnosis reference manual* (11th ed.). essay, Wolters Kluwer.

Capriotti, T., & Frizzell, J. P. (2022). *Pathophysiology: Introductory concepts and clinical perspectives*. F.A. Davis Company.

**Concept Map (20 Points)**





