

## Module Report

Tutorial: The Communicator 2.0

Module: Technique Identifier: Client experiencing aphasia



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Program Type: BSN

### Time Use and Score

|                                                   | Date/Time            | Time  | Score |
|---------------------------------------------------|----------------------|-------|-------|
| Technique Identifier: Client experiencing aphasia | 4/20/2022 6:25:31 PM | 5 min | 100%  |

| NT Technique Identifier Aphasic |                                                                                                                                                                                                                                                                              |                 |
|---------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| Technique 1                     |                                                                                                                                                                                                                                                                              |                 |
| Selected Option/ Result         | Nontherapeutic                                                                                                                                                                                                                                                               | Result: Correct |
| Rationale                       | Dismissive behavior is an ineffective style of interpersonal communication because the nurse indicates that another person's opinions or presence is not wanted or needed.                                                                                                   |                 |
| Technique 2                     |                                                                                                                                                                                                                                                                              |                 |
| Selected Option/ Result         | Therapeutic                                                                                                                                                                                                                                                                  | Result: Correct |
| Rationale                       | Displaying a caring attitude supports the establishment of a therapeutic relationship by conveying genuine concern and a feeling of emotional closeness, which results in the nurse's ability to achieve a greater level of communication and understanding with the client. |                 |
| Technique 3                     |                                                                                                                                                                                                                                                                              |                 |
| Selected Option/ Result         | Therapeutic                                                                                                                                                                                                                                                                  | Result: Correct |
| Rationale                       | Clarifying is a therapeutic communication technique because it allows the nurse to validate the message received to ensure that both the nurse and client have a mutual interpretation of the message.                                                                       |                 |
| Technique 4                     |                                                                                                                                                                                                                                                                              |                 |
| Selected Option/ Result         | Therapeutic                                                                                                                                                                                                                                                                  | Result: Correct |

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|--------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|
| <b>Rationale</b>               | Focused questions are a therapeutic communication technique because they allow the nurse to clarify a message, collect data, encourage feedback, and confirm the client's ideas and beliefs.                      |                        |
|                                |                                                                                                                                                                                                                   |                        |
| <b>Technique 5</b>             |                                                                                                                                                                                                                   |                        |
| <b>Selected Option/ Result</b> | Nontherapeutic                                                                                                                                                                                                    | <b>Result:</b> Correct |
| <b>Rationale</b>               | Shaming is an ineffective style of interpersonal communication because the nurse mistreats a client or health team member with communication that belittles the other person, making them feel inadequate.        |                        |
|                                |                                                                                                                                                                                                                   |                        |
| <b>Technique 6</b>             |                                                                                                                                                                                                                   |                        |
| <b>Selected Option/ Result</b> | Therapeutic                                                                                                                                                                                                       | <b>Result:</b> Correct |
| <b>Rationale</b>               | Developing rapport with a client supports the establishment of a therapeutic relationship by sharing mutual feelings of acceptance while maintaining open communication and the development of trust and respect. |                        |
|                                |                                                                                                                                                                                                                   |                        |
| <b>Technique 7</b>             |                                                                                                                                                                                                                   |                        |
| <b>Selected Option/ Result</b> | Nontherapeutic                                                                                                                                                                                                    | <b>Result:</b> Correct |
| <b>Rationale</b>               | Providing personal information about one patient in front of another invades the privacy and confidentiality of clients and does not uphold related ethical and legal responsibilities.                           |                        |
|                                |                                                                                                                                                                                                                   |                        |
| <b>Technique 8</b>             |                                                                                                                                                                                                                   |                        |
| <b>Selected Option/ Result</b> | Therapeutic                                                                                                                                                                                                       | <b>Result:</b> Correct |
| <b>Rationale</b>               | Focused questions are a therapeutic communication technique because they allow the nurse to clarify a message, collect data, encourage feedback, and confirm the client's ideas and beliefs.                      |                        |
|                                |                                                                                                                                                                                                                   |                        |
| <b>Technique 9</b>             |                                                                                                                                                                                                                   |                        |
| <b>Selected Option/ Result</b> | Therapeutic                                                                                                                                                                                                       | <b>Result:</b> Correct |
| <b>Rationale</b>               | Building trust with a client supports the establishment of a therapeutic relationship based on acceptance, empathy, honesty, and reliability.                                                                     |                        |
|                                |                                                                                                                                                                                                                   |                        |
| <b>Technique 10</b>            |                                                                                                                                                                                                                   |                        |
| <b>Selected Option/ Result</b> | Therapeutic                                                                                                                                                                                                       | <b>Result:</b> Correct |
| <b>Rationale</b>               | Touch is a therapeutic communication technique because it conveys caring and empathetic feelings by the nurse toward the client.                                                                                  |                        |

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|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
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| Technique 11            |                                                                                                                                                                                                                                                      |                 |
| Selected Option/ Result | Therapeutic                                                                                                                                                                                                                                          | Result: Correct |
| Rationale               | Using clarity, which is saying exactly what you mean, and brevity, which is using the fewest words necessary, support interprofessional and client communication by providing a message that is simple, direct, and focuses on priority information. |                 |
|                         |                                                                                                                                                                                                                                                      |                 |
| Technique 12            |                                                                                                                                                                                                                                                      |                 |
| Selected Option/ Result | Nontherapeutic                                                                                                                                                                                                                                       | Result: Correct |
| Rationale               | False reassurance is a nontherapeutic communication technique because it discourages open communication, blocks the client's ability to express feelings, and is not based on facts.                                                                 |                 |
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