

Management of Care

• **Assignment, Delegation and Supervision -**

- 0 Managing Client Care: Appropriate Task to Delegate to Assistive Personnel (Active Learning Template - Basic Concept, RM Leadership 8.0 Chp 1 Managing Client Care)
 - Activities of daily living
 - Bathing
 - Ambulating
- 0 Managing Client Care: Resource Management (Active Learning Template - Basic Concept, RM Leadership 8.0 Chp 1 Managing Client Care)
 - Time management
 - Priority setting framework
 - Delegate appropriately

• **Case Management -**

- 0 Coordinating Client Care: Addressing Priority Issues During Case Management (Active Learning Template - Basic Concept, RM Leadership 8.0 Chp 2 Coordinating Client Care)
 - Collaborate with interdisciplinary team
 - Have holistic understanding of client
 - Allow client to be a partner in the development of care

• **Client Rights -**

- 0 Professional Responsibilities: Right of Client to Reconsider Procedure (Active Learning Template - Basic Concept, RM Leadership 8.0 Chp 3 Professional Responsibilities)
 - Patient self determination act
 - Educate on the risks of not having the procedure
 - Notify the provider

• **Collaboration with Interdisciplinary Team -**

- 0 Coordinating Client Care: Assessing Client Need for Referral at Discharge (Active Learning Template - Basic Concept, RM Leadership 8.0 Chp 2 Coordinating Client Care)
 - Assess further needs
 - Home health
 - Physical therapy
- 0 Coordinating Client Care: Promote Safety by Reporting Client Findings to a Physical Therapist (Active Learning Template - Basic Concept, RM Leadership 8.0 Chp 2 Coordinating Client Care)
 - Report client care summaries
 - How they are currently ambulating
 - If they are showing any new weaknesses

• **Continuity of Care -**

- 0 Coordinating Client Care: Using the SBAR Communication Tool (Active Learning Template - Basic Concept, RM Leadership 8.0 Chp 2 Coordinating Client Care)
 - Can promote safety
 - Concise yet thorough
 - Know what information goes where

• **Ethical Practice -**

- 0 Professional Responsibilities: Evaluating Staff Understanding of the Nursing Code of Ethics (Active Learning Template - Basic Concept, RM Leadership 8.0 Chp 3 Professional Responsibilities)
 - Autonomy -ability to make own decisions

- Beneficence—care in the best interest of client
- Fidelity - keeping ones promise about care that was offered
- 0 Professional Responsibilities: Identifying Ethical Principles (Active Learning Template - Basic Concept, RM Leadership 8.0 Chp 3 Professional Responsibilities)
 - Justice
 - Nonmaleficence
 - Veracity

- **Information Technology -**

- 0 Coordinating Client Care: Using Electronic Resources (Active Learning Template - Basic Concept, RM Leadership 8.0 Chp 2 Coordinating Client Care)
 - Email can be informal but should be done in a professional tone
 - Message should be concise
 - Read before sending to ensure no negative tone or rudeness

- **Performance Improvement (Quality Improvement) -**

- 0 Pressure Injury, Wounds, and Wound Management: Assessing for Evidence of Healing (Active Learning Template - Basic Concept, RM Fund 10.0 Chp 55 Pressure Injury, Wounds, and Wound Management)
 - Red: healthy regeneration of tissue
 - Serous drainage
 - Decrease in pain

Safety and Infection Control

- **Accident/Error/Injury Prevention -**

- 0 Maintaining a Safe Environment: Assessing a Client's Home for Safety Hazards (Active Learning Template - Basic Concept, RM Leadership 8.0 Chp 4 Maintaining a Safe Environment)
 - Fire extinguisher present
 - No smoking signs not posted
 - Carbon monoxide detectors not present

- **Emergency Response Plan -**

- 0 Facility Protocols: Planning for Discharge Following Community Disaster (Active Learning Template - Basic Concept, RM Leadership 8.0 Chp 5 Facility Protocols)
 - Discharge ambulatory clients requiring minimal care
 - Make arrangements for continuation of care
 - Do not discharge or relocate clients who are unstable

- **Reporting of Incident/Event/Irregular Occurrence/Variance -**

- 0 Facility Protocols: Actions for Reporting Violation of Procedure (Active Learning Template - Basic Concept, RM Leadership 8.0 Chp 5 Facility Protocols)
 - Should be completed by the person who identified unexpected event occurred
 - Completed within 24 hrs
 - Not placed or mentioned in the client's chart
- 0 Facility Protocols: Evaluating Nurse Response to Client Fall (Active Learning Template - Basic Concept, RM Leadership 8.0 Chp 5 Facility Protocols)
 - Documentation
 - Incident report
 - Proper safety measures were taking