

Module Report

Tutorial: The Communicator 2.0

Module: Technique Identifier: Client undergoing surgery



Individual Name: Katie Finn

Institution: Lakeview CON

Program Type: BSN

Time Use and Score

	Date/Time	Time	Score
Technique Identifier: Client undergoing surgery	2/9/2022 7:25:32 PM	3 min	100%

NT Technique Identifier Surgery		
Technique 1		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Focused questions are a therapeutic communication technique because they allow the nurse to clarify a message, collect data, encourage feedback, and confirm the client's ideas and beliefs.	
Technique 2		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Asking a "why" question is a nontherapeutic communication technique because it can be perceived as accusatory, causing the client to become defensive and mistrust the person who asked the question.	
Technique 3		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Developing rapport with a client supports the establishment of a therapeutic relationship by sharing mutual feelings of acceptance while maintaining open communication and the development of trust and respect.	
Technique 4		
Selected Option/ Result	Therapeutic	Result: Correct

Rationale	Using clarity, which is saying exactly what you mean, and brevity, which is using the fewest words necessary, support interprofessional and client communication by providing a message that is simple, direct, and focuses on priority information.	
Technique 5		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Using vocal inflections that communicate doubt, suspense, confusion, confrontation, and other negative emotions is a nontherapeutic communication technique.	
Technique 6		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	Arguing and disagreeing are nontherapeutic communication techniques because they imply that the client is misinformed, lying, or uneducated, subsequently causing the client to become defensive.	
Technique 7		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Credibility supports interprofessional and client communication by conveying confidence, providing accurate information, and acknowledging limitations during nurse-provider and nurse-client interactions.	
Technique 8		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Displaying a caring attitude supports the establishment of a therapeutic relationship by conveying genuine concern and a feeling of emotional closeness, which results in the nurse's ability to achieve a greater level of communication and understanding with the client.	
Technique 9		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Credibility supports interprofessional and client communication by conveying confidence, providing accurate information, and acknowledging limitations during nurse-provider and nurse-client interactions.	
Technique 10		
Selected Option/ Result	Nontherapeutic	Result: Correct

Rationale	Minimizing the client's feelings is a nontherapeutic communication technique because these belittling remarks show lack of empathy and understanding, and they can cause the client to feel insignificant or unimportant.	
Technique 11		
Selected Option/ Result	Therapeutic	Result: Correct
Rationale	Developing rapport with a client supports the establishment of a therapeutic relationship by sharing mutual feelings of acceptance while maintaining open communication and the development of trust and respect.	
Technique 12		
Selected Option/ Result	Nontherapeutic	Result: Correct
Rationale	A judgmental response is a nontherapeutic communication technique because it imposes the nurse's personal attitudes, beliefs, values, and moral standards on the client.	