

# Module Report

Simulation: Nurse's Touch: The Leader

Module: Case 2: Client Safety Event



Individual Name: christine nlandu

Institution: Lakeview CON

Program Type: BSN

| Time Use and Score          |                      |        |       |
|-----------------------------|----------------------|--------|-------|
|                             | Date/Time            | Time   | Score |
| Case 2: Client Safety Event | 1/19/2022 5:06:52 PM | 22 min | 100%  |

| Results by Stage                |   |                        |
|---------------------------------|---|------------------------|
| <b>Stage 1 (2 of 2 Correct)</b> |   |                        |
| <b>Question 1</b>               | Sarah is distraught about the events leading to the client's fall. As an experienced charge nurse, Beverly displays emotional intelligence in working with the nursing staff and with clients. Which of the following is a characteristic of an emotionally intelligent leader? |                        |
| <b>Selected Option/ Result</b>  | Displays self-awareness.  | <b>Result:</b> Correct |
| <b>Rationale</b>                | The ability to understand one's own emotions and learn how to manage them appropriately is a basic characteristic of emotional intelligence.  |                        |
| <b>Question 2</b>               | Ms. Handford suggests that she's going to offer Beverly a gift to show her appreciation for the care she is providing her father. How should Beverly respond to this offer?   |                        |
| <b>Selected Option/ Result</b>  | "Thank you for the offer, but I am unable to accept the gift."  | <b>Result:</b> Correct |
| <b>Rationale</b>                | It is a boundary violation for a nurse to accept a gift from a client or a client's family; therefore, this is the appropriate response by the nurse.   |                        |
| <b>Stage 2 (4 of 4 Correct)</b> |   |                        |
| <b>Question 1</b>               | Beverly is reviewing the incident report completed by Sarah. Which section of the incident report should Beverly direct Sarah to revise?  |                        |
| <b>Selected Option/ Result</b>  | Follow-up actions taken after the event   | <b>Result:</b> Correct |

|                                 |  |                        |
|---------------------------------|--|------------------------|
| <b>Rationale</b>                | The nurse documented that the provider, risk manager, and client's daughter were notified, but she did not document her post-fall assessment, actions taken, the client's response, as well as the provider's response. Therefore, the charge nurse should direct the nurse to revise this section of the incident report.   |                        |
| <b>Question 2</b>               | Beverly, the charge nurse, is providing instruction to Sarah as she completes the incident report regarding Mr. Adams' fall. Which of the following statements should Beverly include in the instruction?  |                        |
| <b>Selected Option/ Result</b>  | "I will send the incident report to risk management to help prevent future accidents."   | <b>Result: Correct</b> |
| <b>Rationale</b>                | The risk management department regularly reviews the data from incident reports to identify any system flaws that need to be addressed.  |                        |
| <b>Question 3</b>               | Beverly is providing Sarah with an example of a sentinel event. Beverly should tell Sarah that which of the following situations is a sentinel event?  |                        |
| <b>Selected Option/ Result</b>  | A client who is receiving treatment for depression in an inpatient setting commits suicide.  | <b>Result: Correct</b> |
| <b>Rationale</b>                | A sentinel event is an occurrence that is unexpected and involves death or serious injury; therefore, this situation describes a sentinel event.   |                        |
| <b>Question 4</b>               | Beverly and Sarah are discussing the elements that are necessary to prove a case of malpractice. Which of the following statements by Sarah requires further explanation by Beverly?   |                        |
| <b>Selected Option/ Result</b>  | "The client reports that there was an injury."   | <b>Result: Correct</b> |
| <b>Rationale</b>                | To prove liability, there must be evidence of injury which could be physical, financial, or emotional.   |                        |
| <b>Stage 3 (2 of 2 Correct)</b> |  |                        |
| <b>Question 1</b>               | Sarah informs Beverly that she makes a careful analysis of the situation prior to accepting an assignment to float. Which of the following actions should Sarah take first when making the decision to accept or reject an assignment?   |                        |
| <b>Selected Option/ Result</b>  | Request specific information about the assignment.   | <b>Result: Correct</b> |
| <b>Rationale</b>                | Before the nurse can decide to accept or reject the assignment, the nurse needs to have specific information regarding the clients and the care she will provide. Therefore, based on the nursing process priority-setting framework, collecting information about the assignment is the first action the nurse should take. |                        |

|                                 |   |                        |
|---------------------------------|---|------------------------|
| <b>Question 2</b>               | Beverly is discussing with Sarah clients that she would consider herself capable of caring for should she float to the unit again. Which of the following assignments is the most appropriate for Sarah?  |                        |
| <b>Selected Option/ Result</b>  | A client who has anemia and is receiving a blood transfusion  | <b>Result:</b> Correct |
| <b>Rationale</b>                | This client is receiving a treatment that the nurse would usually perform on an obstetric unit. Therefore, this is the most appropriate assignment.   |                        |
| <b>Stage 4 (1 of 1 Correct)</b> |   |                        |
| <b>Question 1</b>               | Beverly is preparing to meet with Nicki to discuss the recent incident regarding Mr. Adams. Using a progressive discipline process, which of the following steps should Beverly take at this time?  |                        |
| <b>Selected Option/ Result</b>  | Provide Nicki with a verbal warning.  | <b>Result:</b> Correct |
| <b>Rationale</b>                | The first step of the progressive discipline process is to provide a verbal warning. The manager should discuss the rules or policies that the staff member has broken and make suggestions about ways to improve performance and prevent further problems. Even though the warning is verbal, the manager documents the verbal warning in accordance with agency policy. |                        |
| <b>Stage 5 (3 of 3 Correct)</b> |   |                        |
| <b>Question 1</b>               | Beverly returns to recheck Mr. Adams after breakfast. She is demonstrating which of the following ethical principles?   |                        |
| <b>Selected Option/ Result</b>  | Fidelity  | <b>Result:</b> Correct |
| <b>Rationale</b>                | The nurse demonstrates the ethical principle of fidelity by keeping a promise to the client. Immediately after the incident occurred, the nurse stated that, "I'll be back later to check on you," and in this scene, we see the nurse keeping that promise.  |                        |
| <b>Question 2</b>               | Ms. Handford tells Beverly that she worried about her father's upcoming discharge. Which of the following is an appropriate response for Beverly to give at this time?  |                        |
| <b>Selected Option/ Result</b>  | "Tell me about your concerns."  | <b>Result:</b> Correct |
| <b>Rationale</b>                | The appropriate response by the nurse at this time is to ask for clarification about the expressed concerns. This open-ended statement promotes communication and offers the family member opportunity to further explain her concerns.   |                        |
| <b>Question 3</b>               | Beverly informs Mr. Adams and Ms. Handford that Dr. Craig made a referral for home health visits. Beverly tells them that during the initial visit, the first action by the home health nurse that they should anticipate is which of the following?  |                        |
| <b>Selected Option/ Result</b>  | Perform a home hazard appraisal.  | <b>Result:</b> Correct |

|                  |   |
|------------------|---|
| <b>Rationale</b> | It is necessary for the nurse to perform a home health safety assessment to determine potential sources of injury. Based on the nursing process priority-setting framework, the first action the nurse should take is collecting data related to potential environmental hazards. |
|                  |   |