

Module Report

Simulation: Nurse's Touch: The Leader

Module: Case 1: Managing the Team



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Program Type: BSN

Time Use and Score			
	Date/Time	Time	Score
Case 1: Managing the Team	1/19/2022 3:25:45 PM	31 min	100%

Results by Stage		
Stage 1 (3 of 3 Correct)		
Question 1	The charge nurse, Beverly, received change-of-shift report for the clients on a medical-surgical unit and made assignments for the other members of the team. Which of the following should the charge nurse consider when making assignments?	
Selected Option/ Result	The LPN will work under the supervision of the RN.	Result: Correct
Rationale	LPNs must work under the supervision of an RN or provider.	
Question 2	Beverly receives a telephone call notifying her that the nursing department meeting has been rescheduled to an earlier time of the day. Cynthia reported that she needs some help understanding her client's laboratory values. Beverly needs to spend some time preparing for the meeting and she is also following up with paperwork related to a client fall. Using the basic steps in time management, which of the following actions should Beverly take first?	
Selected Option/ Result	Develop a plan that outlines a schedule for completing various tasks.	Result: Correct
Rationale	The first step the nurse should take is to take time for planning and establishing priorities. This action allows the nurse to focus on the necessary sequence of tasks and maximizes the use of her time.	
Question 3	Cynthia is preparing to delegate tasks to Curtis. Which of the following criteria should Cynthia use when delegating tasks to Curtis?	

Selected Option/ Result	Cynthia has the knowledge and skills to perform the task.	Result: Correct
Rationale	In order for the nurse to delegate the task to the AP, she must have the appropriate knowledge and skills to perform the task herself.	
Stage 2 (2 of 2 Correct)		
Question 1	Cynthia used the five rights of delegation to assign the task of obtaining Ms. Evans' weight. Cynthia needed to provide additional information for which of the following rights?	
Selected Option/ Result	The right communication.	Result: Correct
Rationale	The nurse was clear about how to perform the task, but did not tell the AP when and what to report after completing the task. The nurse should have told the AP to report to a weight gain of more than 0.9 kg (2 lb).	
Question 2	Cynthia is preparing to delegate additional nursing tasks to Curtis. Cynthia looks at her assignment sheet. Which of the following tasks should Cynthia delegate to Curtis?	
Selected Option/ Result	Providing personal hygiene for Ms. Evans.	Result: Correct
Rationale	Providing personal care for a client is within the scope of practice for an AP. This task does not require the AP to exercise independent judgment and does not require the knowledge and skills of the nurse.	
Stage 3 (1 of 1 Correct)		
Question 1	Curtis told Cynthia that he did not want to provide care for Ms. Evans because she is too demanding. Which of the following would be an appropriate response by the nurse?	
Selected Option/ Result	"I'm concerned about the comments you made about Ms. Evans being demanding."	Result: Correct
Rationale	Labeling the client "demanding" is unprofessional, and as such, the nurse should review the comment with the AP.	
Stage 4 (3 of 3 Correct)		
Question 1	Cynthia and Tina discussed Tina's role as a hospital nurse. Which of the following statements should Tina include when explaining the role of leader and follower to Cynthia?	
Selected Option/ Result	Followers can have a negative influence on leaders.	Result: Correct
Rationale	Followers can have both a positive and negative influence on leaders. A follower may report to a nurse manager that a coworker has been leaving incomplete tasks for the next shift. The manager can be influenced to take a negative approach and simply discipline the employee, or a positive approach and collect data and pertinent information leading to a more effective and appropriate action.	

Question 2	Cynthia received a telephone prescription from Dr. Wells to insert an indwelling urinary catheter. Which of the following actions by Cynthia is appropriate when taking a telephone prescription?	
Selected Option/ Result	Record the order on the provider's prescription sheet.	Result: Correct
Rationale	The nurse who takes the prescription should record the prescription on the provider's prescription sheet.	
Question 3	Beverly, the charge nurse, enters the room while Tina, who is standing at Mr. Copeland's bed side, is removing Mr. Copeland's IV catheter. Beverly notices that after Tina removes the catheter, she discards it before checking to make sure it is intact. However, Beverly confirmed that the catheter tip was intact after removal. Which of the following actions should Beverly take?	
Selected Option/ Result	Ask Tina to meet her in the conference room when she leaves the client's room.	Result: Correct
Rationale	The charge nurse should provide immediate feedback to prevent recurrence of the error. Negative feedback should occur in private.	
Stage 5 (1 of 1 Correct)		
Question 1	Beverly discovers that Cynthia has not completed the discharge for Mr. Copeland. Which of the following statements by Beverly is appropriate?	
Selected Option/ Result	"It sounds as if you are having difficulty making time for Mr. Copeland this morning."	Result: Correct
Rationale	This is an open-ended statement that provides the nurse with the opportunity to explain her actions, which can lead to further discussion.	
Stage 6 (2 of 2 Correct)		
Question 1	Cynthia meets with Beverly immediately following her shift to solicit feedback about her clinical performance. Since Beverly is assuming the role of coach, which of the following techniques should she use?	
Selected Option/ Result	Ask the nurse to provide her perspective of her performance.	Result: Correct
Rationale	The coach should encourage the nurse to reflect on her performance to gain insight into areas of strengths and weaknesses.	
Question 2	Beverly tells Cynthia that developing time management skills and prioritizing can be challenging for a new nurse. What strategies should Beverly include in her discussion? (Select all that apply).	

Selected Option/ Result	Use your change of shift report to sequence urgent and important tasks. Consider scheduled activities with a set time limit first. Take the time to estimate the approximate amount of time required for each client care activity.	Result: Correct
Rationale	Estimating the time needed for each task allows for more accurate prioritization and planning.	